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# Bilevel Hysteretic Service Rate Control For Bulk Arrival Queue

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## ABSTRACT

This paper concerns  $M^{[X]} / M / 1$  queue. The number of customers in each arriving unit is a random variable. There is two control threshold values K and N, K is smaller than N. Service rate is switched from u to tu whenever the system size increases to N. The tu rate is switched to u when the system size drops to the value K. We derive the steady-state probabilities of the number of customers in system and the expected number of customers in system. A cost model is introduced for the service cost, queuing cost, and switching cost. © 1999 Elsevier Science Ltd. All rights reserved.

Keywords: Queue, Bulk arrival, Service control.

## **INTRODUCTION**

Hysteretic service rate control policy has studied extensively in the literature. The control policy has been studied by number of authors (Gebhard, 1967; Crabill, Gross and Magazine, 1977; Lu and Serfozo, 1984; Teghem, 1986; Gray et al., 1992; Lee et al., 1998; Lin and Kumar, 1984; Wang, 1993). In this paper, we consider  $M^{[X]} / M / 1$  queuing system with unlimit size. The arrival stream forms a Poisson process in which the number of customers in each arriving unit is a random variable X, with probability density  $c_x$ . There is two control threshold values K and N, K is smaller than N. Service rate is switched from u to tu whenever the system size increases to N. The tu rate is switched to u when the system size drops to the value K. We derive the steady-state probabilities of the number of customers in system and the expected number of customers in system. A cost model is introduced for the service cost, queuing cost, and switching cost.

## THE MAIN RESULTS

This model may be analyzed by continuous time parameter Markov chain. We divide the state of the system into two classes.  $\Gamma_1 = \{(n,1); n = 0, K, N\}$  be the state in which *n* customers in system and the service rate is *u*.  $\Gamma_2 = \{(n,2); n = K+1, K\}$  be the state in which *n* customers in system and the service rate is *tu*. Let  $\pi(n,1)$  denotes the steady-state probability of the state (n, 1),  $\pi(n, 2)$  denotes the steady-state probability of the state (n, 2).  $\pi_0, \pi(0,1)$  denotes the probability of empty state (0,1)

The steady-state equations are given as follows:  $0 = -\lambda \pi(0, 1) + u\pi(1, 1),$ 

$$0 = -(\lambda + u)\pi(n, 1) + \sum_{i=1}^{n} \lambda c_{i}\pi(n - i, 1) + u\pi(n + 1, 1), 1 \le n < N, \ n \ne K,$$
(2)

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$$0 = -(\lambda + u)\pi(K, 1) + \sum_{i=1}^{K} \lambda c_i \pi(K - i, 1) + tu\pi(K + 1, 2) + u\pi(K + 1, 1),$$
(3)

$$0 = -(\lambda + u)\pi(N, 1) + \sum_{i=1}^{N} \lambda c_i \pi(N - i, 1),$$
(4)

$$0 = -(\lambda + tu)\pi(K + 1, 2) + tu\pi(K + 2, 2),$$
(5)

$$0 = -(\lambda + tu)\pi(n, 2) + \sum_{i=1}^{n-K-1} \lambda c_i \pi(n-i, 2) + tu\pi(n+1, 2), \quad n = K+2, K, N,$$
(6)

$$0 = -(\lambda + tu)\pi(n, 2) + \sum_{i=1}^{n} \lambda c_i \pi(n - i, 1) + \sum_{i=1}^{n-K-1} \lambda c_i \pi(n - i, 2) + tu\pi(n + 1, 2), \quad n = N + 1, K, (7)$$

Multiply equations (1)~(7) with appropriate  $z^n$ , and take summation.

Let 
$$C(z) = \sum_{n=1}^{\infty} c_n z^n$$
,  $\pi_1(z) = \sum_{i=0}^{N} \pi(i, 1) z^i$  and  $\pi_2(z) = \sum_{i=K+1}^{\infty} \pi(i, 2) z^i$ . We obtain,  
 $\pi_1(z) [u - (\lambda + u)z + \lambda z C(z)] + \pi_2(z) [tu - (\lambda + tu)z + \lambda z C(z)] = u \pi_0(1 - z)$  (8)

Let  $\pi(n, 1) = \pi_n \pi_0$ ,  $1 \le n \le N$ , and let  $\pi(n, 2) = \psi_n \pi_0$ ,  $n \ge K + 1$ . Let  $\pi'_n$   $(0 \le n \le N)$  be the coefficient of the probability of the empty state in typical  $M^{[X]} / M / 1$  queue with service rate u. **Property 1** 

 $\pi'_n$ ,  $n \ge 0$ , that satisfy the following relation  $\pi'_0 = 1, \pi'_1 = \phi$ , where  $\phi = \lambda / u$ 

$$\pi'_{i+1} = [(1+\phi)\pi'_i - \phi \sum_{j=1}^i c_j \pi'_{i-j}]$$
(9b)

(9a)

**Property 2** 

$$\pi_n = \pi'_n, 0 \le n \le K,$$

$$\pi_{K+i} = \pi'_{K+i} + h_i \psi_{K+i}, \ i = 1, \ K, \ N - K,$$
(10a)

Where

$$h_{1} = -t, h_{i} = (1 + \phi)h_{i-1} - \phi \sum_{j=1}^{i-2} c_{j}h_{i-j-1}, i = 2, K, N - K,$$
(10b)

$$\psi_{K+1} = \frac{\oint \sum_{i=1}^{N} c_i \pi'_{N-i} - (1+\phi)\pi'_n}{(1+\phi)h_{N-K} - \phi \sum_{i=1}^{N-K-1} c_i h_{N-K-i}}$$
(11)

Define  $\vec{\pi}_{i}(z) = \pi_{i}(z) / \pi_{0}, i = 1, 2,$ 

By the boundary condition, since  $\pi_1(1) + \pi_2(1) = 1$ , that is,  $\pi_1(1) + \pi_2(1) = \pi_0[\hat{\pi}_1(1) + \hat{\pi}_2(1)]$ Therefore,

$$\pi_0 = 1 / [\vec{\pi}_1(1) + \vec{\pi}_2(1)] \tag{12}$$

Furthermore,

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$$\pi_1(z) = \sum_{i=0}^N \pi_i \pi_0 z^i = \pi_0 [\sum_{i=0}^N \pi_i' z^i + \psi_{K+1} \sum_{i=K+1}^N h_{i-K} z^i]$$

Divide above equation by  $\pi_0$ , we obtain,

$$\hat{\pi}_{1}(z) = \sum_{i=0}^{N} \pi_{i}' z^{i} + \psi_{K+1} \sum_{i=K+1}^{N} h_{i-K} z^{i} = \sum_{i=0}^{N} \pi_{i}' z^{i} + \psi_{K+1} \sum_{i=1}^{N-K} h_{i} z^{K+i}, \qquad (13)$$

Let  $S = \vec{\pi}_1(1)$ , we obtain,

$$S = \sum_{i=0}^{N} \pi'_{i} + \psi_{K+1} \sum_{i=1}^{N-K} h_{i} , \qquad (14)$$

Take the first derivative of equation (13) with respect to z

$$\frac{d}{dz}\vec{\pi}_{1}(z) = \sum_{i=1}^{N} i\pi_{i}'z^{i-1} + \psi_{K+1} \sum_{i=1}^{N-K} (K+i)h_{i}z^{K+i-1},$$
Let  $T = \frac{d}{dz}\vec{\pi}_{1}(1)$ , we obtain,
$$T = \sum_{i=1}^{N} i\pi_{i}' + \psi_{K+1} \sum_{i=1}^{N-K} (K+i)h_{i},$$
Divide constant (2) by  $\pi$  , we obtain
(15)

Divide equation (8) by  $\pi_0$ , we obtain,

$$\hat{\pi}_1(z)[u - (\lambda + u)z + \lambda z C(z)] + \pi_2(z)[tu - (\lambda + tu)z + \lambda z C(z)] = u(1 - z)$$
(16)

Take first derivative of (16) with respect to z and evaluate at z = 1, we obtain,

$$\vec{\pi}_1(1)[-u + \lambda E(x)] + \vec{\pi}_2(1)[-tu + \lambda E(x)] = -u$$
  
Let  $U = \vec{\pi}_2(1)$ ,  $\rho_1 = \phi E(X)$ , the first traffic intensity.  $\rho_2 = \phi E(X)/t$ , the second traffic intensity.  
Assume  $\rho_2 < 1$ . We get

$$U = \frac{-u - \vec{\pi}_1(1)[-u + \lambda E(X)]}{-tu + \lambda E(X)} = \frac{\rho_2[-1 + S(1 - \rho_1)]}{\rho_1(\rho_2 - 1)}$$
(17)  
From (12)–(17) we obtain

$$\pi_{0} = \frac{1}{\hat{\pi}_{1}(1) + \hat{\pi}_{2}(1)} = \frac{1}{S+U} = \frac{\rho_{1}(1-\rho_{2})}{\rho_{2} + S(\rho_{1}-\rho_{2})}$$
(18)

Take second derivative of equation (16) with respect to z, and evaluate at z = 1, we obtain,

$$2\frac{d}{dz}\vec{\pi}_{2}(1)[-tu + \lambda E(X)] = -2\frac{d}{dz}\vec{\pi}_{1}(1)[-u + \lambda E(X)] - \{2\lambda E(X) + \lambda E[X(X-1)]\}[\vec{\pi}_{1}(1) + \vec{\pi}_{2}(1)]$$
  
Let  $V = \frac{d}{dz}\hat{\pi}_{2}(1)$ , then,  

$$V = \frac{2T(\rho_{1} - \rho_{2}) + \rho_{2}\{2\rho_{1} + \phi E[X(X-1)]\}(S+U)}{2\rho_{1}(1-\rho_{2})}$$
(19)

From (12)–(19), we can obtain the expected number of customers in system L,

$$L = \frac{T(\rho_1 - \rho_2)}{\rho_2 + S(1 - \rho_2)} + \frac{\rho_2 \{2\rho_1 + \phi E[X(X - 1)]\}}{2\rho_1(1 - \rho_2)}$$
(20)

#### SPECIAL CASES

It is interesting that for various combination of (N, K) the model generalize several models.

- (a) K=N=0, Pr(X=1)=1. The model is reduced to typical M / M / 1 queuing model with service rate tu.
- (b)  $K=N \neq 0$ , Pr(X=1)=1. The model reduce to M / M / 1 queuing model with state dependent
- (c) K=N=0. The model reduce to regular  $M^{[X]} / M / 1$  queuing model with service rate tu
- (d)  $K = N \neq 0$ . The model is reduced to  $M^{[X]} / M / 1$  queuing model with state dependent.
- (e) Pr(X=1)=1. The model reduce to M / M / 1 with bilevel hysteretic service rate control (Gebhard, 1967)

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