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# DEA Malmquist productivity measure: Taiwanese semiconductor companies

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### Abstract

In this research we employ data envelopment analysis (DEA) to measure the Malmquist productivity of semiconductor packaging and testing firms in Taiwan from 2000 to 2003. Malmquist productivity has three components: the measurement of technical change, the measurement of the frontier forward shift, and the measurement of the frontier backward shift of a company over two consecutive periods. This approach not only reveals patterns of productivity change and presents a new interpretation along with the managerial implication of each Malmquist component, but also identifies the strategy shifts of individual companies based upon isoquant changes. Therefore, one can judge with greater accuracy whether or not such strategy shifts are favorable and promising. We use slacks-based measurement (SBM) and Super-SBM models to obtain more accurate measurements. Comparison is made between the results from SBM/Super-SBM and CCR models. © 2007 Elsevier B.V. All rights reserved.

Keywords: Data envelopment analysis; Malmquist productivity; Super-SBM

#### 1. Introduction

DEA is a multiple input-output efficient technique that measures the relative efficiency of decisionmaking units (DMUs) using a linear programming based model. The technique is non-parametric because it requires no assumption about the weights of the underlying production function. DEA was originally proposed by Charnes et al. (1978) and this model is commonly referred to as a CCR model. The DEA frontier DMUs are those with maximum output levels for given input levels or with minimum input levels for given output levels. DEA provides efficiency scores for individual units as their

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technical efficiency measure, with a score of one assigned to the frontier (efficient) units.

Färe et al. (1992, 1994a) developed the DEAbased Malmquist productivity index by CCR model. The DEA-based Malmquist productivity is a combined index that can be extended to measure the productivity change of DMUs over time. It has been applied in many ways, as described in Färe et al. (1994b), Grifell-Tatjé and Lovell (1996), Fulginiti and Perrin (1997), Löthgren and Tambour (1999), Herrero and Pascoe (2004), Wei (2006) and others. The two components embedded in Malmquist productivity, measuring the changes in technology frontier and technical efficiency, are also further examined in this research. By the technology frontier shift (*FS*), the development or decline of all DMUs is able to measure. Technical efficiency

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change (TEC) is used to measure the change in technical efficiency. It is also a measure of how much closer to the frontier the company (DMU) is when crossing the two consecutive times. We define *TEC* and Malmquist productivity as  $R_3$  and  $R_4$ , respectively, in Section 4.1 for the performance measurement.

Chen and Ali (2004) applied the DEA Malmquist productivity measure to the computer industries by the CCR model to assess the four distance functions of Malmquist productivity. Moreover, they discovered more information about the two components that obscure in the Malmquist productivity index. We define them as  $R_1$  and  $R_2$  in Section 3 for the performance measurement in this research and account for the attributes. Their approach not only reveals patterns of productivity change and presents a new interpretation along with the managerial implication of each component, but also identifies the strategy shifts of individual DMUs in a particular time period. They determined whether such strategy shifts were favorable and improving.

However, the ratio efficiency  $\theta_0^*$  by the CCR model is not able to take account of slacks. For instance, the optimal solution  $\theta_0^* = 1$  might be with positive slacks. In the DEA Malmquist productivity, the  $DMU_0$  is regarded as efficient but actually, it should be regarded as inefficient. Therefore, it is important to observe both the ratio efficiency and the slacks. Some attempts have been made to unify  $\theta_0^*$  and slacks into a scalar measure.

Charnes et al. (1985) developed the additive model of DEA, which deals directly with input excess and output shortfalls. But this model has no scalar measure (ratio efficiency) per se. Thus, although this model can discriminate between efficient and inefficient DMUs by the existence of slacks, it has no means of gauging the depth of inefficiency, similar to  $\theta_0^*$  in the CCR model.

Tone (2001) developed a slacks-based measure (SBM) of efficiency in DEA, which takes account of scalar measure and slacks. Further, Tone (2002) developed a SBM of super efficiency (Super-SBM) in DEA for discriminating between efficient DMUs. Super efficiency measures the degree of superiority that efficient  $DMU_0$  possesses against other DMUs.

To extend the investigation on influence from slacks to Malmquist productivity index, Chen (2003) proposed a non-radial Malmquist productivity index, which is able to eliminate possible inefficiency represented by the non-zero slacks to measure the productivity change of three Chinese major industries. Instead, we employ the SBM and Super-SBM models in this research. In addition to *TEC* ( $R_3$ ) and Malmquist productivity ( $R_4$ ) which existed in the traditional Malmquist productivity measurement, we also investigate the two components— $R_1$  and  $R_2$  proposed by Chen and Ali (2004) to interpret a more detailed management implication. The next section reviews how the DEA-based Malmquist productivity index works. We also present the Malmquist productivity approach.

#### 2. DEA Malmquist productivity index

Färe et al. (1992) construct the DEA-based Malmquist productivity index as the geometric mean of the two Malmquist productivity indices of Caves et al. (1982): one measures the change in efficiency and the other measures the change in the frontier technology. The frontier technology, determined by the efficient frontier, is estimated using DEA for a set of DMUs.

There are *n* DMUs under comparison for their performance. Let  $x_{ij}$  and  $y_{rj}$  denote the value of the *i*th input (i = 1,...,m) and the *r*th output (r = 1,...,s) of DMU<sub>j</sub> (j = 1,...,n), respectively. The slack variables for the *i*th input and the *r*th output are, respectively, represented by  $s_i^-$  and  $s_r^+$ , which indicate the *input excess* and *output shortfall*, respectively. The variable  $\lambda_j$  denotes the weight of DMU<sub>j</sub> while assessing the performance  $\theta_0$  of the object DMU<sub>0</sub>.

Instead of a radial-based model, we now use the SBM model and explain the reason for the substitution. A notation with '\*' in superscript indicates it is the optimal solution. We must first know two proved theorems: (I) The optimal SBM  $\rho_0^*$ is not greater than the optimal CCR  $\theta_0^*$ , and (II) A  $DMU(x_{i0}, y_{r0})$  is CCR-efficient, if only if  $DMU_0$  is SBM-efficient. Moreover, because the CCR score is a radical measure and takes no account of slacks, the particular  $DMU_0$  may have an efficiency score  $\theta_0^* = 1$  although it has a shortfall  $s_r^{+*} \ge 0$ , but an inefficiency score  $\rho_0^* \leq 1$  for SBM measure when the factor is taken into account. In this case, we can reduce the misleading result with the SBM measure. On the other hand, the SBM score  $\rho_0^* = 1$  guarantees the particular DMU has the more precise efficiency score. Tone (2004) discusses the differences between the slack-based and radial-based approaches in depth.

Let  $D^a(x_0^b, y_0^b)$  denote the relative efficiency of a particular  $DMU_0$  in period *b* against the performance of those DMUs in period *a*. There are four possible pairs (a,b) for analysis of the Malmquist productivities, (t,t), (t+1, t), (t,t+1)and (t+1,t+1). Hence, there are four distances to be measured,  $D^t(x_0^t, y_0^t)$ ,  $D^{t+1}(x_0^t, y_0^t)$ ,  $D^t(x_0^{t+1}, y_0^{t+1})$ , and  $D^{t+1}(x_0^{t+1}, y_0^{t+1})$ , and they are denoted as the efficiency score  $\rho_{10}^*$ ,  $\rho_{20}^*$ ,  $\rho_{30}^*$  and  $\rho_{40}^*$ , respectively. Let  $x_{i0}^t$  and  $y_{r0}^t$  denote  $DMU_0$ 's *i*th input and *r*th output, respectively, in time period *t*. Employing the SBM model introduced in Tone (2001), the following model (M1) is used to measure the relative efficiencies of  $DMU_0$  for (a,b) equal to (t,t) or (t+1,t+1).

$$\rho_{q0}^* = Min \quad D^a(x_0^b, y_0^b) = k - \frac{1}{m} \sum_{i=1}^m (S_i^- / x_{i0}^b),$$
  

$$q = 1 \text{ and } 4.$$
  

$$S.t. \quad k + \frac{1}{s} \sum_{r=1}^s (S_r^+ / y_{r0}^b) = 1,$$

$$kx_{i0}^{b} = \sum_{j=1}^{n} x_{ij}^{b} k\lambda_{j} + S_{i}^{-}, \quad i = 1, 2, \dots, m,$$
(M1)

$$ky_{r0}^{b} = \sum_{j=1}^{n} y_{rj}^{b} k\lambda_{j} - S_{r}^{+}, \quad r = 1, 2, \dots, s,$$
  
$$\lambda_{j} \ge 0, \quad j = 1, 2, \dots, n; \quad k \ge 0; \quad S_{i}^{-} \ge 0,$$
  
$$i = 1, 2, \dots, m; \quad S_{r}^{+} \ge 0, \quad r = 1, 2, \dots, s.$$

The optimal solutions  $\lambda_j^*$ ,  $k^*$ ,  $S_i^{-*}$ ,  $S_r^{+*}$ ,  $\rho_{q0}^*$  are obtained. Further, the excess and the shortfall can be obtained indirectly:  $s_i^{-*} = S_i^{-*}/k^*$ ,  $s_r^{+*} = S_r^{+*}/k^*$ . For instance,  $\rho_{10}^*$  is the relative efficiency score. The values  $\hat{x}_{i0}^b = x_{i0}^b - s_i^{-*}$ , i = 1-m, and  $\hat{y}_{r0}^b = y_{r0}^b + s_r^{+*}$ , r = 1-s are its projection points on the efficient frontier constructed by the *DMUs* performed in period *a*.

If  $\rho_{q0}^* = 1$ , we employ the Super-SBM model introduced in Tone (2002) to measure the distance of  $DMU_0$  to the frontier that is constructed by the other  $DMU_s$ . The following model (M2) is used to compute the distance  $\pi_{q0}^*$ . Its projection point on the frontier is obtained  $(\overline{X}_0^b, \overline{Y}_0^b)$  where  $\overline{X}_0^b = (\overline{x}_{i0}^b, i =$ 1-m) and  $\overline{Y}_0^b = (\overline{y}_{r0}^b, r = 1-s)$ .  $\overline{x}_{i0}^b = \tilde{x}_{i0}^{b*}/\tau^*$ ,  $\overline{y}_{r0}^b =$   $\tilde{y}_{r0}^{b*}/\tau^{*}$ .

$$\begin{aligned} \pi_{q0}^{*} &= Min \quad \frac{1}{m} \sum_{i=1}^{m} \frac{\tilde{x}_{i0}^{p}}{x_{i0}^{b}}, \quad q = 1 \text{ and } 4. \\ S.t. \quad 1 &= \frac{1}{s} \sum_{r=1}^{s} \frac{\tilde{y}_{r0}^{b}}{y_{r0}^{b}}, \\ \tilde{x}_{i0}^{b} &\geq \sum_{j=1,\neq 0}^{n} x_{ij}^{a} \Lambda_{j}^{a}, \quad i = 1, 2, \dots, m, \\ \tilde{y}_{r0}^{b} &\leq \sum_{j=1,\neq 0}^{n} y_{rj}^{a} \Lambda_{j}^{a}, \quad r = 1, 2, \dots, s, \\ \tilde{x}_{i0}^{b} &\geq \tau x_{i0}^{b}, \quad i = 1, 2, \dots, m, \\ 0 &\leq \tilde{y}_{r0}^{b} &\leq \tau y_{r0}^{b}, \quad r = 1, 2, \dots, s, \\ \Lambda_{j}^{a} &\geq 0, \quad j = 1, 2, \dots, n; \quad \tau > 0. \end{aligned}$$

The mixed period measures, (a,b) = (t+1, t), which is defined as  $\rho_{20}^*$  for each  $DMU_0$ , is computed as the optimal value to the following SBM model (M3). In particular, the object  $DMU_0$  is also included in the production possibility set. The model is also used for the second mixed period measures  $\rho_{30}^*$  where (a,b) = (t,t+1).

$$\begin{split} \rho_{q0}^{*} &= Min \quad D^{a}(x_{0}^{b}, y_{0}^{b}) = k - \frac{1}{m} \sum_{i=1}^{m} (S_{i}^{-}/x_{i0}^{b}), \\ q &= 2 \text{ and } 3. \\ S.t. \quad k + \frac{1}{s} \sum_{r=1}^{s} (S_{r}^{+}/y_{r0}^{b}) = 1, \\ k x_{i0}^{b} &= \sum_{j=1}^{n} x_{ij}^{b} k \lambda_{j} + x_{i0}^{b} k \lambda_{n+1} + S_{i}^{-}, \\ i &= 1, 2, \dots, m, \\ k y_{r0}^{b} &= \sum_{j=1}^{n} y_{rj}^{b} k \lambda_{j} + y_{r0}^{b} k \lambda_{n+1} - S_{r}^{+}, \\ r &= 1, 2, \dots, s, \\ \lambda_{j} \geq 0, \quad j = 1, 2, \dots, m; \\ S_{i}^{-} \geq 0, \quad r = 1, 2, \dots, s. \end{split}$$
(M3)

If  $\rho_{q0}^* = 1$ , employ the following Super-SBM model (M4) to measure the super-efficiency score  $\pi_{q0}^*$ .

$$\pi_{q0}^{*} = Min \quad \frac{1}{m} \sum_{i=1}^{m} \frac{\widetilde{x}_{i0}^{b}}{x_{i0}^{b}}, \quad q = 2 \text{ and } 3.$$
  
S.t. 
$$1 = \frac{1}{s} \sum_{r=1}^{s} \frac{\widetilde{y}_{r0}^{b}}{y_{r0}^{b}},$$

$$\begin{aligned} \widetilde{x}_{i0}^{b} &\geq \sum_{j=1}^{n} x_{ij}^{a} A_{j}^{a}, \quad i = 1, 2, \dots, m, \\ \widetilde{y}_{r0}^{b} &\leq \sum_{j=1}^{n} y_{rj}^{a} A_{j}^{a}, \quad r = 1, 2, \dots, s, \\ \widetilde{x}_{i0}^{b} &\geq \tau x_{i0}^{b}, \quad i = 1, 2, \dots, m, \\ 0 &\leq \widetilde{y}_{r0}^{b} &\leq \tau y_{r0}^{b}, \quad r = 1, 2, \dots, s, \end{aligned}$$
(M4)

 $\Lambda_j^a \ge 0, \quad j = 1, 2, \dots, n; \quad \tau > 0.$ 

The efficiency score  $\rho_{q0}^*$  is replaced by the value  $\pi_{q0}^*$ .

Therefore  $\rho_{10}^*$ ,  $\rho_{20}^*$ ,  $\rho_{30}^*$ , and  $\rho_{40}^*$  fall into one of the three ranges: >1, =1, or <1. The Malmquist productivity index (Färe et al., 1992) measures the productivity change of a particular  $DMU_0$  in period t and (t+1):

$$M_0^{t+1} = \left[\frac{D^t(x_0^{t+1}, y_0^{t+1})}{D^t(x_0^t, y_0^t)} \frac{D^{t+1}(x_0^{t+1}, y_0^{t+1})}{D^{t+1}(x_0^t, y_0^t)}\right]^{1/2}.$$
 (1)

When  $M_0^{t+1} > 1$ , this signifies a productivity gain; when  $M_0^{t+1} < 1$ , this signifies a productivity loss; and when  $M_0^{t+1} = 1$ , there is no change in productivity.

The above measure is actually the geometric mean of two Malmquist productivity indices: technical efficiency change ( $TEC_0$ ) and frontier shift ( $FS_0$ ) (Caves et al., 1982; Färe et al. 1992).

$$M_0^{t+1} = \left[\frac{D^t(x_0^{t+1}, y_0^{t+1})}{D^t(x_0^t, y_0^t)} \frac{D^{t+1}(x_0^{t+1}, y_0^{t+1})}{D^{t+1}(x_0^t, y_0^t)}\right]^{1/2}$$
  
=  $TEC_0 * FS_0,$  (2)

$$TEC_0 = \frac{D^{t+1}(x_0^{t+1}, y_0^{t+1})}{D^t(x_0^t, y_0^t)} = R3,$$
(3)

$$FS_{0} = \left[\frac{D^{t}(x_{0}^{t+1}, y_{0}^{t+1})}{D^{t+1}(x_{0}^{t+1}, y_{0}^{t+1})} \frac{D^{t}(x_{0}^{t}, y_{0}^{t})}{D^{t+1}(x_{0}^{t}, y_{0}^{t})}\right]^{1/2}$$
$$= (R_{1} * R_{2})^{1/2}.$$
 (4)

 $TEC_0$  is used to measure the change in technical efficiency; on the other hand, it is also a measure of how much closer to the boundary the company is in period (t+1) compared with period t. If  $TEC_0$  is 1.0, the particular  $DMU_0$  (maybe a company) has the same distance in periods (t+1) and t from the respective efficient boundaries. If  $TEC_0$  is over 1.0, the company has moved closer to the period (t+1)boundary than it was to the period t boundary; the converse is the case if the  $TEC_0$  is under 1.0. As for  $FS_0$ , it is used to measure the technology frontier shift between time periods t and (t+1). Färe et al. (1992, 1994a) point out that a value of  $FS_0$  less than 1.0 indicates negative shift of frontier or technical regress;  $FS_0$  greater than 1.0 indicates positive shift of frontier or technical progress;  $FS_0$  equal to 1.0 indicates no shift in technology frontier.

# 3. Insights from the Malmquist productivity approach

Chen and Ali (2004) further analyzed the properties of two ratios of  $FS_0$ ,  $D^t(x_0^{t+1}, y_0^{t+1})/D^{t+1}(x_0^{t+1}, y_0^{t+1})$  and  $D^t(x_0^t, y_0^t)/D^{t+1}(x_0^t, y_0^t)$ , the backward and forward frontier shifts, respectively. They are the performance of  $DMU_0$  in periods (t+1) and t against the frontiers of period t and (t+1).

As depicted in Fig. 1, a company's performance in period t could be the six possible locations,  $A_1^t - A_6^t$ . The oblique line that connects the origin and the intersection of the two frontiers is the tradeoff on the strategy changes.  $A_1^t$ ,  $A_2^t$ , and  $A_3^t$ locate on the upper part and inside the *t*-frontier, between the two frontiers, and outside the (t+1)frontier, respectively. The distances of  $A_2^t$  and  $A_3^t$  to the t- and (t+1)-frontiers, respectively, are the measurement of super-efficiencies. Similarly,  $A_4^t$ ,  $A_5^t$ , and  $A_6^t$  locate on the lower part and inside the (t+1)-frontier, between the two frontiers, and outside the *t*-frontier, respectively. The distances of  $A_6^t$  and  $A_5^t$  to the t- and (t+1)-frontiers, respectively, are the measurement of super-efficiencies. It is noticeable that the locations of the six points  $A_1^{t+1} - A_6^{t+1}$  have similar occasions.

For convenience of illustration, we temporarily employ a radial model such as CCR to express the efficiency measurement of each point by the ratio of distances; for instance, by drawing a line that connects the origin and point  $A_1^{t+1}$ . The line intersects with the *t*-frontier and (t+1)-frontier at points  $\alpha_1$  and  $\beta_1$ , respectively. The ratio of  $D^{t}(x_{0}^{t+1}, y_{0}^{t+1})$  to  $D^{t+1}(x_{0}^{t+1}, y_{0}^{t+1})$  could be expressed as  $\overline{O\alpha_1}/\overline{OA_1^{t+1}}$  and  $\overline{O\beta_1}/\overline{OA_1^{t+1}}$ , respectively. Thus,  $D^{t}(x_{0}^{t+1}, y_{0}^{t+1})/D^{t+1}(x_{0}^{t+1}, y_{0}^{t+1}) = \overline{O\alpha_{1}}/\overline{O\beta_{1}}.$ Similarly, drawing a line connects the origin and point  $A_1^t$ . The line intersects with the *t*-frontier and (t+1)frontier at points  $\gamma_1$  and  $\delta_1$ , respectively. Tables 1 and 2 depict the models employed to measure the two distances. The signs of  $R_1$  and  $R_2$  in the last columns are visible from Fig. 1.

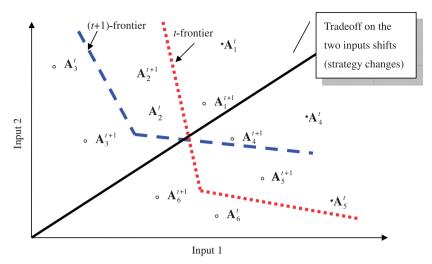


Fig. 1. Frontier shift.

Table 1 The computation of ratio  $R_1$ 

<i>t</i> +1	$D^{t}(x_{0}^{t+1}, y_{0}^{t+1})$	$D^{t+1}(x_0^{t+1}, y_0^{t+1})$	$R_1 = \frac{D^{t}(x_0^{t+1}, y_0^{t+1})}{D^{t+1}(x_0^{t+1}, y_0^{t+1})}$	$R_1$
A <sup><i>t</i>+1</sup>	Use M3 ( $\rho_{30}^* < 1$ )	Use M1 ( $\rho_{40}^* < 1$ )	$\frac{\overline{O\alpha_1}/\overline{OA_1^{t+1}}}{\overline{O\beta_1}/\overline{OA_1^{t+1}}} = \frac{\overline{O\alpha_1}}{\overline{O\beta_1}}$	>1
$A_2^{t+1}$	Use M4 $(\pi_{30}^* > 1)$	Use M1 ( $\rho_{40}^* < 1$ )	$\frac{\overline{O\alpha_2}/\overline{OA_2^{t+1}}}{\overline{O\beta_2}/\overline{OA_2^{t+1}}} = \frac{\overline{O\alpha_2}}{\overline{O\beta_2}}$	>1
$A_3^{t+1}$	Use M4 $(\pi_{30}^* > 1)$	Use M2 $(\pi_{40}^* > 1)$	$\frac{\overline{O\alpha_3}/\overline{OA_3^{t+1}}}{\overline{O\beta_3}/\overline{OA_3^{t+1}}} = \frac{\overline{O\alpha_3}}{\overline{O\beta_3}}$	>1
$A_4^{t+1}$	Use M3 ( $\rho_{30}^* < 1$ )	Use M1 ( $\rho_{40}^* < 1$ )	$\frac{\overline{O\alpha_4}}{\overline{O\beta_4}}/\overline{\frac{OA_4'^{+1}}{OA_4'^{+1}}} = \frac{\overline{O\alpha_4}}{\overline{O\beta_4}}$	<1
$A_5^{t+1}$	Use M3 ( $\rho_{30}^* < 1$ )	Use M2 $(\pi_{40}^* > 1)$	$\frac{\overline{O\alpha_5}/\overline{OA_5^{\prime+1}}}{\overline{O\beta_5}/\overline{OA_5^{\prime+1}}} = \frac{\overline{O\alpha_5}}{\overline{O\beta_5}}$	<1
$A_6^{t+1}$	Use M4 $(\pi_{30}^* > 1)$	Use M2 $(\pi_{40}^* > 1)$	$\frac{\overline{O\alpha_6}/\overline{OA_6^{t+1}}}{\overline{O\beta_6}/\overline{OA_6^{t+1}}} = \frac{\overline{O\alpha_6}}{\overline{O\beta_6}}$	<1

In Fig. 1, a downward frontier shift (towards the origin) from period t to (t+1) represents a positive shift. The converse situation (away from the origin) represents a negative shift. For a company, from period t to (t+1), the four possible frontier shifts are as follows in (a)–(d). The 36 possible movements are depicted in Table 3.

(a) If  $R_2 > 1$  and  $R_1 > 1$ , then the  $FS_0$  must be larger than 1.0, indicating the  $DMU_0$  has a positive shift and the technology of  $DMU_0$  progresses. As shown in Fig. 1, the points of period t,  $A_1^t$ ,  $A_2^t$ , and  $A_3^t$  in the *upper* part could be one of the points at period (t+1) in the *upper* part,  $A_1^{t+1}$ ,  $A_2^{t+1}$ , and  $A_3^{t+1}$ .

Table 2 The computation of ratio R2

t	$D^t(x_0^t, y_0^t)$	$D^{t+1}(x_0^t, y_0^t)$	$R_2 = \frac{D^t(x_0^t, y_0^t)}{D^{t+1}(x_0^t, y_0^t)}$	<i>R</i> <sub>2</sub>
$\overline{\mathbf{A}_{1}^{t}}$	Use M1 ( $\rho_{10}^* < 1$ )	Use M3 ( $\rho_{20}^* < 1$ )	$\frac{\overline{O\gamma_1}}{\overline{O\delta_1}}/\overline{OA_1^t} = \frac{\overline{O\gamma_1}}{\overline{O\delta_1}}$	>1
$\mathbf{A}_2^t$	Use M2 ( $\pi_{10}^* > 1$ )	Use M3 ( $\rho_{20}^* < 1$ )	$\frac{\overline{O\gamma_2}/\overline{OA_2'}}{\overline{O\delta_2}/\overline{OA_2'}} = \frac{\overline{O\gamma_2}}{\overline{O\delta_2}}$	>1
$A_3^t$	Use M2 ( $\pi_{10}^* > 1$ )	Use M4 $(\pi_{20}^* > 1)$	$\frac{\overline{O\gamma_3}/\overline{OA_3'}}{\overline{O\delta_3}/\overline{OA_3'}} = \frac{\overline{O\gamma_3}}{\overline{O\delta_3}}$	>1
$A_4^t$	Use M1 ( $\rho_{10}^* < 1$ )	Use M3 ( $\pi_{20}^* > 1$ )	$\frac{\overline{O\gamma_4}/\overline{OA_4'}}{\overline{O\delta_4}/\overline{OA_4'}} = \frac{\overline{O\gamma_4}}{\overline{O\delta_4}}$	<1
$\mathbf{A}_5^t$	Use M1 ( $\rho_{10}^* < 1$ )	Use M4 $(\pi_{20}^* > 1)$	$\frac{\overline{O\gamma_5}/\overline{OA_5'}}{\overline{O\delta_5}/\overline{OA_5'}} = \frac{\overline{O\gamma_5}}{\overline{O\delta_5}}$	<1
A <sub>6</sub> <sup>t</sup>	Use M2 ( $\pi_{10}^* > 1$ )	Use M4 $(\pi_{20}^* > 1)$	$\frac{\overline{O\gamma_6}/\overline{OA_6'}}{\overline{O\delta_6}/\overline{OA_6'}} = \frac{\overline{O\gamma_6}}{\overline{O\delta_6}}$	<1

Table 3 The four possible frontier shifts for a company between two periods

From period <i>t</i>	To period $(t+1)$						
	$\mathbf{A}_1^{t+1}$	$\mathbf{A}_2^{t+1}$	$A_3^{t+1} A_4^{t+1}$	$\mathbf{A}_5^{t+1}$	$\mathbf{A}_{6}^{t+1}$		
$\begin{array}{c} A_1^t\\ A_2^t\\ A_3^t\end{array}$	(a) <i>R</i> <sub>2</sub> >	1 and $R_1 > 1$	(d) $R_2 > 1$	1 and <i>R</i> <sub>1</sub> < 1			
$\begin{array}{c} \mathbf{A}_4^t\\ \mathbf{A}_5^t\\ \mathbf{A}_6^t \end{array}$	(c) $R_2 < 1$	1 and $R_1 > 1$	(b) $R_2 < 1$	1 and $R_1 < 1$			

(b) If  $R_2 < 1$  and  $R_1 < 1$ , then the  $FS_0$  must be less than 1.0, indicating the  $DMU_0$  has a negative shift and the technology of  $DMU_0$  declines. As shown in Fig. 1, the points of period t,  $A_4^t$ ,  $A_5^t$ , and  $A_6^t$  in the *lower* part could be one of the points at period (t+1) in the *lower* part,  $A_4^{t+1}$ ,  $A_5^{t+1}$ , and  $A_6^{t+1}$ .

(c) If  $R_2 < 1$  and  $R_1 > 1$ , then  $FS_0$  may be larger or less than 1.0. But, certainly we can conclude  $DMU_0$ moves from a negative shift facet towards a positive shift facet. Also, there is a change in the tradeoff between the two inputs. Furthermore,  $FS_0 < 1$ indicates that the change resulting from the positive shift facet is less than that of the negative shift facet; and, on average, the technology of  $DMU_0$  declines. In contrast,  $FS_0 > 1$  indicates that the change resulting from the positive shift facet is lager than that of the negative shift facet; and, on average, the technology of  $DMU_0$  progresses.  $FS_0 = 1$  indicates that, on average, the technology of  $DMU_0$  remains the same. As shown in Fig. 1, the points of period t,  $A_4^t$ ,  $A_5^t$ , and  $A_6^t$  in the *lower* part could be one of the points at period (t+1) in the *upper* part,  $A_1^{t+1}$ ,  $A_2^{t+1}$ , and  $A_5^{t+1}$ .

(d) If  $R_2 > 1$  and  $R_1 < 1$ , then  $FS_0$  may be greater or less than 1.0. But, we can certainly conclude  $DMU_0$  moves from a positive shift facet towards a negative shift facet. Also, there is a change in the tradeoff between the two inputs. Furthermore,  $FS_0 < 1$  indicates that the change resulting from the positive shift facet is less than that of the negative shift facet; and, on average, the technology of  $DMU_0$  declines. In contrast,  $FS_0 > 1$  indicates that the change resulting from the positive shift facet is lager than that of the negative shift facet; and, on average, the technology of  $DMU_0$  progresses.  $FS_0 = 1$  indicates that on average the technology of  $DMU_0$  remains the same. As shown in Fig. 1, the points of period t,  $A_1^t$ ,  $A_2^t$ , and  $A_3^t$ , in the upper part could be one of the points at period (t+1) in the lower part,  $A_4^{t+1}$ ,  $A_5^{t+1}$ , and  $A_6^{t+1}$ .

# 3.1. Definition of $TEC_0$

Note that  $M_0^{t+1} = TEC_0 \times FS_0$  and  $TEC_0 = D^{t+1}(x_0^{t+1}, y_0^{t+1})/D^t(x_0^t, y_0^t)$  if (i)  $TEC_0 > 1$ , indicating  $D^{t+1}(x_0^{t+1}, y_0^{t+1}) > D^t(x_0^t, y_0^t)$ . This implies that  $DMU_0$  in time (t+1) is closer to the frontier in time t, (ii)  $TEC_0 < 1$  implies  $DMU_0$  in time (t+1) is further away from the frontier in (t+1) than  $DMU_0$  in time t to the frontier in t, and (iii)  $TEC_0 = 1$  implies  $DMU_0$  in time (t+1)-frontier as  $DMU_0$  in time t to the t-frontier.

# 4. An application

We employ the proposed approach to analyze the performance changes in semiconductor packaging and testing firms in Taiwan between the years 2000 and 2003. There are 15 companies in this category. The calculations are based upon one input, Liability ratio, and four outputs: (i) growth rate (%), (ii) net profit after tax (\$100 million NT dollars), (iii) profitability ratio (%), and (iv) output value by employee (\$million/people). Let us examine the technical efficiency changes. Table 5 reports the basic data of each company. Tables 6 and 7 report

the DEA technical efficiency and the associated technical changes from 2000 to 2003.

# 4.1. Data collection and index description

In recent years, many semiconductor packaging and testing firms have been founded and their sales value has increased rapidly. This study uses the data published in the popular business magazine *Common Wealth* (2004) to analyze the relative performance of these companies between 2000 and 2003. The profile of the firms over these four years is listed in Tables 4 and 5.

Table 5 shows five indices: (i)  $Y_1$  = Growth Rate (%), (ii)  $Y_2$  = Net profit after tax (\$100 million NT dollars), (iii)  $Y_3$  = Profitability ratio (%), (iv)  $Y_4$  = Output value by employee (\$ million/people), and (v)  $X_1$  = Liability ratio (%).

The measured efficiencies are depicted in Tables 6 and 7.

Tables 6 and 7 report the DEA technical efficiency and the associated technical efficiency changes from 2000 to 2003. *Hi-Sincerity* is the only company to improve its performance year after year. Table 6 shows its technical efficiency in 2000 to be less than 1.0 but larger than 1.0 afterwards. However, the technical change for *Hi-Sincerity* shown in Table 7 is larger than 1.0 only between 2000 and 2001, but less than 1.0 in the remaining years, indicating an exact definition of technical efficiency progress still needs to be investigated; all technical changes larger than or equal to 1.0 would be perfect, generally. Note that, in Table 7, only KingPak and OSE do not show technical efficiency progress from 2000 to 2003; on the other hand, we can conclude that other companies show improvement and decline in technical efficiency change. For the industry average, technical efficiency declines 6.3% from 2000 to 2001, im-

Table 4 Profile of the firms, 2000–2003

	2000	2001	2002	2003
Revenue (\$100 million US dollars)				
Total assets (\$100 million US dollars)	/6.13	74.12	74.20	82.00
Capital (\$100 million US dollars)	27.17	32.23	32.55	34.62
Liability (\$100 million US dollars)				
Number of employees	34,106	31,055	34,149	42,228

proves 9.5% from 2001 to 2002, and improves 7.3% from 2002 to 2003.

Table 8 reports the Malmquist frontier shift component,  $FS_0$ . It can be seen that on average, the industry technology frontier declines 31.3% from 2000 to 2001, improves 23.8% from 2001 to 2002, and improves 2.3% from 2002 to 2003.

As indicated by  $FS_0$ , we can see all companies show negative shift in technology frontier from 2000 to 2001. From 2001 to 2002, only *Sigurd* and *OSE* show a negative shift in technology frontier, indicating the period 2001–2002 has changed drastically compared with the previous period. Regarding the period 2002–2003, four companies show a negative shift, while eleven show a positive shift.

In the previous section,  $FS_0$  is known as a product of two ratios,  $D^t(x_0^{t+1}, y_0^{t+1})/D^{t+1}(x_0^{t+1}, y_0^{t+1})$  and  $D^t(x_0^t, y_0^t)/D^{t+1}(x_0^t, y_0^t)$ . Moreover, the value of each ratio represents a different implication; thus, we still need to discuss the two components of  $FS_0$ .

Note that  $R_1 = D^t(x_0^{t+1}, y_0^{t+1})/D^{t+1}(x_0^{t+1}, y_0^{t+1}),$  $R_2 = D^t(x_0^t, y_0^t)/D^{t+1}(x_0^t, y_0^t)$  in Table 9.

Table 9 reports the component shifts in technical frontier. We can see that no companies show a cross-frontier shift from 2000 to 2001, corresponding with the fact that no one shows a positive frontier shift in Table 8. To take OSE, UTC, and Hi-Sincerity between 2001 and 2002 as an example, their  $R_1 < 1$  and  $R_2 > 1$  indicates frontier moves from a positive shift facet towards a negative shift facet. In terms of management, this situation should be avoided. However, other companies all show the pure positive shift  $(R_1 > 1, R_2 > 1)$ , indicating they stand for consistent operation strategies. From 2002 to 2003, only KYEC, Hi-Sincerity, UTC, and *KingPak* do not show a pure positive frontier shift. For the industry average, it is worth noting there is a negative frontier shift from 2000 to 2001, but that it moves to a desirable shift from 2001 to 2003. Commonly, only a minority of the companies showed a frontier shift from a good shift facet to a bad shift facet ( $R_1 < 1, R_2 > 1$ ).

Table 10 reports the Malmquist productivity index  $M_0^{t+1}$ . It can be seen, on industry average, that there is about a 37.6% productivity loss from 2000 to 2001, while from 2001 to 2002 there is about a 23.1% productivity gain and from 2002 to 2003 there is about a 9.8% productivity gain.

However, the Malmquist productivity index is a combined product of  $TEC_0$  and  $FS_0$ ; that is,  $M_0^{t+1} = TEC_0 \times FS_0$ . In order to analyze the per-

Table	5
Basic	data

DMU	Firms	Index				
		Y <sub>1</sub>	Y <sub>2</sub>	Y <sub>3</sub>	$Y_4$	X <sub>1</sub>
Year 2000						
1	ASE	145.86	98.37	122.87	3.50	38.20
2	SIPIN	158.16	72.21	117.09	3.56	32.84
3	OSE	146.85	41.04	100.73	2.19	31.12
4	ChipMos	128.82	55.39	118.71	4.11	33.80
5	KYEC	239.66	51.78	128.17	1.41	43.37
6	ASE Chung Li	284.76	55.90	121.02	3.47	50.90
7	Sharp in Taiwan	157.53	58.19	135.43	3.31	28.55
8	Greatek	154.48	45.25	114.15	2.68	44.83
9	Lingsen	153.12	43.38	110.27	2.07	26.09
10	PowerTech	344.42	42.50	118.85	1.46	56.07
11	UTC	136.54	49.02	125.65	4.49	23.01
12	KingPak	200.28	38.75	98.05	22.27	53.41
13	Hi-Sincerity	100.75	40.25	101.68	12.37	38.89
14	Formosa	143.13	41.77	110.24	2.37	58.83
15	Sigurd	135.29	41.50	114.49	1.98	32.05
Year 2001					• • •	
1	ASE	80.35	18.57	89.55	3.40	41.46
2	SIPIN	87.71	28.17	92.84	2.50	38.11
3	OSE	75.04	8.10	70.14	1.98	56.19
4	ChipMos	65.79	24.91	72.58	3.24	31.91
5	KYEC	92.71	32.08	79.57	1.44	53.48
6	ASE Chung Li	64.80	40.57	101.16	2.66	38.12
7	Sharp in Taiwan	78.55	37.60	94.05	2.75	25.01
8	Greatek	89.43	42.48	107.48	2.74	41.80
9	Lingsen	71.17	41.25	105.34	1.87	20.73
10	PowerTech	234.47	41.73	105.56	3.57	43.30
11	UTC	38.25	31.10	33.83	2.43	24.64
12	KingPak	33.53	39.17	96.14	7.68	48.35
13	Hi-Sincerity	70.15	40.21	102.02	11.32	37.24
14	Formosa	59.51	41.22	111.86	1.76	58.27
15	Sigurd	82.70	40.08	100.93	1.91	26.29
Year 2002						
1	ASE	125.00	41.29	100.50	4.20	42.50
2	SIPIN	134.90	44.25	101.91	2.79	43.28
3	OSE	119.56	7.00	74.16	2.65	64.18
4	ChipMos	118.57	27.92	81.49	3.21	44.48
5	KYEC	137.94	36.97	94.33	1.76	49.08
6	ASE Chung Li	105.22	43.66	107.09	2.29	30.66
7	Sharp in Taiwan	118.37	37.99	95.79	2.74	32.12
8	Greatek	134.67	46.34	114.19	3.36	36.48
9	Lingsen	125.40	36.33	87.51	2.13	25.67
10	PowerTech	90.74	41.87	106.63	2.80	34.86
11	UTC	159.26	36.73	84.73	3.17	22.31
12	KingPak	98.79	38.87	94.68	4.38	54.26
13	Hi-Sincerity	96.83	39.64	96.43	11.59	39.12
14	Formosa	162.59	40.92	105.50	2.51	55.16
15	Sigurd	143.22	42.38	120.12	2.31	43.77
Year 2003						
1	ASE	122.85	67.43	108.71	3.11	41.08
2	SIPIN	122.80	68.39	110.37	2.99	45.06
	OCE	105.91	5.64	74.60	2.72	66.88
3 4	OSE ChipMos	129.77	48.61	110.17	3.36	39.43

Table 5 (continued)

DMU	Firms	Index				
		Y <sub>1</sub>	Y <sub>2</sub>	Y <sub>3</sub>	$Y_4$	$\mathbf{X}_1$
5	KYEC	126.91	47.73	111.39	2.38	33.89
6	ASE Chung Li	116.65	41.83	103.04	2.08	34.23
7	Sharp in Taiwan	140.26	51.91	117.79	2.68	34.58
8	Greatek	116.10	49.27	117.88	3.42	35.63
9	Lingsen	133.22	43.69	109.43	2.43	30.28
10	PowerTech	155.44	50.40	123.72	3.21	45.67
11	UTC	107.53	39.92	99.63	2.93	19.95
12	KingPak	59.82	40.94	107.40	2.87	44.82
13	Hi-Sincerity	101.98	39.35	93.68	11.05	40.29
14	Formosa	122.77	41.91	109.30	2.90	54.62
15	Sigurd	149.37	44.18	123.66	2.47	34.16

Table 6DEA technical efficiency from 2000 to 2003

Firms	$D^t(x_0^t, y_0^t)$	)		
	2000	2001	2002	2003
ASE	1.038	0.414	0.558	0.584
SIPIN	0.762	0.504	0.518	0.530
OSE	0.525	0.174	0.156	0.114
ChipMos	0.665	0.549	0.428	0.591
KYEC	0.349	0.250	0.342	0.618
ASE Chung Li	0.490	0.533	0.642	0.548
Sharp in Taiwan	0.807	0.864	0.638	0.664
Greatek	0.423	0.532	0.668	0.651
Lingsen	0.659	1.163	0.731	0.687
PowerTech	1.009	1.101	0.562	0.546
UTC	1.185	0.479	1.246	1.345
KingPak	1.093	0.418	0.394	0.377
Hi-Sincerity	0.734	1.161	1.150	1.131
Formosa	0.288	0.269	0.401	0.390
Sigurd	0.485	0.756	0.485	0.646
Industry average	0.701	0.611	0.595	0.628

Table 7		
Technical	efficiency	change

Firms	TEC				
	2000 vs. 2001	2001 vs. 2002	2002 vs. 2003		
ASE	0.399	1.349	1.046		
SIPIN	0.662	1.028	1.022		
OSE	0.331	0.897	0.728		
ChipMos	0.825	0.781	1.380		
KYEC	0.715	1.370	1.807		
ASE Chung Li	1.088	1.206	0.853		
Sharp in Taiwan	1.071	0.739	1.041		
Greatek	1.256	1.257	0.975		
Lingsen	1.764	0.629	0.939		
PowerTech	1.091	0.510	0.972		
UTC	0.404	2.601	1.080		
KingPak	0.383	0.942	0.957		
Hi-Sincerity	1.581	0.990	0.984		
Formosa	0.934	1.489	0.972		
Sigurd	1.557	0.642	1.331		
Industry average	0.937	1.095	1.073		

formances of these companies more precisely, the information in Tables 7 and 8 is not only helpful, but essential. Fortunately,  $M_0^{t+1}$  is consistent with  $TEC_0$  and  $FS_0$  here. However, if we see that the Malmquist productivity index is larger than 1.0 on average in a certain case, this is maybe a combined effect of an average improvement in technology frontier shown in Table 8 and an average declining technical efficiency shown in Table 7. Such a situation is not met in this case, but it would be

absolutely necessary for management to make a detailed investigation to find the real cause of productivity gains or losses.

Therefore, for the conclusion regarding company productivity change, we must refer to Tables 7 and 8. In addition, Table 11 is derived comprehensively as follows.

Next, let us examine the detailed Malmquist change information. Here, we denote  $R_1$  (first component of FS) =  $D^t(x_0^{t+1}, y_0^{t+1})/D^{t+1}(x_0^{t+1}, y_0^{t+1})$ ,

Table 8 Frontier shift

Firms	FS				
	2000 vs. 2001	2001 vs. 2002	2002 vs. 2003		
ASE	0.853	1.133	1.034		
SIPIN	0.709	1.139	1.034		
OSE	0.664	0.998	1.137		
ChipMos	0.694	1.142	1.052		
KYEC	0.521	1.041	0.996		
ASE Chung Li	0.590	1.216	1.021		
Sharp in Taiwan	0.708	1.214	1.041		
Greatek	0.720	1.177	1.031		
Lingsen	0.587	1.203	1.046		
PowerTech	0.670	1.430	1.028		
UTC	0.792	1.060	0.988		
KingPak	0.771	1.323	0.997		
Hi-Sincerity	0.621	1.001	0.937		
Formosa	0.765	1.091	1.038		
Sigurd	0.639	0.934	1.025		
Industry average	0.687	1.140	1.027		

Table 9 Individual shift

Firms	Time					
	2000 vs. 2001		2001 vs. 2002		2002 vs. 2003	
	$R_1$	$R_2$	$R_1$	$R_2$	$R_1$	$R_2$
ASE	0.760	0.957	1.144	1.122	1.022	1.045
SIPIN	0.743	0.677	1.136	1.141	1.021	1.048
OSE	0.790	0.559	0.962	1.036	1.139	1.135
ChipMos	0.734	0.656	1.102	1.185	1.037	1.067
KYEC	0.797	0.340	1.100	0.985	1.029	0.964
ASE Chung Li	0.726	0.480	1.205	1.227	1.018	1.023
Sharp in Taiwan	0.709	0.708	1.203	1.225	1.036	1.045
Greatek	0.755	0.687	1.213	1.143	1.022	1.040
Lingsen	0.566	0.609	1.392	1.039	1.041	1.052
PowerTech	0.459	0.979	1.177	1.736	1.045	1.010
UTC	0.729	0.861	0.928	1.210	0.834	1.169
KingPak	0.631	0.942	1.168	1.499	0.968	1.028
Hi-Sincerity	0.551	0.700	0.892	1.124	0.783	1.122
Formosa	0.765	0.765	1.106	1.077	1.038	1.039
Sigurd	0.696	0.587	1.158	0.754	1.041	1.009
Industry average	0.694	0.700	1.126	1.167	1.005	1.053

 $\begin{array}{l} R_2 \quad (\text{second component of } FS) = D^t(x_0^t, y_0^t) / \\ D^{t+1}(x_0^t, y_0^t), \quad R_3(TEC) = D^{t+1}(x_0^{t+1}, y_0^{t+1}) / D^t(x_0^t, y_0^t), \\ R_4 \end{array}$ 

$$(M_0^{t+1}) = \left[\frac{D^t(x_0^{t+1}, y_0^{t+1})}{D^t(x_0^t, y_0^t)} \frac{D^{t+1}(x_0^{t+1}, y_0^{t+1})}{D^{t+1}(x_0^t, y_0^t)}\right]^{1/2}$$

Table 10 Malmquist productivity

Firms	$\mathrm{M}_0^{t+1}$					
	2000 vs. 2001	2001 vs. 2002	2002 vs. 2003			
ASE	0.34	1.528	1.081			
SIPIN	0.469	1.170	1.057			
OSE	0.220	0.895	0.828			
ChipMos	0.573	0.892	1.451			
KYEC	0.373	1.426	1.799			
ASE Chung Li	0.642	1.467	0.871			
Sharp in Taiwan	0.759	0.897	1.083			
Greatek	0.904	1.480	1.005			
Lingsen	1.035	0.756	0.983			
PowerTech	0.732	0.729	0.999			
UTC	0.320	2.757	1.067			
KingPak	0.295	1.247	0.955			
Hi-Sincerity	0.982	0.992	0.923			
Formosa	0.715	1.625	1.009			
Sigurd	0.996	0.600	1.364			
Industry average	0.624	1.231	1.098			

Table 11 reports the component information associated with productivity change. Contents include results of CCR models constructed by Chen and Ali (2004) and SBM/Super-SBM models. Theoretically, SBM/Super-SBM models have a truly specific interpretation in these 15 firms because we could discover a few differences with the CCR model.

In Table 11, among the 180 comparisons of two measurement methods, 39 (21.7%) are in different signs, a large percentage of total. This proves the current SBM-based approach indeed revises the weak points of the radial-based measure, leading to an appropriate result. It is obvious that applying the current approach leads to a different managerial interpretation. Theoretically, SBM/Super-SBM models have a truly specific interpretation in these 15 firms. One of the major reasons for the difference is that Chen and Ali (2004) do not measure the super-efficiency for  $DMU_0$  in a single period t or (t+1).

We will first expand on the managerial purpose concerning the results of SBM and Super-SBM measures. By analyzing some meaningful cases, we will determine the essential factor of each productivity result. First, in Table 11, the Malmquist productivity indices of the *PowerTech* company are both less than 1.0 ( $M_0^{t+1} < 1$ ) in two periods—from 2000 to 2001 and from 2001 to 2002—yet the contents of  $R_1$ ,  $R_2$  and  $R_3$  in each period are

Table 11 Detailed Malmquist productivity change information

	$R_1$		$R_2$		<i>R</i> <sub>3</sub>		$R_4$	
	CCR	SBM	CCR	SBM	CCR	SBM	CCR	SBM
2000 vs. 2001								
ASE	<1	<1	<1	<1	<1	<1	<1	<1
SIPIN	<1	<1	<1	<1	<1	<1	<1	<1
OSE	<1	<1	<1	<1	<1	<1	<1	<1
ChipMos	<1	<1	<1	<1	<1	<1	<1	<1
KYEC	<1	<1	<1	<1	<1	<1	<1	<1
ASE Chung Li	<1	<1	<1	<1	<1	>1	<1	<1
Sharp in Taiwan	<1	<1	<1	<1	<1	>1	<1	<1
Greatek	<1	<1	<1	<1	>1	>1	<1	<1
Lingsen	<1	<1	<1	<1	>1	>1	<1	$> 1^{a}$
PowerTech	<1	<1	<1	<1	1	$> 1^{a}$	<1	<1
UTC	<1	<1	<1	<1	<1	<1	<1	<1
KingPak	<1	<1	<1	<1	<1	<1	<1	<1
Hi-Sincerity	<1	<1	<1	<1	>1	>1	<1	<1
Formosa	<1	<1	<1	<1	<1	<1	<1	<1
Sigurd	<1	<1	<1	<1	>1	>1	<1	<1
2001 vs. 2002								
ASE	>1	>1	<1	>1 <sup>a</sup>	>1	>1	>1	>1
SIPIN	>1 >1	>1 >1	<1	>1 $>1^{a}$	>1 >1	>1 >1	>1 >1	>1
OSE	>1	<1 <sup>a</sup>	<1	$> 1^{a}$	<1	<1	>1	<1 <sup>a</sup>
ChipMos	>1	>1	<1	$> 1^{a}$	<1	<1	<1	<1
KYEC	>1	>1	>1	$< l^a$	>1	>1	>1	>1
ASE Chung Li	<1	>1 <sup>a</sup>	<1	$> 1^{a}$	>1	>1	>1	>1
Sharp in Taiwan	>1	>1	<1	$> 1^{a}$	<1	<1	<1	<1
Greatek	>1	>1	<1	$> 1^{a}$	>1	>1	>1	>1
Lingsen	>1	>1	<1	>1 <sup>a</sup>	<1	<1	<1	<1
PowerTech	<1	$> 1^{a}$	>1	>1	<1	<1	<1	<1
UTC	>1	<1 <sup>a</sup>	<1	$> 1^{a}$	>1	>1	>1	>1
KingPak	>1	>1	<1	>1 <sup>a</sup>	<1	<1	<1	>1 <sup>a</sup>
Hi-Sincerity	>1	<1 <sup>a</sup>	<1	$> 1^{a}$	1	<1 <sup>a</sup>	>1	<1
Formosa	>1	>1	<1	$> 1^a$	>1	>1	>1	>1
Sigurd	>1	>1	<1	<1	<1	<1	<1	<1
2002 vs. 2003								
ASE	>1	>1	>1	>1	>1	>1	>1	> 1
SIPIN	>1	>1	>1	>1	>1	>1	>1	> 1
OSE	<1	$> 1^a$	<1	$> 1^{a}$	<1	<1	<1	<1
ChipMos	> 1	> 1	<1	$> 1^{a}$	> 1	> 1	>1	> 1
KYEC	>1	>1	<1	<1	>1	>1	>1	> 1
ASE Chung Li	>1	>1	>1	>1	<1	$< 1^{a}$	<1	<1
Sharp in Taiwan	>1	>1	>1	>1	<1	$> 1^{a}$	>1	> 1
Greatek	>1	>1	>1	>1	<1	<1	>1	>1
Lingsen	>1	>1	<1	$> 1^{a}$	<1	<1	<1	<1
PowerTech	>1	>1	>1	>1	<1	<1	<1	<1
UTC	>1	<1 <sup>a</sup>	<1	>1 <sup>a</sup>	1	>1 <sup>a</sup>	<1	$> 1^{a}$
KingPak	>1	<1 <sup>a</sup>	>1	>1	<1	<1	>1	<1 <sup>a</sup>
Hi-Sincerity	<1	<1	<1	>1 <sup>a</sup>	1	<1 <sup>a</sup>	<1	<1
Formosa	>1	>1	<1	>1 <sup>a</sup>	<1	<1	<1	>1 <sup>a</sup>
Sigurd	>1	>1	>1	>1	>1	>1	>1	>1
	- 1	- 1	- 1	~ 1	, I	<i>,</i> 1	- 1	~ 1

 $^{\rm a} Indicates the difference between the CCR and SBM/Super-SBM models.$ 

contrary. From 2000 to 2001, the components of  $FS_0$  display a pure negative frontier shift, and the only inferior effect on its whole performance is

positive technical efficiency change. However, from 2001 to 2002, the only benefit in the performance is the technical efficiency progress, while the components of  $FS_0$  reveal a pure positive frontier shift.

Secondly, *OSE* shows a productivity loss from 2002 to 2003 due to improvement in  $FS_0$  ( $R_1$  and  $R_2$  both >1), and the only decline in technical efficiency, representing the positive frontier shift, cannot overtake the harm from technical efficiency decline. In terms of chasing a good performance, management strategy should focus on this issue.

*UTC* shows productivity gain with an improvement in technical efficiency from 2001 to 2002. Actually, the company is moving to a negative shift facet because the  $R_1 < 1$  and  $R_2 > 1$ . The implication of these two ratios has been discussed previously. Therefore, *UTC* demonstrates an unfavorable strategy in this period.

*Hi-Sincerity* from 2001 to 2002 shows the least favorable strategy for change under the scenario  $R_1$  and  $R_2$  performs inconsistently, involving  $R_1 > 1$ ,  $R_2 < 1$  or  $R_1 < 1$ ,  $R_2 > 1$ . Since its  $M_0^{t+1} < 1$ ,  $TEC_0 < 1$ ,  $R_1 < 1$  and  $R_2 > 1$ , we can conclude that it also suffers productivity loss, technical efficiency decline, and has moved from a positive shift facet towards a negative shift facet. This situation must be discussed because every company or industry may encounter such potential danger, and it is easily ignored.

Among the current set of performance assessments of semiconductor packaging and testing firms in Taiwan, *KYEC* is the polar opposite of *Hi-Sincerity*. It is significant to know that the most favorable strategy change under the scenario  $R_1$  and  $R_2$  performs inconsistently occurs if  $M_0^{l+1} > 1$ ,  $TEC_0$ >1,  $R_1 > 1$  and  $R_2 < 1$ . In other words, the conditions demonstrate that besides the particular company showing productivity gain and progress in technical efficiency, its strategy moves from a negative shift facet towards a positive shift facet.

The last two simple cases are (i)  $M_0^{t+1} > 1$ ,  $TEC_0 > 1$ ,  $R_1 > 1$  and  $R_2 > 1$ , which indicates the best result of all, and (ii)  $M_0^{t+1} < 1$ ,  $TEC_0 < 1$ ,  $R_1 < 1$  and  $R_2 < 1$ , which indicates the worst result of all. The above discussion shows that by further analyzing the Malmquist components, more insights into productivity changes can be obtained.

#### 5. Comparisons of CCR and SBM measures

We compare our results and the results obtained by Chen and Ali (2004) employing the CCR model.

As noted earlier in this paper,  $\theta_0^*$ ,  $\rho_0^*$ , and  $\pi_0^*$  are the optimal efficiency scores of CCR, SBM, and Super-SBM models, respectively. When measuring the distances  $D^t(x_0^t, y_0^t)$  and  $D^{t+1}(x_0^{t+1}, y_0^{t+1})$ , if the object company is inefficient, the CCR score  $\theta_0^*$  is greater or equal to the SBM score. If the object company is efficient, we further measure its distance to the frontier constructed by the other companies; the Super-SBM efficiency scores are greater than 1.0 and greater than the CCR scores, 1.0. In the other case, we measure the distances across two periods of  $D^{t+1}(x_0^t, y_0^t)$  and  $D^t(x_0^{t+1}, y_0^{t+1})$ ; if the object company is inefficient, the CCR score  $\theta_0^*$  is greater or equal to the SBM score. If the object company is efficient, we further measure its distance to the frontier constructed by all the companies in other periods; the Super-SBM efficiency scores are greater than 1.0 and greater than the CCR scores, 1.0.

Chen and Ali (2004) do not measure the Super-CCR efficiency score (Andersen and Petersen, 1993) of  $DMU_0$  in a single period t or (t+1); therefore,  $\pi_0^* \ge 1$ ,  $\theta_0^* \le 1$  and verified that  $\pi_0^* \ge \theta_0^*$ . As a result, the changes in optimal efficiency score for the three models might affect the ratios  $R_1$ ,  $R_2$ ,  $R_3$ , and  $R_4$ .

Measuring the ratio  $R_1$  of  $DMU_0$ ,  $R_1 = D^t(x_0^{t+1}, y_0^{t+1})/D^{t+1}(x_0^{t+1}, y_0^{t+1})$  by our proposed SBM/Super-SBM models and the CCR model could be inefficient or efficient. Their values are depicted in Table 12. The ratio  $R_1$  could be obtained by the three possible combinations as shown in Table 13,

Table 12 Values of  $D^{t}(x_{0}^{t+1}, y_{0}^{t+1})$  and  $D^{t+1}(x_{0}^{t+1}, y_{0}^{t+1})$ 

	SBM/Super	-SBM	CCR		
	Inefficient	Efficient	Inefficient	Efficient	
$\frac{D^{t}(x_{0}^{t+1}, y_{0}^{t+1})}{D^{t+1}(x_{0}^{t+1}, y_{0}^{t+1})}$		□ 1 □ 1		□1 1	

Table 13 Values of  $[D^{t}(x_{0}^{t+1}, y_{0}^{t+1})/D^{t+1}(x_{0}^{t+1}, y_{0}^{t+1})]$ 

No.	Combination	$R_{1,SBM/Super-SBM}\!\leqslant\! 1$	$R_{1,CCR}$
1	I/I	≦1	$\leq 1$ or $\geq 1$
2 3	E/E I/E	≦1 ≦1	≧1 ≦1

where *I* and *E* denote inefficient and efficient, respectively. Given the ratio  $R_1$  is less than 1.0 for the SBM/Super-SBM models, the ratio  $R_1$  for the CCR model could be inferred. The first and second combinations have different outcomes in two models. One could perform similar analysis for the ratios  $R_2$ ,  $R_3$ , and  $R_4$  under the two models. The current paper provides measurement different from the CCR measure proposed by Chen and Ali (2004).

#### 6. Conclusions

We benefited from use of the DEA Malmquist productivity approach employed by Chen and Ali (2004) to discover that in-depth information could be obtained by analyzing each individual component of the Malmquist productivity index. However, the result is more precise using the slacks-based measures. In fact, among these 15 firms in Taiwan, atop firms may have huge influence on their own country, or even, global market. Therefore, the current approach that involves the super efficiency on Malmquist productivity measure is more helpful to analysts who are highly curious about atop firms having DEA efficient performances. According to the comparison with CCR, there are number of differences at the end. Such analyses not only help revise the weak points in the CCR model but also match the reality of Taiwan semiconductor companies. Moreover, it is sometimes very critical to capture a firm's performance through an analysis of the components of the Malmquist productivity index to reveal the managerial implications of each component and limit misleading information. As a result, a firm will be aware of what kind of weaknesses they should watch out for and remedy. Furthermore, in terms of industrial management, this method allows judgments to be made concerning whether or not the strategic shift is favorable and promising.

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