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# 工業工程與管理學系碩士班

# 碩士論文

考慮常態製程變異發生 偏移下之製程能力調整 Capability Adjustment for Normal Processes with Variance Change Consideration

研究生:蔣宛倫

指導教授:彭文理 博士

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研究生 : 蔣宛倫 指導教授: 彭文理 博士 Student : Wan-Lun Chiang Advisor : Dr. W. L. Pearn

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## 考慮常態製程變異發生偏移下之製程能力調整

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#### 摘要

製程能力指標被用來衡量製程製造產品符合規格的能力,不僅是提供品質保 證的工具,也是在品質改善方面的一個方針。計算製程能力指標時,其前提假設 需為製程參數是必須服從穩態的,但是在實務上製程為動態,也就是在生產過程 中平均數和標準差會改變。當製程參數發生微小偏移時,有些管制圖無法立即偵 測到,造成製程能力指標高估,因此必須將製程能力指標進行調整。Bothe (2002) 提出製程在平均數發生微小偏移的假設下,常態分配之製程能力調整方法。事實 上,製程的變異數偏移在業界也時常出現,因此本研究將針對製程服從常態分配 提出其製程能力調整方法。由於調整量的大小與管制圖檢定力息息相關,故本研 究先探討在不同的標準差偏移量下,管制圖的檢定力。再導出在不同的 ARL 及 樣本大小下應調整的偏移量,並針對常態適用的C<sub>pk</sub>指標做調整。在本研究的最 後,我們用一個實例來說明如何在製程參數服從常態分配並考慮製程標準差會發 生變動的情況下,該如何調整製程能力指標C<sub>pk</sub>。

關鍵字:常態分配、卡方分配、S<sup>2</sup>管制圖、S管制圖、製程偏移、製程能力指標

## Capability Adjustment for Normal Processes with Variance Change Consideration

Student: Wan Lun Chiang

Advisor: Dr. W. L. Pearn

Department of Industrial Engineering and Management National Chiao Tung University

#### Abstract

Process capability indices (PCIs) have been proposed in the manufacturing industry to provide numerical measures on process capability, which are effective tools for quality assurance and guidance for process improvement. PCIs are calculated under the assumption that the process is stable (the process mean and variation will not change). But, in practice, the process is dynamic. If the process parameters have a small shift, the control chart not be able to detect immediately. PCIs, in this case, will overestimate the true process capability. For this reason, the PCIs have to be adjusted. Bothe (2002) provided the adjustment method for normal processes with mean shift. In practice, the variance could change as well. In this thesis, we provide capability adjustment for normal processes with standard deviation change. The magnitude of adjustment is correlated to the detection power of the control chart used. We first investigate the detection powers of  $S^2$  and S control charts under various sample subgroup sizes, and derive the magnitude of the adjustment. We add the adjustment to the formula of process capability index  $C_{pk}$  for normal processes. For illustration purpose, an application example is presented.

*Keywords:* Dynamic  $C_{pk}$ , Variance change, Process capability index, Normal distribution, Chi-square distribution,  $S^2$  control chart, S control chart

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## Chapter 1. Introduction

#### 1.1. Research Background and Motivation

Process capability indices are important for any successful quality improvement activities and quality program implementation. They have been the focus of recent research in quality assurance and process capability analysis. Process capability indices establish the relationship between the actual performance and the manufacturing specifications, which provide management with a single-number summary of the process capability in a format that is easy to use and understand. Thus, the capability indices have been widely used in the manufacturing industry. The two basic, most commonly used indices for assessing process potential and performance,  $C_p$  and  $C_{pk}$  were discussed in Kane (1986). The more advanced index  $C_{pm}$  was formalized by Chan *et al.* (1988) to offset the weakness of the first-generation indices, taking the target value of the process into account. The third-generation index  $C_{pmk}$  was introduced by Pearn *et al.* (1992), which is more restrictive regarding to process mean deviation from the target value than the other two indices. Those PCIs defined as:

$$C_{p} = \frac{USL - LSL}{6\sigma}, \ C_{pk} = \min\left\{\frac{USL - \mu}{3\sigma}, \frac{\mu - LSL}{3\sigma}\right\}, \ C_{pm} = \frac{USL - LSL}{6\sqrt{\sigma^{2} + (\mu - T)^{2}}}, C_{pmk} = \min\left\{\frac{USL - \mu}{3\sqrt{\sigma^{2} + (\mu - T)^{2}}}, \frac{\mu - LSL}{3\sqrt{\sigma^{2} + (\mu - T)^{2}}}\right\},$$

where USL and LSL are the upper and lower specification limits, respectively.  $\mu$  is the process mean,  $\sigma$  is the process standard deviation, and T is the target value. The index  $C_p$  simply measures the spread of the specifications relative to the six-sigma spread in the process. The magnitude of  $C_{pk}$  relative to  $C_p$  is a direct measure of how off-center the process is operating. For a  $C_{nk}$  level of 1, statistically one would expect that the product's fraction of defectives is no more than 2700 parts per million (PPM) fall outside the specification limits. At  $C_{vk}$  =1.33, the defect rate drops to 66 PPM. To attain less than 0.544 PPM defect rate, a  $C_{pk}$  level of 1.67 is required. At a  $C_{pk}$  level of 2.0, the defective rate reduced to 0.002 PPM. Note that the PCIs are absolutely critical to the assumptions that the process is stable and their usual interpretation is based on normal distribution of process output. Unfortunately, it is fairly common practice to compute a PCI from a sample or historical process data without checking whether the process is under those assumptions. If they are not valid, then the statements about the expected process fallout attributed to a particular value of PCIs may be seriously in error. In this situation, we need to modify the PCIs to have a more accurate calculation and interpretation.

#### 1.2. Research Purpose and Objectives

However, no process is ever truly stable. The concept of the six-sigma process is one way to accommodate the process behavior. The six-sigma quality improvement process was proposed by Motorola Inc. in 1986. Through years of process experience and data collection, Motorola Inc. has determined that processes will drift over time. Almost since that time, followers of this philosophy asserted that adding a shift to the average before estimating process capability is necessary. The range of shift typically falls between  $1.4\sigma$  and  $1.6\sigma$ .

Acknowledging that processes will experience shifts in  $\mu$  of various magnitudes. To have proper and to improve the process performance, adjusted PCIs are proposed. Bothe (2002) has provided a statistical reason to this issue, modifying the capability assessment. Since the processes are dynamic.  $\sigma$  also undergoes some changes. In this thesis, we investigate the process variation changes for normal distribution and statistical rationale for adjusting estimates of process capability  $C_{nk}$  by including a change in  $\sigma$ .

#### **1.3. Research Organization**

First, we present research background, motivation, and purpose in Chapter 1. In Chapter 2, we not only give a brief introduction of Bothe's study and adjustment reason, also further research about adjustment for non-normal distribution are included. In Chapter 3, we introduce the characteristic of normal distribution and the sampling distributions of  $S^2$  and S from the normal processes. In Chapter 4 and Chapter 5, we calculate detection power performances of  $S^2$  and S control charts for various magnitudes of variances change. We also provide the statistically derived variance change adjustments based on various sample subgroup sizes and introduce the dynamic index  $C_{pk}$ . For illustrative purpose, an application is presented in Chapter 6. Finally, we give some conclusions in Chapter 7.

## Chapter 2. Literature Review

The six-sigma advocates claim it is necessary to add a  $1.5\sigma$  shift to the average for most processes, with only personal experiences and three dated empirical studies as justification (see Bender (1975), Evans (1975), Gilson (1951)). In this chapter, we provide Bothe's statistical rationale regarding this issue. The data in Bothe's study was assumed to be close to normal distributions. For the process output having non-normal distributions, we also conduct some studies here.

#### 2.1. Process Capability Adjustment for Normal Processes with Mean Shift

Shewhart control charts are very useful in phase I implementation of SPC, where the process is likely to be out of control and experiencing assignable causes that result in large shifts in the monitored parameters. Nevertheless, a major disadvantage of a Shewhart control chart is that it uses only the information about the process contained in the last sample observation and it ignores any information given by the entire sequence of points. This feature makes the Shewhart control chart relatively insensitive to small process shift. This potentially makes Shewhart control charts less useful in phase II monitoring problems, where the process tends to operate in control, reliable estimates of the process parameters (such as the mean and standard deviation) are available, and assignable causes do not typically result in large process upsets or disturbances. This is demonstrated in Table 1, displays the probabilities of detecting changes in  $\mu$  versus subgroup size for shift = 0.5(0.1)3 $\sigma$  with n = 3, 4 and 5. The probabilities of detecting small shifts in  $u^{-}a^{-}a^{-}$  are close to zero. As the size of the shift increases, so does the detection power of the  $\overline{X}$  control chart to detect it, with sample subgroup sizes n = 3, 4 and 5 eventually close to 100 percent for shifts in excess of  $3\sigma$ .

| Mean Shift Size  |        | Subgroup Size |        |
|------------------|--------|---------------|--------|
| Wiean Shint Size | 3      | 4             | 5      |
| $0.5\sigma$      | 0.0164 | 0.0228        | 0.0299 |
| $1\sigma$        | 0.1024 | 0.1587        | 0.2225 |
| $1.5\sigma$      | 0.3439 | 0.5000        | 0.6384 |
| $2\sigma$        | 0.6787 | 0.8413        | 0.9295 |
| $2.5\sigma$      | 0.9083 | 0.9772        | 0.9952 |
| $3\sigma$        | 0.9860 | 0.9986        | 0.9999 |

Table 1. Probabilities of detection the mean shift versus subgroup size *n*.

In studying the properties of control charts, the emphasis has been on determining the detection power and *ARL* (Average Run Length) of the chart.

The ARL of a chart is the expected number of samples to be taken before the chart detects a shift in the process characteristic. The ARL should be large when there has been no change in the process, but the ARL should be small when the process having undergone a change. The value of the ARL is depending on the purpose being studied. For any Shewshart control chart, we have noted that the ARL can also be expressed as

$$ARL_0 = \frac{1}{\alpha},$$

for the in-control false alarm  $ARL_0$  and

$$ARL_1 = \frac{1}{1 - \beta}$$

for the out-of-control  $ARL_1$ , where  $\alpha$  is the probability of detecting a shift when none has occurred, and  $\beta$  is the probability of failing to detect a real shift in process characteristic. In general, we set  $ARL_1 = 2$  in most applications. Therefore, the detection power is

Detection power = 
$$1 - \beta = \frac{1}{ARL_1} = \frac{1}{2} = 0.5$$
,

that is, the probability of the control chart to detect the small shift immediately within two samples is 50 percent. By this idea, Bothe set the detection power to be 50 percent and computed the several magnitude of adjustments for various sample subgroup sizes. The results are shown in Table 2, which displays shift sizes that have a 50 percent chance of failing to detect the change in  $\mu$ , which we refer to as  $S_{50}$ , for various sample subgroup sizes from 1 to 6.

Table 2.  $S_{50}$  values for normal distribution with various subgroup sizes.

| Subgroup Size | $S_{50}$ |
|---------------|----------|
| 1             | 3.00     |
| 2             | 2.12     |
| 3             | 1.73     |
| 4             | 1.50     |
| 5             | 1.34     |
| 6             | 1.22     |

Because shifts ranging in size from 0 up to  $S_{50}$  are likely to remain undetected, a conservative approach is to assume that every missed shift is as large as  $S_{50}\sigma$ . And Bothe made the modifications into the  $C_{pk}$  formula, called the *dynamic*  $C_{pk}$ , defined as follow:

Dynamic 
$$C_{pk} = \min\left\{\frac{USL - (\mu + S_{50}\sigma)}{3\sigma}, \frac{(\mu - S_{50}\sigma) - LSL}{3\sigma}\right\}$$

#### 2.2. Process Capability Adjustment for Non-normal Processes with Mean Shift

However, for the majority of cases, normal data seem impossible to be found in real-world situations. Pyzdek (1992) has mentioned the distributions of certain chemical processes such as zinc plating thickness of a hot-dip galvanizing process are very quite often skewed. Choi (1996) presents an example of a skewed distribution in the "active area" shaping stage of the wafer's production processes. The abundance of outputs from skewed distributions, the censoring effects induced by the finite precision of actual measurements, stratification, etc., makes the normal assumption often unreasonable. Thus, there should be more concern about how the indexes are applied.

In the recent years, several approaches to dealing with problems of PCIs for the non-normal populations have been suggested (see e.g. pal (2005), Ding (2004), Pearn and Chen (1997), Kotz and Lovelace (1998), Somerville and Montgomery (1996), Kocherlakota *et al.*(1992)). One approach to dealing with this situation is to transform the data so that in the new, transformed metric the data have normal distribution appearance. There are various graphical and analytical approaches to selecting a transformation, such as Box-Cox power transformation and Johnson's transformations. And some authors replaced the unknown distribution by a known three or four-parameter distribution. Examples include Clements (1989), Franklin and Wasserman (1992), Shore (1998) and Polansky (1998).

There have also been attempts to modify the usual capability indices so that they are appropriate for both normal and non-normal distributions. The general idea is to use appropriate quantiles of the process distribution,  $x_{0.00135}$  and  $x_{0.99865}$ , to define a quantile-based PCIs. Good discussions of these approaches are in Kotz and Lovelace (1998).

Hsu *et al.* (2007) examine Bothe's study and find the detection power was less than 0.5 when data came from Gamma distributions, showing that Bothe's statistical rationales are inadequate when we had Gamma processes. Then, Hsu *et al.* (2007) calculate the magnitude of adjustments which called  $AS_{50}$  under various sample subgroup sizes *n* and Gamma parameter *N*, with power fixed to 0.5. Table 3 displays the magnitude of adjustments  $AS_{50}$  which Hsu *et al.* provided and data come from Gamma(*N*,1) with various values of N = 1(1)10and n = 2(1)6.

| п  | 1     | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     | 10    | N(0,1) |
|----|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|
| 2  | 3.611 | 3.185 | 2.992 | 2.876 | 2.797 | 2.738 | 2.692 | 2.655 | 2.625 | 2.599 | 2.12   |
| 3  | 2.732 | 2.443 | 2.313 | 2.236 | 2.182 | 2.143 | 2.113 | 2.088 | 2.067 | 2.050 | 1.73   |
| 4  | 2.252 | 2.034 | 1.936 | 1.878 | 1.838 | 1.808 | 1.785 | 1.767 | 1.752 | 1.738 | 1.50   |
| 5  | 1.944 | 1.769 | 1.690 | 1.644 | 1.612 | 1.588 | 1.570 | 1.555 | 1.543 | 1.532 | 1.34   |
| 6  | 1.727 | 1.581 | 1.515 | 1.476 | 1.450 | 1.430 | 1.415 | 1.403 | 1.392 | 1.384 | 1.22   |
| 7  | 1.565 | 1.439 | 1.383 | 1.350 | 1.327 | 1.310 | 1.297 | 1.286 | 1.278 | 1.270 | 1.13   |
| 8  | 1.438 | 1.328 | 1.279 | 1.249 | 1.229 | 1.215 | 1.203 | 1.194 | 1.186 | 1.180 | 1.06   |
| 9  | 1.336 | 1.237 | 1.194 | 1.168 | 1.150 | 1.137 | 1.127 | 1.118 | 1.112 | 1.106 | 1.00   |
| 10 | 1.251 | 1.162 | 1.123 | 1.100 | 1.084 | 1.072 | 1.063 | 1.055 | 1.049 | 1.044 | 0.95   |

Table 3.  $AS_{50}$  values for various subgroup sizes n and various of Gamma(N, 1).

Then, Hsu *et al.* (2007) used the quantile estimation to modify  $C_{pk}$  as:

$$C_{pk} = \min \{C_{pu}, C_{pl}\}$$
  
= min  $\{\frac{USL - \text{median}}{x_{0.99865} - \text{median}}, \frac{\text{median} - LSL}{\text{median} - x_{0.00135}}\}$ 

To consider the undetected process mean shift, Hsu *et al.* (2007) obtained *Dynamic*  $C_{pk}$  index for non-normal processes by modifying Bothe's *Dynamic*  $C_{pk}$ :

Dynamic 
$$C_{pk} = \min\left\{\frac{USL - (F_{0.5} + AS_{50}\sigma)}{F_{0.99865} - F_{0.5}}, \frac{(F_{0.5} - AS_{50}\sigma) - LSL}{F_{0.5} - F_{0.00135}}\right\}$$

## **Chapter 3. Normal Process**

Normal process is applicable in many fields. Many phenomena generate random variables with probability distributions that are very well approximated by normal distribution. In this chapter, we introduce normal distribution and the sampling distributions of the statistics.

#### 3.1. Normal Distribution

Undoubtedly, the most widely used model for the distribution of a random variable is normal distribution. There are three reasons why normal distribution plays a very important role in both the theory and application of statistics. First, normal distributions are good descriptions for some distributions of real data. Distributions that are often close to normal include scores on tests taken by many people, repeated careful measurements of the same quantity, and characteristics of biological populations. Second, normal distributions are good approximations to the results of many kinds of chance outcomes, such as the proportion of heads in many tosses of a coin. Third, we will see that many statistical inference procedures based on normal distributions work well for other roughly symmetric distributions. Normal distribution is also referred to as the Gaussian distribution.

Random variables with different means and variances can be modeled by normal probability density functions with appropriate choices of the center and width of the curve. The exact density curve for a particular normal distribution is described by giving its mean  $\mu$  and its standard deviation  $\sigma$ . The value of  $E(X) = \mu$  determines the center of the probability density function. Changing  $\mu$  without changing  $\sigma$  moves the normal curve along the horizontal axis without changing its spread. The value of  $V(X) = \sigma^2$  determines the width, controlling the spread of the normal curve.

~~**~** 

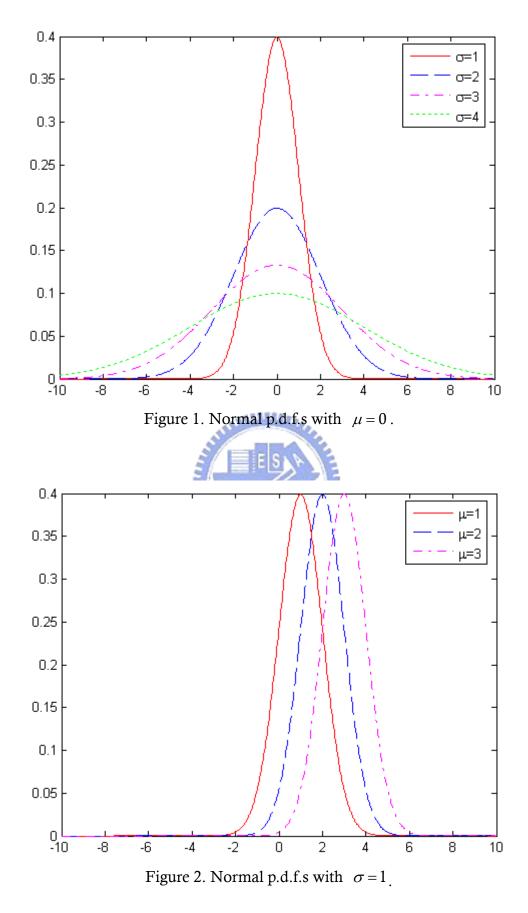
The probability density function of the normal random variable X with mean  $\mu$  and standard deviation  $\sigma$  is given by

$$f(x) = \frac{1}{\sigma\sqrt{2\pi}} e^{-\frac{1}{2}\left(\frac{x-\mu}{\sigma}\right)^2}, \quad -\infty < x < \infty, \quad -\infty < \mu < \infty, \quad \sigma > 0$$
(1)

This distribution is commonly denoted by  $N(\mu, \sigma^2)$ . The cumulative distribution function is

$$F(a) = P\left\{x \le a\right\} = \int_{-\infty}^{a} \frac{1}{\sigma\sqrt{2\pi}} e^{-\frac{1}{2}\left(\frac{x-\mu}{\sigma}\right)^{2}} dx$$
(2)

Since the mean  $\mu$  is the location parameter, and the standard deviation  $\sigma$  is the scale parameter. See Figures 1 and 2.



The visual appearance of normal distribution is a symmetric, single-peaked, and bell-shaped curve.

#### **3.2. Statistics and Sampling Distributions**

An important sampling distribution defined in terms of normal distribution is the Chi-square or  $\chi^2$  distribution. Let  $X_1, X_2, \ldots, X_n$  are normally and independently distributed random variables with N(0,1). Then the random variable

$$Y = \sum_{i=1}^{n} X_{i}^{2}$$
(3)

is called the Chi-square distribution with degrees of freedom (df) n, and its probability density function is given by

$$f(y) = \frac{1}{2^{n/2} \Gamma(n/2)} e^{-y/2} y^{(n/2)-1}, \ y > 0, \ n > 0$$
(4)

The mean and variance are given, respective, by

$$\mu = n, \tag{5}$$

and

$$\sigma^2 = 2n, \tag{6}$$

The Chi-square random variable with df = n is denoted by  $\chi_n^2$ . The Chi-square distribution is a continuous asymmetrical theoretical probability distribution. The Chi-square value must fall within the range  $0 \le \chi^2 \le \infty$ , and thus can never be a negative number. The coefficient of skewness and kurtosis of Chi-square are given by

$$\gamma_1 = 2\sqrt{\frac{2}{n}},\tag{7}$$

and

$$\gamma_2 = 3 + \frac{12}{n},$$
 (8)

Table 4 presents the values of skewness and kurtosis of the Chi-square distribution. It is reveal that  $\chi_a^2$  is stochastically larger than  $\chi_b^2$  for a > b.

| Distribution  | Skewness | Kurtosis |
|---------------|----------|----------|
| N(0,1)        | 0.0000   | 3.0000   |
| $\chi_5^2$    | 1.2649   | 5.4000   |
| $\chi^2_{10}$ | 0.8944   | 4.2000   |
| $\chi^2_{20}$ | 0.6325   | 3.6000   |
| $\chi^2_{30}$ | 0.5164   | 3.4000   |
| $\chi^2_{40}$ | 0.4472   | 3.3000   |
| $\chi^2_{50}$ | 0.4000   | 3.2400   |

Table 4. Values of skewness and kurtosis for various Chi-square distributions.

Plots in Figure 3 indicate that, the Chi-square distribution is a right-tail distribution and it can be found that for large degrees of freedom n, the Chi-square distribution is symmetric about its mean.

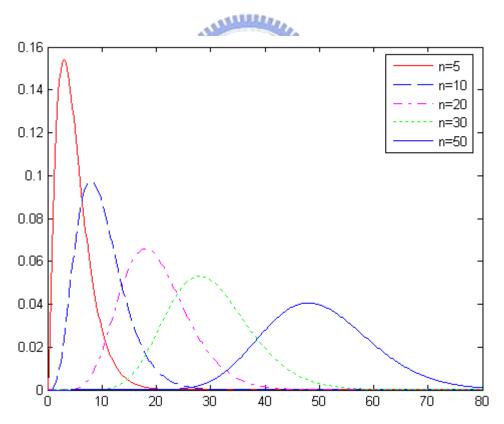


Figure 3. Chi-square distribution with various degrees of freedom n.

The Chi-square distribution is also called the variance distribution by some authors, because the variance of a random sample from normal distribution follows a Chi-square distribution. Specifically, if  $X_1, X_2, \dots, X_n$  is a random sample from an  $N(\mu, \sigma^2)$  distribution.

Then the probability density function of the sample variance

$$S^{2} = \frac{\sum_{i=1}^{n} (X_{i} - \overline{X})^{2}}{n-1}$$
(9)

is

$$f(u=s^{2}) = \frac{1}{2^{(n-1)/2}} \Gamma(\frac{n-1}{2}) e^{-\frac{(n-1)u/\sigma^{2}}{2}} \left(\frac{(n-1)u}{\sigma^{2}}\right)^{\frac{n-3}{2}} \frac{(n-1)}{\sigma^{2}}, \ u > 0$$
(10)

and the sampling distribution of the sample standard deviation

$$S = \sqrt{\frac{\sum_{i=1}^{n} (X_i - \bar{X})^2}{n-1}}$$
(11)

is

$$f(v=s) = \frac{1}{2^{(n-1)/2} \Gamma(\frac{n-1}{2})} e^{-\frac{(n-1)v^2/\sigma^2}{2}} \left(\frac{(n-1)v^2}{\sigma^2}\right)^{\frac{n-3}{2}} \frac{(n-1)}{\sigma^2} 2v, \ v > 0$$
(12)

# 3.3. Point Estimation of Normal Processes Parameters

Suppose that the variance  $\sigma^2$  and standard deviation  $\sigma$  of normal distribution are both unknown. If a random sample of *n* observations is taken, then the sample variance  $S^2$  and sample standard deviation  $S/c_4$  are point estimators of the population variance  $\sigma^2$  and population standard deviation  $\sigma$ , respectively. It can be shown that

$$E(S^2) = \sigma^2$$
 and  $E(S) = \left(\frac{2}{n-1}\right)^{1/2} \frac{\Gamma(n/2)}{\Gamma[(n-1)/2]} \sigma = c_4 \sigma$ 

Furthermore, the standard deviation of *S* is  $\sigma \sqrt{1-C_4^2}$ .

# Chapter 4. Process Variance Change Investigation for Normal Processes Using $S^2$ Control Chart

The major purpose of individuals control chart is assisting on identifying shifts and drifts in processes and it is easily to be implemented. But some assumptions should be satisfied before control charts are used. The assumptions include that the process must in stationary. In practice, process is not stable. Due to above-mentioned statements, the steps in calculating the probabilities for catching various magnitude of change under various sample subgroup sizes n of  $S^2$  control chart are as followings.

## 4.1. Detection Power of $S^2$ Control Chart for Normal Processes

STEP 1: Construct the limits. The parameters of the  $S^2$  control chart are

$$UCL = \frac{\overline{S}^{2}}{n-1} \chi_{0.00135,n-1}^{2}$$
  
Center line =  $\overline{S}^{2}$  (13)  
 $LCL = \frac{\overline{S}^{2}}{n-1} \chi_{0.99865,n-1}^{2}$ 

where  $\chi^2_{0.00135,n-1}$  and  $\chi^2_{0.99865,n-1}$  denote the 0.00135 and 0.99865 percentage points of the Chi-square distribution with *n*-1 degrees of freedom, and the statistic  $\overline{S}^2$  is an average sample variance obtained from the analysis of preliminary data.

STEP 2: Consider the detection power for an  $S^2$  control chart. If  $\sigma$  changes from the in-control value to another value  $k\sigma_0$ . The probability of detecting this change is

Detection power = 
$$1 - \beta$$
  
=  $1 - P(LCL \le S^2 \le UCL \mid \sigma = \sigma_1 = k \sigma_0)$  (14)  
=  $1 - P(\int_{LCL}^{UCL} f(u = s^2) du \mid \sigma = \sigma_1 = k \sigma_0)$ 

where f(u) denotes the sampling distribution of the sample variance and  $\sigma_1$  is the standard deviation after variance change ( $\sigma_0$  is the standard deviation of the original process).

Table 5 presents the detection power with various magnitude of standard deviation change when data come from normal distribution under various sample subgroup sizes n = 10(1)20. For an  $S^2$  control chart with sample subgroup size n = 10,  $\sigma$  changes greater than  $2\sigma_0$  have more than a 66.1 percent chance of detecting the standard deviation changes. However, the chance of catching a  $1.5\sigma_0$  change being only 21.1 percent. Such low probabilities mean that small changes to standard deviation may come and go, without us ever being aware they have negatively impacted our process.

One way to improve the odds of catching small changes in  $\sigma$  is to increase the sample subgroup size. The chance of detecting a 33.4 percent when n = 15, to almost 43 percent when n = 19. However, this chance falls to only 21.1 percent if n = 10.

| n  |         |         | variance cha | nge size(k $\sigma$ ) |         |         |
|----|---------|---------|--------------|-----------------------|---------|---------|
| 11 | k=1.0   | k=1.5   | k=2.0        | k=2.5                 | k=3.0   | k=3.5   |
| 10 | 0.00270 | 0.21103 | 0.66071      | 0.88802               | 0.96388 | 0.98766 |
| 11 | 0.00270 | 0.23550 | 0.70680      | 0.91592               | 0.97636 | 0.99289 |
| 12 | 0.00270 | 0.26014 | 0.74771      | 0.93727               | 0.98465 | 0.99594 |
| 13 | 0.00270 | 0.28486 | 0.78377      | 0.95346               | 0.99009 | 0.99769 |
| 14 | 0.00270 | 0.30956 | 0.81536      | 0.96565               | 0.99365 | 0.99870 |
| 15 | 0.00270 | 0.33417 | 0.84288      | 0.97477               | 0.99595 | 0.99927 |
| 16 | 0.00270 | 0.35861 | 0.86673      | 0.98155               | 0.99743 | 0.99959 |
| 17 | 0.00270 | 0.38281 | 0.88730      | 0.98656               | 0.99838 | 0.99978 |
| 18 | 0.00270 | 0.40671 | 0.90497      | 0.99025               | 0.99898 | 0.99988 |
| 19 | 0.00270 | 0.43026 | 0.92009      | 0.99296               | 0.99936 | 0.99993 |
| 20 | 0.00270 | 0.45340 | 0.93297      | 0.99493               | 0.99960 | 0.99996 |

Table 5. The detection power of the  $S^2$  control chart for normal processes with various sample subgroup sizes.

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#### 4.2. Modified Variance Adjustments for Normal Processes

The probabilities in Table 5 are plotted on the graph displayed in Figure 4, with one curve for each sample subgroup size. Those curves are power curves, these lines portray the chances of detecting a change in standard deviation of a given size (expressed in  $\sigma$  units on the horizontal axis). For small change in standard deviation, all three curves are close to zero. As the size of the change increases, so does the detection power of the chart, with all three curves eventually leveling off close to 100% for shifts exceeding  $3.5\sigma$ .

The horizontal lines in Figure 4 show that there is a 50% chance of missing a  $1.72\sigma$  change in standard deviation when n = 12 for  $S^2$  control chart, whereas  $\sigma$  must move by  $1.80\sigma$  to have this same probability when n = 10.

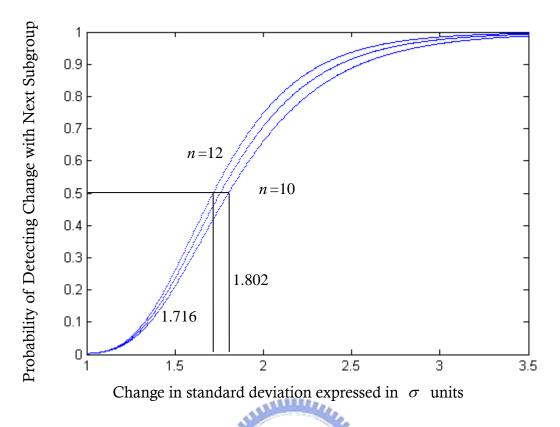


Figure 4. Power curves of  $S^2$ 

control chart for subgroup sizes 10, 11 and 12.

The necessary adjustment due to the undetected standard deviation change is called  $AS_{power}$  which is the magnitude of change we need to adjust based on designated detection power and process data come from normal distributions. We develop a Matlab program to determine the adjustment  $AS_{power}$  by setting the desired detection power and the sample subgroup size *n*. Generally, the sample subgroup size of  $S^2$  and *S* control charts is moderately large(n > 10 or 12). If we set detection power = 1/2 and n = 10(1)30. The magnitude of adjustment  $AS_{1/2}$  based on  $S^2$  control chart is shown from Table 6. Temporary movements in  $\sigma$  smaller than  $AS_{power} \sigma$  are more than likely to be missed by a control chart.

| ~ • |           |
|-----|-----------|
| n   | Power=1/2 |
| 10  | 1.80215   |
| 11  | 1.75533   |
| 12  | 1.71577   |
| 13  | 1.68158   |
| 14  | 1.65192   |
| 15  | 1.62555   |
| 16  | 1.60220   |
| 17  | 1.58119   |
| 18  | 1.56210   |
| 19  | 1.54480   |
| 20  | 1.52901   |
| 21  | 1.51445   |
| 22  | 1.50099   |
| 23  | 1.48849   |
| 24  | 1.47696   |
| 25  | 1.46611   |
| 26  | 1.45595   |
| 27  | 1.44647   |
| 28  | 1.43755   |
| 29  | 1.42903   |
| 30  | 1.42107   |

Table 6.  $AS_{power}$  values of  $S^2$  control chart for various sample subgroup sizes.

We also provide the  $AS_{power}$  values of  $S^2$  control charts (See Appendix A) for detection power = 1/3, 1/4 and 1/5 versus various sample subgroup sizes n = 2(1)30.

### 4.3. Modified Process Capability C<sub>vk</sub> for Normal Processes

Acknowledging that processes will experience change in various magnitude of variance, and knowing that not all of these will be discovered, some allowance for them must be made when estimating outgoing quality so customers are not disappointed. Because changes ranging in size from 0 up to  $AS_{power}\sigma$  are likely to remain undetected (larger moves should be caught by the chart), a conservative approach is to assume that every missed change is as large as  $AS_{power}\sigma$ .

Since changes can move standard deviation larger or smaller, in place of using  $\hat{\sigma}$  for the process variance when estimating capability,  $\hat{\sigma}$  multiplied by  $AS_{power}$  is a conservative way to evaluate the process capability. The adjustment is incorporated into the  $C_{pk}$  formula, which we refer to as "dynamic"  $C_{pk}$  index, by making the following modifications:

$$C_{pk} = \min\left\{\frac{USL - \hat{\mu}}{3\hat{\sigma} \times AS_{power}}, \frac{\hat{\mu} - LSL}{3\hat{\sigma} \times AS_{power}}\right\}$$
(15)

By including an adjustment in this assessment for undetected shifts in variance, the estimate of capability will decrease and the expected total number nonconforming parts will increase. To illustrates the use of dynamic  $C_{pk}$  index, setting the detection power = 0.5 of  $S^2$  control chart. Then  $AS_{power} = 1.63$  (See Table 6.) when n = 15 from normal distribution. Factoring in the possibility missing changes in  $\sigma$  of up to  $1.63\sigma$  drops the  $C_{pk}$  index.



# Chapter 5. Process Variance Change Investigation for Normal Processes Using S Control Chart

Most quality engineers use either  $S^2$  control chart or the *S* control chart to monitor process variability. In this chapter, we exhibit the detection powers of *S* control chart by using the sampling distribution of *S* to find the adjustment for normal processes with standard deviations change.

#### 5.1. Detection Power of *S* Control Chart for Normal Processes

Setting up and operating control charts for S requires about the same sequence of steps as those for  $S^2$  control chart, except that for each sample we must calculate the sample standard deviation S.

$$\overline{S} = \frac{1}{m} \sum_{i=1}^{m} S_i \tag{16}$$

STEP 1: Construct the limits. The statistic  $\overline{S} / c_4$  is an unbiased estimator of  $\sigma$ . Therefore, the parameters of the *S* control chart would be

UCL = 
$$B_4 \overline{S}$$
  
Center line =  $\overline{S}$  (17)  
LCL =  $B_3 \overline{S}$   
We usually define the constants  
 $B_3 = 1 - \frac{3}{c_4} \sqrt{1 - c_4^2}$   
 $B_4 = 1 + \frac{3}{c_4} \sqrt{1 - c_4^2}$  (18)

Note that this control chart is defined with three-sigma control chart limits.

STEP 2: Consider the detection power for an *S* control chart. If the standard deviation changes from the in-control value to another value  $k\sigma_0$ . The probability of detecting this change is

Detection power = 
$$1 - \beta$$
  
=  $1 - P(LCL \le S \le UCL \mid \sigma = \sigma_1 = k \sigma_0)$  (19)  
=  $1 - P(\int_{LCL}^{UCL} f(v = s) dv \mid \sigma = \sigma_1 = k \sigma_0)$ 

where f(v) denotes the sampling distribution of the sample standard deviation and  $\sigma_1$  is the standard deviation after variance change ( $\sigma_0$  is the standard deviation of the original process). Table 7 displays the detection power of *S* control chart with various magnitude of standard deviation change  $(k\sigma)$  when data come from normal distribution under various sample subgroup sizes n = 10(1)20.

| n  |         |         | variance cha | nge size( k $\sigma$ ) |         |         |
|----|---------|---------|--------------|------------------------|---------|---------|
| 11 | k=1.0   | k=1.5   | k=2.0        | k=2.5                  | k=3.0   | k=3.5   |
| 10 | 0.00183 | 0.22585 | 0.67581      | 0.89479                | 0.96641 | 0.98860 |
| 11 | 0.00189 | 0.25147 | 0.72117      | 0.92148                | 0.97817 | 0.99348 |
| 12 | 0.00194 | 0.27709 | 0.76113      | 0.94174                | 0.98590 | 0.99630 |
| 13 | 0.00199 | 0.30264 | 0.79612      | 0.95700                | 0.99096 | 0.99791 |
| 14 | 0.00203 | 0.32803 | 0.82659      | 0.96841                | 0.99423 | 0.99883 |
| 15 | 0.00207 | 0.35319 | 0.85298      | 0.97691                | 0.99634 | 0.99347 |
| 16 | 0.00210 | 0.37806 | 0.87574      | 0.98319                | 0.99749 | 0.99964 |
| 17 | 0.00213 | 0.40257 | 0.89527      | 0.98781                | 0.99855 | 0.99980 |
| 18 | 0.00216 | 0.42668 | 0.91197      | 0.99119                | 0.99910 | 0.99989 |
| 19 | 0.00218 | 0.45035 | 0.92620      | 0.99365                | 0.99943 | 0.99994 |
| 20 | 0.00221 | 0.47352 | 0.93828      | 0.99545                | 0.99965 | 0.99997 |

Table 7. The detection power of the S control chart for normal processes with various sample subgroup sizes.



#### 5.2. Modified Variance Adjustments for Normal Processes

Figure 5 depicts the power curves of *S* control chart. Those lines portray the probability of detecting a change in standard deviation of a given size (expressed in  $\sigma$  units on the horizontal axis). For small change in standard deviation, all three curves are close to zero. As the size of the change increases, so does the power of the chart to detect it, with all three curves eventually leveling off close to 100% for shifts in excess of  $3.5 \sigma$ .

The horizontal in Figure 5 show that there is a 50% chance of missing a  $1.70\sigma$  change in standard deviation when n = 12 for *S* control chart, whereas standard deviation must change by  $1.78\sigma$  to have this same probability when n = 10.

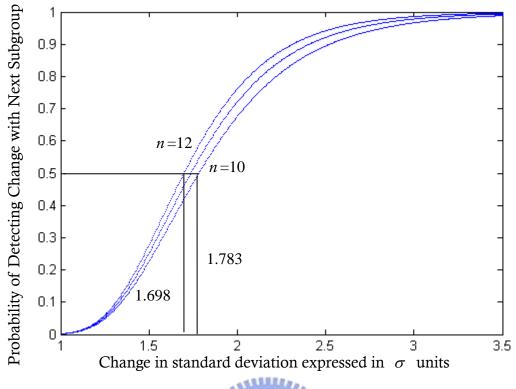


Figure 5. Power curves of *S* control chart for sample subgroup sizes 10, 11 and 12.



The undetected standard deviation change adjustment is called  $AS_{power}$  which is the magnitude of change we need to adjust based on designated detection power and process data come from normal distribution. We develop a Matlab program to determine the adjustment  $AS_{power}$  by setting the desired detection power and the sample subgroup size *n*. For example, if we set detection power=1/2 and n = 10(1)30. The magnitude of adjustment  $AS_{1/2}$  based on *S* control chart is shown from Table 8.

| power = $1/2$   |
|-----------------|
| S control chart |
| 1.78265         |
| 1.73679         |
| 1.69806         |
| 1.66483         |
| 1.63585         |
| 1.61031         |
| 1.58751         |
| 1.56705         |
| 1.54865         |
| 1.53175         |
| 1.51637         |
| 1.50237         |
| 1.48932         |
| 1.47723         |
| 1.46597         |
| 1.45547         |
| 1.44565         |
| 1.43645         |
| 1.42780         |
| 1.41956         |
| 1.41187         |
|                 |

Table 8.  $AS_{power}$  values of <u>S</u> control charts for various sample subgroup sizes.

We also provide the  $AS_{power}$  values of *S* control chart (See Appendix B) for detection power = 1/3, 1/4 and 1/5 versus various sample subgroup sizes n = 2(1)30.

## Chapter 6. Application

In the previous chapter we presented the statistical reason for the magnitude of adjustment for  $S^2$  and S control charts. We now illustrate the application of the dynamic  $C_{pk}$  to estimate process capability.

Because of advantages such as long lifetime, low power consumption, and no mercury containing, Light Emitting Didoes (LEDs) are widely used in a variety of general-purpose illumination applications. For indoor illumination, there are two different approaches for generating white light with LEDs. One way is combining a blue or UV LEDs with a down conversion phosphor, and the other way to obtain white light is mix the monochromatic LEDs with different colors. The later approach seems a better way to generate white light for indoor illumination. Figure 6 illustrates the red, green and blue (RGB) LEDs in one package. For RGB LEDs, or the white light mixed by more than three LEDs, the color rendering and luminous efficiency depend on the choice of the individual peak wavelengths of the LEDs, which will lead to very different color rendering and luminous efficiency. So the optimization of the white light formed by more than two LEDs can achieve a maximum of certain luminous efficiency and color-rendering index (CRI). To make sure the optical properties are acceptable to customers, the wavelengths we choose with highest luminous efficiency at that time are in blue 455-480 nanometer (nm), green 510-535 nm and red 610-630nm regions.



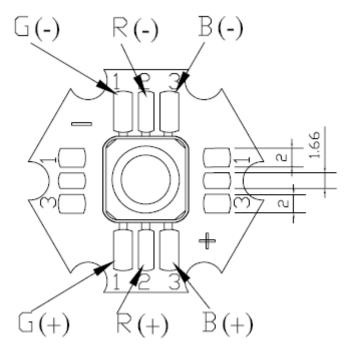


Figure 6. The RGB LEDs.

| 463.029 | 466.841 | 463.560 | 462.841 | 467.381 |
|---------|---------|---------|---------|---------|
| 465.297 | 463.411 | 462.623 | 463.485 | 470.220 |
| 464.694 | 463.413 | 464.895 | 467.947 | 465.504 |
| 462.441 | 464.557 | 465.835 | 463.000 | 464.413 |
| 467.604 | 464.955 | 464.273 | 464.092 | 466.544 |
| 464.966 | 465.614 | 463.900 | 463.886 | 461.244 |
| 466.180 | 467.328 | 464.921 | 468.563 | 469.098 |
| 463.424 | 466.368 | 464.616 | 465.178 | 467.435 |
| 463.558 | 461.149 | 462.894 | 462.622 | 462.299 |
| 465.692 | 466.534 | 467.844 | 462.526 | 463.526 |
| 465.235 | 466.785 | 465.970 | 468.819 | 467.950 |
| 469.066 | 466.400 | 467.818 | 469.262 | 465.854 |
| 464.395 | 467.882 | 463.905 | 468.597 | 465.865 |
| 469.868 | 465.720 | 462.539 | 462.237 | 463.927 |
| 468.319 | 463.519 | 466.777 | 464.530 | 465.501 |
| 460.721 | 464.672 | 465.091 | 464.562 | 466.508 |
| 461.303 | 459.612 | 463.336 | 465.677 | 463.599 |
| 463.738 | 466.041 | 464.804 | 463.741 | 462.794 |
| 464.591 | 465.257 | 460.581 | 462.849 | 464.592 |
| 465.020 | 463.700 | 467.385 | 464.017 | 462.681 |
| L       |         |         |         |         |

Table 9. The 100 observations are collected from the historical data.

To illustrate the use of the dynamic  $C_{pk}$  to estimate process capability. Consider Table 9, which presents a part of historical data of wavelength for blue LED collected from the factory. The proposed specifications on wavelength for blue LED are USL = 480nm and LSL = 455nm, respectively. From Figure 7, note that the data lie nearly along a straight line, implying that the distribution of wavelength is normal distribution. Furthermore, Figure 8 shows the shape of the histogram implies that the distribution of wavelength is approximately normal distribution.

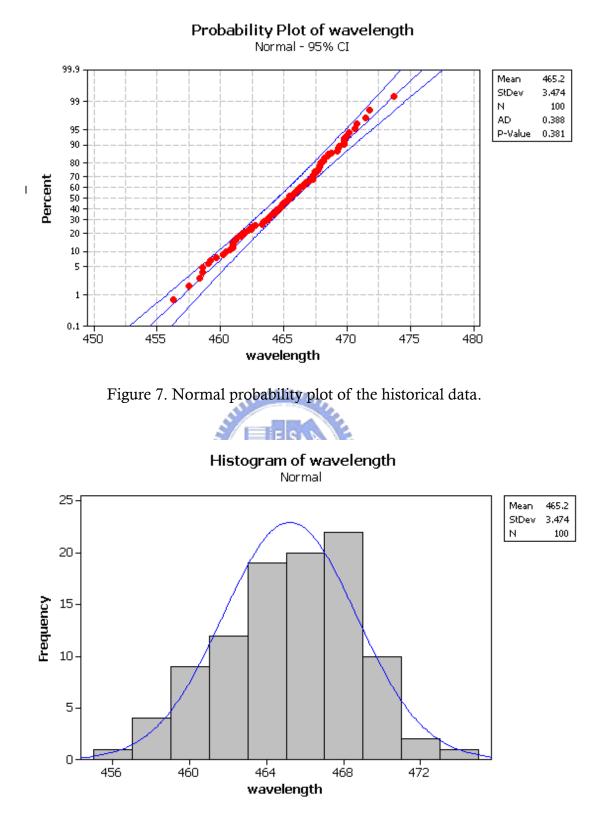


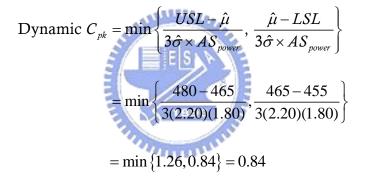
Figure 8. Histogram plot of the historical data.

The parameters  $\mu$  and  $\sigma$  of this normal process could be estimated from the historical data, giving  $\hat{\mu} = 464.98$  and  $\hat{\sigma} = 2.20$ .

 $C_{pk}$  can be calculated as follows:

$$C_{pk} = \min\left\{\frac{USL - \hat{\mu}}{3\hat{\sigma}}, \frac{\hat{\mu} - LSL}{3\hat{\sigma}}\right\}$$
$$= \min\left\{\frac{480 - 465}{3(2.20)}, \frac{465 - 455}{3(2.20)}\right\}$$
$$= \min\left\{2.27, 1.52\right\} = 1.52$$

Under the assumption of a stationary standard deviation. By including an adjustment in this assessment for undetected change in standard deviation, the estimate of capability will decrease and the expected total number of nonconforming parts will increase. From Table 6,  $AS_{1/2}$  of  $S^2$  control chart is 1.80 when n = 10. Compared  $C_{pk}$  to the value of the following index:



We can see that the value of the dynamic  $C_{pk}$  is much smaller. By increasing the sample subgroup size *n*, a change in  $\sigma$  has a higher probability to be detected. For example, if n = 15, the  $AS_{1/2}$  would be 1.63 for normal distribution and

Dynamic 
$$C_{pk} = \min\left\{\frac{USL - \hat{\mu}}{3\hat{\sigma} \times AS_{power}}, \frac{\hat{\mu} - LSL}{3\hat{\sigma} \times AS_{power}}\right\}$$
$$= \min\left\{\frac{480 - 465}{3(2.20)(1.63)}, \frac{465 - 455}{3(2.20)(1.63)}\right\}$$
$$= \min\left\{1.39, 0.93\right\} = 0.93$$

Changing sample subgroup size *n* from 10 to 15 increases the dynamic  $C_{pk}$  index value from 0.84 to 0.93.

## **Chapter 7. Conclusion**

In Bothe's study, the author provided the statistical rationale for adjusting estimates of process capability by including a possible shift in  $\mu$ . But the case of standard deviation change occurs frequently in practice. This thesis has considered the problem for adjusting estimates of process capability by including a change in  $\sigma$  when the process output has normal distribution. We use a Matlab program (available on request) to compute the standard deviation change adjustments based on the detection power is  $1/2(ARL_1 = 2)$ ,  $1/3(ARL_1 = 3)$ ,  $1/4(ARL_1 = 4)$ ,  $1/5(ARL_1 = 5)$  percent for data come from normal distribution with various values of n = 2(1)30. The adjustments are incorporated into the  $C_{pk}$  formula, which we refer to as the "dynamic"  $C_{pk}$  index. It has proven to be a useful way for the engineers/practitioners to access process performance. A real-world application on LED production plant is investigated and presented to illustrate the applicability of the proposed approach.



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# Appendix A. $AS_{power}$ for Normal Processes with Variance Change Using $S^2$ Control Chart

| п  | Detection Power |         |         |  |  |
|----|-----------------|---------|---------|--|--|
|    | 1/3             | 1/4     | 1/5     |  |  |
| 10 | 1.62857         | 1.54233 | 1.48767 |  |  |
| 11 | 1.59479         | 1.51459 | 1.46323 |  |  |
| 12 | 1.56595         | 1.49055 | 1.44235 |  |  |
| 13 | 1.54095         | 1.46982 | 1.42409 |  |  |
| 14 | 1.51884         | 1.45142 | 1.40802 |  |  |
| 15 | 1.49934         | 1.43507 | 1.39360 |  |  |
| 16 | 1.48190         | 1.42038 | 1.38055 |  |  |
| 17 | 1.46611         | 1.40706 | 1.36888 |  |  |
| 18 | 1.45183         | 1.39497 | 1.35817 |  |  |
| 19 | 1.43864         | 1,38385 | 1.34828 |  |  |
| 20 | 1.42670         | 1.37369 | 1.33936 |  |  |
| 21 | 1.41557         | 1.36435 | 1.33098 |  |  |
| 22 | 1.40527         | 1.35556 | 1.32315 |  |  |
| 23 | 1.39580         | 1.34746 | 1.31587 |  |  |
| 24 | 1.38687         | 1.33990 | 1.30914 |  |  |
| 25 | 1.37849         | 1.33276 | 1.30283 |  |  |
| 26 | 1.37067         | 1.32603 | 1.29685 |  |  |
| 27 | 1.36339         | 1.31979 | 1.29129 |  |  |
| 28 | 1.35638         | 1.31381 | 1.28593 |  |  |
| 29 | 1.34986         | 1.30818 | 1.28085 |  |  |
| 30 | 1.34361         | 1.30289 | 1.27618 |  |  |

**Appendix B.**  $AS_{power}$  for Normal Processes with Variance Change Using S Control Chart

| n - | Detection Power |         |         |  |  |
|-----|-----------------|---------|---------|--|--|
|     | 1/3             | 1/4     | 1/5     |  |  |
| 10  | 1.61099         | 1.52571 | 1.47147 |  |  |
| 11  | 1.57803         | 1.49866 | 1.44785 |  |  |
| 12  | 1.54988         | 1.47531 | 1.42752 |  |  |
| 13  | 1.52557         | 1.45512 | 1.40994 |  |  |
| 14  | 1.50415         | 1.43727 | 1.39429 |  |  |
| 15  | 1.48520         | 1.42148 | 1.38042 |  |  |
| 16  | 1.46831         | 1.40733 | 1.36792 |  |  |
| 17  | 1.45306         | 1.39456 | 1.35666 |  |  |
| 18  | 1.43919         | 1.38289 | 1.34636 |  |  |
| 19  | 1.42656         | 1.37218 | 1.33688 |  |  |
| 20  | 1.41489         | 1.36243 | 1.32823 |  |  |
| 21  | 1.40417         | 1.35336 | 1.32027 |  |  |
| 22  | 1.39429         | 1.34499 | 1.31285 |  |  |
| 23  | 1.38509         | 1.33716 | 1.30585 |  |  |
| 24  | 1.37657         | 1.32988 | 1.29939 |  |  |
| 25  | 1.36847         | 1.32301 | 1.29335 |  |  |
| 26  | 1.36092         | 1.31670 | 1.28765 |  |  |
| 27  | 1.35391         | 1.31065 | 1.28223 |  |  |
| 28  | 1.34718         | 1.30489 | 1.27715 |  |  |
| 29  | 1.34087         | 1.29953 | 1.27234 |  |  |
| 30  | 1.33489         | 1.29445 | 1.26781 |  |  |