



活動訊息

【防制詐騙：預防與應變】(Fighting Fraudulent Activities: Prevention and Response)

網路交易與日常生活密切關聯，詐騙集團常利用夜間或假日撥打電話，謊稱網購紀錄資料異常，要協助修改訂購資料或避免遭扣款，甚至語帶威嚇要限期扣款，也會另有自稱金融單位來電教導操作ATM、網路銀行、購買點數，進而騙取帳戶金錢，務必要謹慎防範。

Online transactions are a frequent part of everyday life. Fraud rings and criminal groups frequently make phone calls at night or during holidays, falsely claiming that there's something wrong with an online shopping order record, and that they're calling to help modify the order information so the call victim can avoid being charged, or sometimes they even threaten to charge the victim if a problem isn't addressed before a deadline. Furthermore, groups who claim to be financial companies have deceived people through phone calls into operating ATMs, online banking, and making points purchases in a way that their money ends up transferred to the fraud ring. Be careful and be on guard against these activities.

1. 預防：建議將內政部警政署官方LINE帳號「165防騙宣導」加入好友，隨時了解掌握最新詐騙技倆，化被動為主動，提升防詐意識、減少詐欺損害。

Prevention:

Add the official "165 Anti-Fraud" LINE account managed by the National Police Agency of the Ministry of the Interior to keep yourself updated regarding the latest fraud tactics. With this account for communication, you'll be more aware of fraud and can take the initiative to prevent damage from fraudulent activities.



(搜尋LINE ID輸入「@tw165」)
(Search by LINE ID and enter "@tw165")

「165防騙宣導」會即時發送反詐騙快訊及澄清網路謠言到手機裡，如有任何懷疑是詐騙的訊息，亦可使用「165防騙宣導」查詢功能，在對話框輸入欲查詢之可疑LINE ID、網站或電話，即可立即收到所輸入資訊是否曾被通報詐騙的判別結果，包含「釣魚簡訊」、「詐騙購物網站」、「詐騙Line ID」、「詐騙投資網站」等。

"165 Anti-Fraud" sends out anti-fraud alerts and clarifies online scams and rumors in real time. If anyone suspects a message of being fraudulent, they can use the "165 Anti-Fraud" query function, and enter the suspicious LINE ID, website, or phone number into the dialogue box to immediately receive a result and find out whether the information has been reported as fraudulent. Relevant fraud activities include "phishing text messages," "fraudulent shopping websites," "fraudulent Line IDs," "fraudulent investment websites" and so on.

2. 詐騙電話應變三步驟：請牢記「一聽、二掛、三查證」的步驟：

- 一聽！保持冷靜，聽清楚這個電話內容說什麼？是否有可能是詐騙電話？
- 二掛！禮貌說明親友在旁等候，主動掛斷這通電話，不讓歹徒繼續操控你的思緒。
- 三查證！若有任何疑慮，快撥165反詐騙專線查證！將剛才聽到的電話內容告訴165。

Three steps to respond to fraudulent calls: Please keep in mind these three steps: listen, hang up, and verify:

Listen! Keep calm and listen to what the phone caller says. Is it a scam call?
Hang up! Politely explain that your relatives and friends are waiting and hang up to prevent being manipulated.
Verify! If you have any doubts, quickly dial the "165 anti-fraud" hotline for verification! Report the content of the phone call.

