

## NYCU Chatbot

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## An official LINE bot enriches your campus life is now upgraded and released

The **NYCU Chatbot** is an official LINE bot that was initially developed by CIRDA to provide information and updates related to daily campus matters. It has already accumulated a user base of over 5,000 individuals. This year, in collaboration with LINE Corporation, **NYCU Chatbot** has been enhanced and is now an officially authorized account. The upgraded version of **NYCU Chatbot** not only offers a wider and more practical range of content but also introduces a user segmentation system. This system allows users to specify their role or identity, such as students, faculty, alumni, and more, after adding the account as a friend. Information tailored to their chosen identity is then delivered to ensure more effective information dissemination.

The **NYCU Chatbot** provides information in categories such as 'Campus Life' and 'Institutional Information,' as well as a 'Freshmen Area,' which is accessible at the beginning of each semester. For faculty and students, the most practical content includes information on transportation, dining, activities. The chatbot also provides a calendar, venue opening hours, location information, and more. You can easily add **NYCU Chatbot** as a friend by scanning the QR code, providing you with a comprehensive one-stop service. The chatbot will continue to push practical campus information to users, making your campus life more convenient.

