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Learning Portfolio Analysis and Mining in SCORM Compliant Environment

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架構在 SCORM 相容環境下的使用者學習歷程分析與探勘 Learning Portfolio Analysis and Mining in SCORM Compliant Environment

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摘要

隨著資訊科技的日新月異與網路技術的蓬勃發展,傳統的教學模式已漸漸發 展成為不受時間與空間限制的網路學習(e-Learning)。SCORM 2004 提供了 Sequencing and Navigation(SN)定義課程的次序行為,並使用活動樹用以描述階層 性的課程結構,其根據不同的學習情況,而提供不同的學習者有不同的學習導引 順序。所以,1.如何根據學習者個人特質的差異及能力的不同提供其客製化的學 習活動,2.如何替不同的學習者新增、表示、管理個人化的學習樹成為兩個重要 的議題。然而,由老師手動替每一位學習者打造個人化的學習樹是一項不可能的 任務。學習者的學習歷程資訊有助於教師了解學習者其之所以得高分或是低分的 原因。因此,提出了包含有四階段的學習歷程分析方法:1.使用者模組定義階段: 我們根據教育理論的需求定義了使用者的個人檔; 2.使用者學習行為萃取階段: 使用循序樣式探勘(Sequential pattern mining)技術萃取學習者最常學習行為,並將 之轉換成位元向量,隨之使用分群法(Clustering)將成效好的學習者分成適當數目 的群體; 3.決策樹(Decision Tree)建構階段:使用 2/3 的學習者為訓練資料,及剩 下的1/3學習者為測試資料,利用其個人檔案及前一階段的分群標籤建立決策樹; 4.活動樹(Activity Tree)建構階段:將產生的每一個群組使用萃取的學習行為以建 構與 SCORM 相容的個人化活動樹。最後,為了評估以上四階段歷程分析的方 法,研究者亦做了一個實驗以驗證其可行性。

關鍵詞:學習者歷程分析、SCORM、資料探勘、個人化學習、e-Learning

Learning Portfolio Analysis and Mining in SCORM Compliant Environment

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ang Advisor : Dr. Shian-Shyong Tseng Institute of Computer and Information Science National Chiao Tung University Abstract

With vigorous development of the Internet, e-learning system has become more and more popular. Sharable Content Object Reference Model (SCORM)2004 provides the Sequencing and Navigation (SN) to define the course sequencing behavior, control the sequencing, select and deliver of course, and organize the content into a hierarchical structure, namely Activity Tree (AT). Therefore, how to provide customized courses according to individual learning characteristics and capabilities, and how to create, represent and maintain the activity tree with appropriate associated sequencing definition for different learners become two important issues. However, it is almost impossible to design personalized learning activity trees for each learner manually. The information of learning behavior, called learning portfolio, can help teachers understand the reason why a learner gets high or low grade.

A Learning Portfolio Mining (LPM) Approach is proposed includes of four phases: 1. User Model Definition Phase: define the learner profile based upon pedagogical theory. 2. Learning Pattern Extraction Phase: apply sequential pattern mining technique to extract the maximal frequent learning patterns from the learning sequence, transform original learning sequence into a bit vector, and then use distance based clustering approach to group learners with good learning performance into several clusters. 3. Decision Tree Construction Phase: use two third of the learner profiles with corresponding cluster labels as training data to create a decision tree, and the remaining are the testing data. 4. Activity Tree Generation Phase: use each created cluster including several learning patterns as sequencing rules to generate personalized activity tree with associated sequencing rules of SN. Finally, for evaluating our proposed approach of learning portfolio analysis, several experiments have been done and the research shows that generated personalized activity trees with sequencing rules are feasible for those learners.

Keywords: Learning Portfolio Analysis, SCORM, Data Mining, Personalized Learning, Adaptive Learning, Intelligent Tutoring System.



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> 王 威 2004年6月於新竹交大

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Chapter 1: Introduction

With vigorous development of the Internet, e-learning system has become more and more popular. Sharable Content Object Reference Model (SCORM) 2004 [2], the most popular standard for the consistency of course format among different e-learning systems, provides the Sequencing and Navigation (SN), which relies on the concept of learning activities, to define the course sequencing behavior, to control the sequencing, to select and deliver of course, and to organize the content into a hierarchical structure, namely Activity Tree (AT) as a learning map.

Therefore, how to provide customized courses according to individual learning characteristics and capabilities, and how to create, represent and maintain the activity trees with appropriate associated sequencing definition for different learners become two important issues. However, it is almost impossible to design personalized learning activity trees for each learner manually. The information of learning behavior, called learning portfolio, including learning path, preferred learning course, grade of course, and learning time, etc., can help teachers understand the reason why a learner got high or low grade. Thus, in this thesis, we apply data mining approaches to extract learning features from learning portfolio and then adaptively construct personalized activity trees with associated sequencing rules for learners.

Our approach includes the following four phases: 1. User Model Definition Phase: we define firstly the learner profile including gender, learning style, and learning experience, etc., based upon pedagogical theory. 2. Learning Pattern Extraction Phase: we apply sequential pattern mining technique to extract the maximal frequent learning patterns from the learning sequence within learning portfolio. Thus, original learning sequence of a learner can be mapped into a bit vector where the value of each bit is set as 1 if the corresponding learning pattern is contained, and distance based clustering approach, e.g., K-means, can be used to group learners with good learning performance into several clusters. 3. Decision Tree **Construction Phase:** after extraction phase, every created cluster will be tagged with a cluster label. Thus, two third of the learner profiles with corresponding cluster labels 4411111 are used as training data to create a decision tree, and the remaining are the testing data. 4. Activity Tree Generation Phase: finally, each created cluster including several learning patterns as sequencing rules can be used to generate personalized activity tree with associated sequencing rules of SN.

Therefore, after analyzing questionnaire of personal learning characteristics, a new learner can be classified into one specific cluster based upon the decision tree and a personalized activity tree adaptively created for this cluster will be provided for achieving the good learning results expectably.

Chapter 2: Related Work

In this chapter, we review SCORM standard and some related work as follows.

2.1 SCORM (Sharable Content Object Reference Model) [2]

Among those existing standards for learning contents, SCORM is currently the most popular one. It is a product of the U.S. Government's initiative in Advanced Distributed Learning (ADL). In November of 1997, the Department of Defense and the White House Office of Science and Technology Policy launched the ADL initiative with the goal of providing access to high-quality education and training materials that are easily tailored to individual learner needs and available whenever and wherever they are needed. SCORM-compliant courses leverage course development investments by ensuring that compliant courses are **Reusable**, **Accessible, Interoperable**, and **Durable**.

Moreover, the Sequencing and Navigation (SN) in SCROM 1.3 (or Called SCORM 2004), relies on the concept of learning activities, each of which may be described as an instructional event, events embedded in a content resource, or an aggregation of activities to describe content resources with their contained instructional events. Content in SN is organized into a hierarchical structure, namely activity tree (AT) as a learning map. The examples of AT are shown in Figure 2.1. Each activity including one or more child activities has an associated set of sequencing behaviors, defined by the Sequencing Definition Model (SDM) which is a set of attributes used by SN. The SN process uses information about the desired sequencing behavior to control the sequencing, selecting and delivering of activities to the learner. The intended sequence is described by a specific set of data attributes, which are associated with learning activities in the activity tree to describe the sequencing behavior. Moreover, the activity tree can be considered as the learning

map.

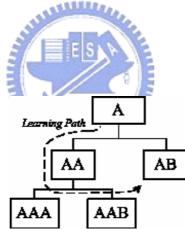


Figure 2.1: An Example of Activity Tree

The sequencing behaviors describe how the activity or how the children of the activity are used to create the desired learning experience. SN makes no requirements on the structure, organization or instruction of the activity tree. The tree and the associated sequencing definitions may be static or dynamically created. Therefore, how to create, represent and maintain the activity tree and associated sequencing definition, which is not specified, is an important issue. SN enables us to share not

only learning contents, but also intended learning experiences. It provides a set of widely used sequencing methods so that the teacher could do the sequencing efficiently.

2.2 Other Related Research

In adaptive learning environment, Shang [25] proposed an intelligent environment for active learning to support the student-centered, self-paced, and highly interactive learning approach. The learning environment can use the related learning profile of student, e.g., learning style and background knowledge, to select, organize, and present the customized learning materials for students. Trantafillou [27] also proposed an adaptive learning system, called AHS, in which Learners can be divided 4411111 into two groups with Field Independence (FI) and Field Dependence (FD) respectively according to their cognitive styles. Then, the AHS system can provide appropriate strategy and learning materials for different groups. Moreover, according to learning styles and learning experience of learners, Gilbert [14] applied the Case Based Reasoning (CBR) technique to assign a new learner to the most similar one of four groups. Based upon the learning experience in group selected by CBR, the proposed system can offer the new learner an adaptive learning material. However, in all systems mentioned above, the information and approaches used to represent and group learners respectively are too easy to provide learners with personalized learning materials.

In addition, for learning portfolio analysis, Chen [6][8] applied decision tree and data cube techniques to analyze the learning behaviors of students and discover the pedagogical rules on students' learning performance from web logs that include the amount of reading article, posting article, asking question, login, and etc. According to their proposed approach, teachers can easily observe learning processes and analyze the learning behavior of students, their proposed approaches can observe and analyze the learning behavior of students, they don't apply education theory to model the learning characteristics of learners. Therefore, the learning guidance can not be provided automatically for the new learner. Of course, they don't support SCORM 2004 standard yet.

Chapter 3: Learning Portfolio Analysis Using Data Mining Approach

Several articles [7][9][14][19][31] have proposed that a new learner will get the similar learning performance if providing the learning guidance extracted from previous similar learners. The concept is the same as the adage of Chinese, "*Good companions have good influence while bad ones have bad influence.*" Therefore, we conclude that *a new learner could get the high learning performance if s/he follows the effective learning experience of similar learners*. However, this conclusion results in that the following three issues should be solved: (1) how to acquire the learning characteristics of learners, (2) how to group learners into several groups according to her/his individual learning characteristics, and (3) how to assign a new learner to a suitable group for offering her/him personalized learning materials.

3.1 The Process of Learning Portfolio

During learning activity, learning behaviors of learners can be recorded in database, called *learning portfolio*, including learning path, preferred learning course, grade of course, and learning time, etc., in e-learning environment. Articles[6][8][12][13][22] have proved that the information of learning portfolio can help teacher analyze the learning behaviors of learners and discover the learning rules for understanding the reason why a learner gets high or low grade.

Therefore, based upon the learning portfolio, we can apply sequential pattern mining approach to extract frequent learning patterns of learners. Then, according to these mined learning patterns, these learners can be grouped into several groups with the similar learning behaviors using clustering approach. By using the questionnaires [9][10][14][17][21][24][32] proposed to acquire the learning characteristics of learners, we can acquire the learning characteristics of learners as learner profile that can be used to create a decision tree to predict which group a new learner belongs to.

Thus, we propose a four phase Learning Portfolio Mining (LPM) approach using sequential pattern mining, clustering approach, and decision tree creation sequentially. Then, in the last Phase, we also propose an algorithm to create personalized activity tree which can be used in SCORM compliant learning environment.

3.2 The Framework of Learning Portfolio Mining (LPM)

As mentioned above, we propose a Learning Portfolio Mining (LPM) approach to extract learning features from learning portfolio and then adaptively construct personalized activity tree with associated sequencing rules for learners.

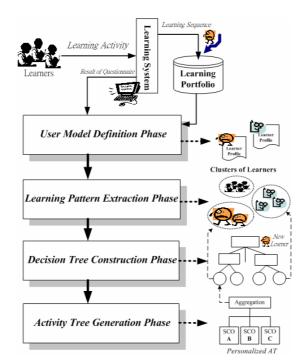


Figure 3.1: The Flowchart of LPM

As shown in Figure 3.1, the LPM includes four phases described as follows:

(1) User Model Definition Phase: we define firstly the learner profile including gender, learning style, and learning experience, etc. based upon pedagogical theory and the definitions of what we are going to discover in database.

- (2) Learning Pattern Extraction Phase: we apply sequential pattern mining technique to extract the maximal frequent learning patterns from the learning sequence within learning portfolio. Thus, original learning sequence of a learner can be mapped into a bit vector where the value of each bit is set as 1 if the corresponding learning pattern is contained, and distance based clustering approach can be used to group learners with good learning performance into several clusters.
- (3) **Decision Tree Construction Phase:** after extraction phase, every created cluster will be tagged with a cluster labels. Thus, two third of the learner profiles with corresponding cluster label are used as training data to create a decision tree, and the remaining is the testing data.
- (4) Activity Tree Generation Phase: finally, each created cluster including several learning patterns as sequencing rules can be used to generate personalized activity tree with associated sequencing rules of Sequencing and Navigation (SN).

The details of each phase will be described in the following chapters.

Chapter 4: The Clustering Process of Learner

In this chapter, we will describe the User Model Definition Phase and Learning Pattern Extraction Phase in LPM.

4.1 User Model Definition Phase

Before extracting the learning features, we have to define a user model as learner profile, which will be recorded in database, to represent every learner based upon pedagogical theory. The definition is described as follows:

Learner L= (*ID*, *LC*, *LS*), where

- *ID*: denotes the unique identification of a learner.
- $LC = \langle c_1 c_2 \dots c_n \rangle$: denotes the sequence of learning characteristics of a learner.
- $LS = \langle s_1 s_2 \dots s_n \rangle$: denotes the learning sequence of a learner during learning activity, where s_i is an item of learning content.

There are several learning characteristics have been proposed in articles [9][10][14][17][18][21][27][32] to describe the learning features of a learner. By integrating these different learning characteristics, we define the frequent learning characteristics for representing a learner. As shown in Table 4.1, the values of *Gender*,

Age, *Education Status*, *Computer Experience*, and *Media Preference* can be inputted by learners directly and the values of *Learning Motivation*, *Cognitive Style*, *Learning Style*, and *Social Status* can be acquired by questionnaire. Here, the numeric value of *Age* can be transformed into symbolic with {L, M, H}. The transformation principle is described as follows:

In all learners, ℓ and μ are the minimal and maximal values of age, respectively. Let $\Delta = (\ell - \mu)/3$, and then a numeric value of age can be mapped into symbolic value with L in $[\ell, \ell + \Delta)$, M in $[\ell + \Delta, \ell + 2\Delta)$, and H in $[\ell + 2\Delta, \ell + 3\Delta]$.

For example, $LC = \langle F, M, S, Y, H, FD, CE, T, H \rangle$ denotes that a learner is a Female, *Age* is medium among all learners, *Education Status* is senior, and etc. Nevertheless, the learning characteristics in user model can be modified for the real needs. In addition, the *LS* denote a learning sequence of a learner. For example, in Figure 2.1, *LS* = $\langle A, AA, AAA, AAB, AB \rangle$ denotes that a learner studies the learning content **A** first and then studies the learning content **AA**, **AAA**, **AAB**, **AB** sequentially. Therefore, based upon the user model, the learner can be represented as *L*= (35, $\langle F, M,$ S Y, H, FD, CE, T, H \rangle , $\langle A, AA, AAA, AAB, AB \rangle$).

Attribute	Value
Gender	F: Female, M: Men
Age	L: [ℓ , ℓ + Δ)
	$\mathbf{M}: \left[\ell + \Delta, \ell + 2 \Delta \right)$
	$\mathbf{H}: \left[\ell + 2\Delta, \ell + 3\Delta \right]$
Education Status	E: Elementary, J: Junior, S: Senior
	U: Undergraduate, G: Graduate
Computer Experience	Y: <i>Yes</i> , N: <i>No</i>
Learning Motivation	L: Low, M: Medium, H: High
Cognitive Style	FD: Field Dependence
	FI: Field Independence
Learning Style	CE: Concrete Experience
	RO: Reflective Observation
	AC: Abstract Conceptualization
	AE: Active Experience
Media Preference	A: Audio, V: Video,
	T: Text, P: Picture
Social Status	L: Low, M: Medium, H: High
	1896

Table 4.1: The Learning Characteristics of Learner

Table 4.2: The Learning Sequences of 10 Learners

ID	Learning Sequence (LS)
1	<b, a,="" c,="" d,="" e,="" f,="" g,="" h,="" i,="" j=""></b,>
2	<a, b,="" c,="" d,="" e,="" f,="" g,="" h,="" i,="" j=""></a,>
3	<a, b,="" c,="" d,="" f,="" g,="" h,="" i,="" j=""></a,>
4	<a, b,="" c,="" d,="" e,="" f,="" g,="" h=""></a,>
5	<a, b,="" c,="" d,="" e,="" f,="" g="" h,="" i,="" j,=""></a,>
6	<b, a,="" c,="" d,="" e,="" f,="" g,="" h,="" i=""></b,>
7	<a, b,="" c,="" d,="" e,="" g="" h,="" i,="" j,=""></a,>
8	<b, a,="" c,="" d,="" e,="" f="" g,="" h,="" i,="" j,=""></b,>
9	<c, a,="" b,="" d="" e,="" f,="" g,="" h,="" j,=""></c,>
10	<b, a,="" c,="" d,="" e,="" f,="" g,="" h,="" i="" j,=""></b,>

4.2 Learning Pattern Extraction Phase

After defining the user model, we can apply sequential pattern mining technique to extract the maximal frequent learning patterns from the learning sequence within learning portfolio. Because we try to offer a new learner with effective learning guidance, we collect the learning sequences of learners with high learning performance from database, as shown in Table 4.2. For extracting the frequent learning pattern, the *Learning Pattern Extraction Phase* includes three processes shown in Figure 4.1: (1) Sequential Pattern Mining Process, (2) Feature

Transforming Process, and (3) Learner Clustering Process.

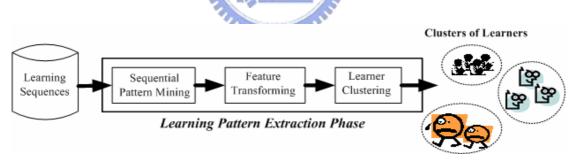


Figure 4.1: Learning Pattern Extraction Phase

4.2.1 Sequential Pattern Mining Process

In this thesis, we modify a sequential pattern mining approach, called GSP algorithm[4][23], to extract the frequent learning patterns from learning portfolio because we use the maximal frequent learning pattern to represent the learning features of learners, shown in Figure 4.2.

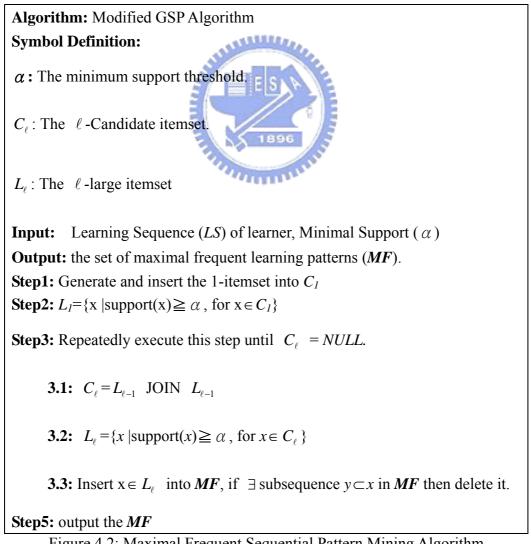


Figure 4.2: Maximal Frequent Sequential Pattern Mining Algorithm

In Figure 4.2, the subsequence definition and JOIN process which are borrowed from GSP algorithm are described as follows. A sequence s_1 joins with s_2 if the subsequence obtained by dropped the first item of s_1 is the same as the subsequence obtained by dropped the last item of s_2 . The candidate sequence generated by joining s_1 with s_2 is the sequence s_1 extended with the last item of s_2 . For example, in L_3 , sequence <A, B, C> joins with <B, C, D> to generate <A, B, C, D> for generating the C_t . Figure 4.3 shows the mining process of Modified GSP Algorithm with minimal support threshold α =6. Therefore, after applying the Modified GSP Algorithm for the learning sequences in Table 4.2, we can get the maximal frequent learning patterns as shown in Table 4.3.

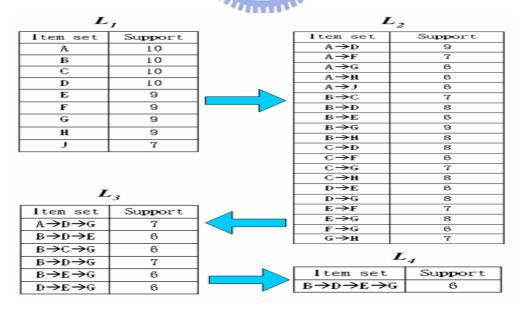


Figure 4.3: Mining Process of Modified GSP Algorithm with $\alpha = 6$

Large		Maximal Frequent Learning Patterns								
Itemset		1013	axiiiai	rrequ	ent Lea	arning	rattern	15		
L_2	A→F	А→Н	A→J	B→H	C→D	C→F	С→Н	E→F	F→G	G→H
L_3	A→D→G	B→C→G								
L_4	B→D→E→G									

Table 4.3: The Set of Maximal Frequent Learning Patterns (MF)



4.2.2 Feature Transforming Process

The generated maximal frequent learning patterns can be used to represent learning features of learners, which denotes that a learner would get high learning performance if s/he follows these learning patterns. Thus, based upon maximal learning patterns, the original learning sequences in Table 4.3 of every learner can be mapped into a bit vector where the value of each bit is set as 1 if the mined maximal learning pattern is a subsequence of original tearning sequence. For example, in Figure 4.3, the frequent learning pattern $\langle B \Rightarrow D \Rightarrow E \Rightarrow G \rangle$ is a subsequence of learning sequence $\langle A, B, H, D, E, F, C, G, I, J \rangle$ of the second learner and the $\langle C \Rightarrow D \rangle$ is not. Therefore, we can get the bit vector of every learner according to feature transforming

process [15] as shown in Table 4.4.

TID	$B \rightarrow D \rightarrow E \rightarrow G$	$A \rightarrow D \rightarrow G$	$B \rightarrow C \rightarrow G$	A→F	A→H	$\Lambda {\rightarrow} J$	B→H	$C \rightarrow D$	$C \rightarrow F$	$C \rightarrow H$	$E \rightarrow F$	$F \rightarrow G$	G→H
1	1	1	1	1	1	1	1	1	1	1	1	1	1
2	1	1	1	1	1	1	1	0	0	0	1	1	0
3	0	1	0	1	1	1	0	0	0	0	0	1	1
4	1	· 1	1	1	1	0	1	0	1	1	1	1	1
5	1	1	0	1	1	1	1	1	- 1	1	0	1	0
6	1	0	0	0	0	0	1	0	0	0	0	1	0
7	0	1	1	0	1	1	0	1	0	0	0	0	0
8	0	0	1	1	1	1	1	1	1	1	1	0	1
9	0	0	0	0	0	0	1	1	1	1	1	0	1
10	1	1	1	1	1	1	1	1	1	1	1	0	1

Table 4.4: The Result of Feature Transforming Process

4.2.3 Learner Clustering Process

As mentioned above, every learner can be represented by mined frequent patterns. Therefore, we can apply clustering algorithm to group learners into several clusters according to learning features of learners. In the same cluster, every learner with high learning performance has the similar learning behaviors. However, it is difficult to determine the number of clusters for applying clustering approach like K-means algorithm. A clustering algorithm, called ISODATA [16], can dynamically change the number of clusters by lumping and splitting procedures and iteratively change the number of clusters for better result. Therefore, in this thesis, we apply the ISODATA clustering approach to group learners into different clusters. The Table 4.5 shows the result after applying ISODATA Clustering Algorithm for the data in Table 4.4. The bit vector in Cluster Centroid Filed denotes the representative learning patterns set in a cluster, which will be used to generate the sequencing rules of SCORM later.

Cluster Label	ID of Learner	Cluster Centroids
1	{1, 4, 5, 8, 10}	<1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 0, 1>
2	{7}	<0, 1, 1, 0, 1, 1, 0, 1, 0, 0, 0, 0, 0>
3	{2, 3, 9}	<1, 1, 0, 1, 1, 1, 0, 0, 0, 0, 0, 1, 0>
4	{6}	<1, 1, 0, 1, 1, 1, 1, 1, 1, 1, 0, 1, 0>

Table 4.5: The Result of Applying ISODATA Clustering Algorithm

Chapter 5: The Prediction and Construction of Learning Guidance

In this chapter, we will describe the Decision Tree Construction Phase and

Activity Tree Generation Phase in LPM.

5.1 Decision Tree Construction Phase

After learner pattern extraction phase, every created cluster will be tagged with a cluster label as shown in Table 4.5. However, how to assign a new learner to a suitable cluster according to her/his learning characteristics and capabilities is an issue **1990** to be solved. Fortunately, the decision tree approach can solve this issue. Thus, based upon the Learner Profiles with cluster labels in Table 5.1, we can apply decision tree induction algorithm, ID3 [20], to create a decision tree. In this thesis, two third of the learner profiles with associated cluster label are used as training data to create a decision tree, and the remaining is the testing data. The result of applying ID3 algorithm is shown in Figure 5.1.

ID	Gender	Age	Education Status	Computer Experience	U	U	Learning Style	Preferred Media	Social Status	Cluster Label
1	F	М	U	Y	М	FI	AE	А	Н	1
2	F	L	S	Ν	Н	FI	CE	А	М	3
3	М	L	U	Ν	L	FI	AE	Т	М	3
4	М	М	S	Y	Н	FI	CE	G	L	1
5	F	М	U	Y	Н	FI	RO	А	М	1
6	М	М	U	Ν	L	FD	CE	G	L	4
7	F	Н	S	Y	Н	FI	CE	Т	М	2
8	М	L	S	Ν	М	FD	RO	Т	Н	1
9	F	М	Н	Y	Н	FI	AC	G	М	3
10	М	Н	Н	Y	L	FD	AE	G	М	1

Table 5.1: The Learner Profiles with Cluster Labels

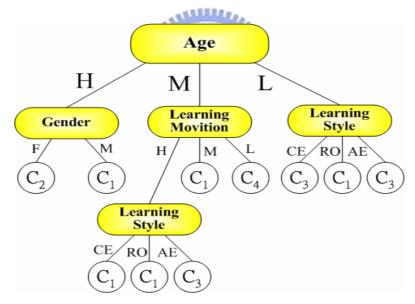


Figure 5.1: The Decision Tree Based upon the Learner Profiles in Table 5.1

5.2 Activity Tree Generation Phase

Finally, based upon the created decision tree, we can assign a new learner to a suitable cluster which contains several learning guidance. Each cluster contains a cluster centroid which corresponds to lots of learning patterns as sequencing rules in sequencing and navigation (SN) of SCORM 1.3. Therefore, in this thesis, we propose an algorithm to transform learning patterns of cluster into sequencing rules and then create the personalized activity tree, shown in Figure 5.2.

Algorithm: Personalized Activity Tree Creation (PATC) Algorithm						
Symbol Definition:						
LI: The set of learning items in a learning activity.						
CP : The corresponding learning patterns in Cluster Centroid						
LP: The set of Learning Patterns						
VA: Virtual Aggregation Node						
Input: Learning Items (LI) and corresponding learning patterns (CC)						
Output: Personalized Activity Tree (PAT)						
Step 1: $LP = \{ lp for lp \in CC \}$						
Step 2: For each lp_i						
1. Create a VA with sequencing rules: "Flow=true", "Forward Only=true",						
and " <i>Rollup Rule=All</i> ".						
2. The VA links every item as SCO in lp_i in order.						
3. Set All SCOs with Rule,"if NOT complete, Deny Forward Process".						
Step 3: If \exists the same SCO in different VA,						
Then create a <i>Learning Objective</i> to link these SCOs.						
Step 4: <i>ItemSet</i> = { $x \mid \text{for } (x \in LI) \cap (x \notin CC)$ }						
Step 5: Create a <i>VA</i> with sequencing rules, " <i>choice=true</i> " and " <i>choice exit=True</i> ",						
to link all items as SCO in <i>ItemSet</i> .						
Step 6: Create a Root Aggregation node with sequencing rule, "Flow=true" and						
<i>"Choice=true"</i> , to link all <i>VAs</i> .						
Figure 5.2: The Algorithm of Personalized Activity Tree Creation (PATC)						

For the data of Cluster 2 in Table 4.5, the results of PATC algorithm are shown in Figure 5.3. Firstly, in Step 1, the *LP* will be inserted five learning patterns according to the centroid of cluster 2, i.e., *LP*= { $A \rightarrow D \rightarrow G$, $B \rightarrow C \rightarrow G$, $C \rightarrow D$, $A \rightarrow H$, $A \rightarrow J$ }. In Step 2, because a learning pattern, which contains several items as SCO in SCORM, e.g., the item A in pattern $A \rightarrow H$, represents an effective learning sequence, we can create a virtual aggregation node as a sub-activity to aggregate all items in learning pattern in order.

Moreover, in each SCO, we set its sequencing rule with "*if NOT complete, Deny Forward Process*" for controlling the navigation order. In order to make learners complete all learning objects (SCO) and satisfy the pass condition, we set the Rollup rule as "*All*". The rules, *Flow=true*" and "*Forward Only=true*", can forbid learners to learn backward. In addition, a *learning objective* is created to link the same items appeared in different learning patterns. By setting the value of *learning objective*, we can forbid to learn an item repeatedly. For example, in Figure 5.3, the *learning objective*, called OBJ-A, links the SCO A in Aggregations 1, 2, and 3. After a learner satisfied the SCO A, the OBJ-A is set and then the SCO A in Aggregations 2 and 3 will be skipped. In addition, the frequent learning patterns may not contain all learning items in the learning activity. Thus, we also create an aggregation node as referable learning activity to link these items which are not contained in learning patterns, e.g., in Figure 5.3, the Aggregation 6 contains {E, F, I} and rules, "*choice=true*" and "*choice exit=True*", for free navigation. Finally, the root aggregation node is used to link all aggregation nodes.

Therefore, according to PATC algorithm, we can create personalized activity tree, which can be executed in SCORM compliant learning environment, for every cluster. Thus, for a new learner, we can first use the created decision tree to choose a suitable cluster containing learning guidance of several similar learners and then offer her/him the corresponding personalized activity tree to learn.

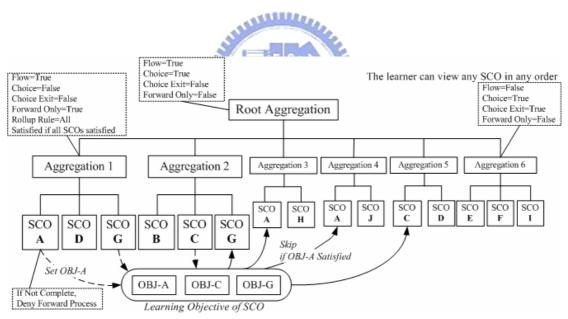


Figure 5.3: The Result of PATC Algorithm based upon Cluster 2

Chapter 6: System Implementation

In this Chapter, to evaluate our proposed approach of learning portfolio analysis and mining, we implemented the system and made an experiment to evaluate it based on LPM system. We introduce the interface of LMS [28][29][30] in Section 6.1. In Section 6.2, we describe the detail of the implementation of LPM.

The LPM system is implemented in JAVA (JDK 1.4). A learning manage system (LMS) is implemented in JavaServer Pages (JSP), which is able to call the JAVA API. All the systems are executed on Microsoft Windows 2000 Server. The web log data is collected and stored in MicroSoft Access 2000.

6.1 The interface of LMS

At the beginning, we need to define the format of input data in our system. Our data comes from the training students who have finished learning in LMS [28][29][30]. Figure 6.1 shows the process of training phase. It shows that the learning process includes eight main steps in this figure. In the first step, the students must login the LMS using an id registering with their personal information. After they login the LMS, the students should fill in the questionnaire values and make a pretest. Then they can learn courses in the LMS system.

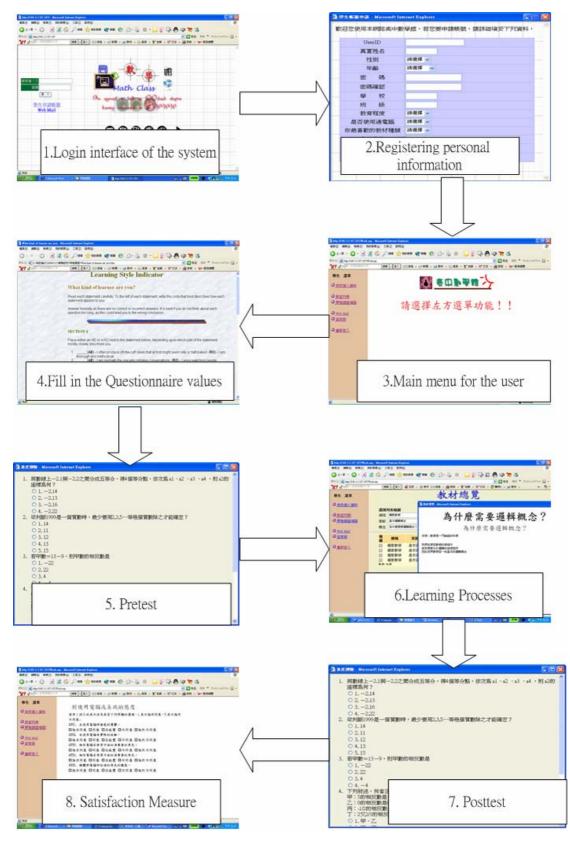


Figure 6.1: The interface of LMS

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2修改個人資料	事件	時間	
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	開始複習章節數的大小與絕對值,程度:2	2004/3/12 下午 11:59:00	
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Figure 6.2: The web log of a student

We use these web logs as our input data, shown in Figure 6.2.

6.2 The Implementation of LPM System

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idbc:odbc:lpm TableName		PrePro	SP
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Figure 6.3: The interface of LPM

In this Section, we describe the LPM system in detail. Figure 6.3 shows the interface of LPM. It includes three parts: input data, seven components and command buttons. The details of each component will be described in following subsections.

Input Data

There are three input data:DBURL,TableName and minimal support. DBURL denotes the path of the system used to access the database and the TableName denotes name of the input table of web logs. Finally, the minimal support allows user to scroll the value of support between of 0 and 1.

Function Preprocesses

This function is used to preprocess the input data. In our system, the original web log is the input data and it is transformed to other representation format using symbol 44000

'A', 'B', etc. the output is shown in Figure 6.4.

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1			в
2		2 1	
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9		5 2	
10		1 5	
11		7 1	
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17			F
18			F
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20		7 3	
20		7 4	
▶ 22		9 1	
23		9 2	
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25			С
26			G
27		9 4	F
28			J
29			В
30			H
31		7 7	
32		7 8	D
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Figure 6.4: The output of preprocess phase

• Sequential Pattern Function

After the original web logs are preprocessed into our representation format, we use the "SP" button to extract the maximal frequent learning patterns from learning portfolio. The GSP algorithm will be implemented and applied to mine maximal frequent patterns, and the output is shown in Figure 6.5.

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4181	1	D
4182	1	E
4183	1	F
4184	1	G
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4186	1	I
4187	1	1
4188	2	AB
4189	2	AC
4190	2	AD
4191	2	AE
4192	2	AF
4193	2	AG
4194	2	AH
4195	2	AI
4196	2	AJ
4197	2	BA
4198	2	BC
4199	2	BD
4200	2	BE
4201	2	BF
4202	2	BG
4203	2	BH
4204	2	BI
4205	2	Bl
4206	2	CD
4207	2	CE
4208	2	CF
4209	2	CG
4210	2	CH

Figure 6.5: The result of applying GSP algorithm

• Independent Frequent Set Function

IF denotes "Independent Frequent Set". This function is used to modify the GSP algorithm. And output of this step is taken as the input data of feature transform process.

• Feature Transformation Function

In this step, based upon maximal learning patterns, the original learning sequences of every learner can be mapped into a bit vector where the value of each bit is set as 1 if the mined maximal learning pattern is a subsequence of original sequence. A new table, called "FeatureTransformTable", is created with each learning mined sequence as one dimension to store this information. Therefore, we can use these bitwise vectors of each learner to group them into several clusters. Figure 6.6 shows the result of the Feature Transformation process.

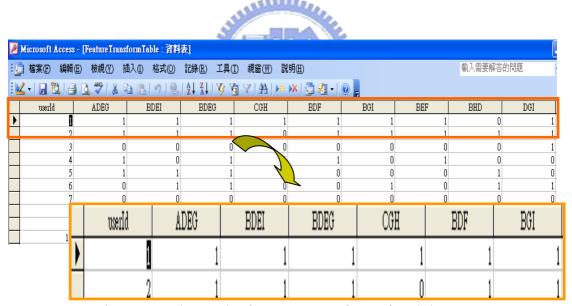
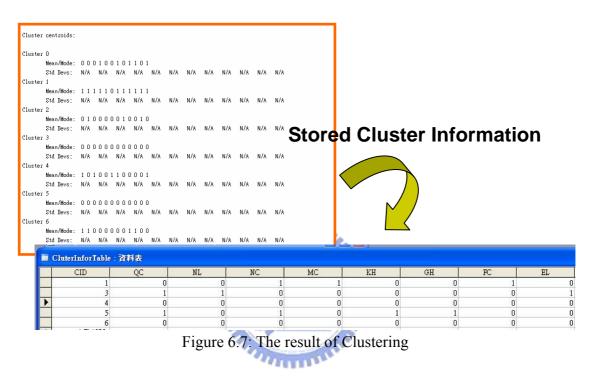


Figure 6.6: The result of Feature Transform of each learner

• Clustering Function

The ISODATA [16] algorithm is implemented and executed to group learners into several clusters through several iterations. The bit vector in Cluster Centroid Filed denotes the representative learning patterns set in a cluster, which will be used to generate the sequencing rules of SCORM later. Figure 6.7 shows the output of this process.



• Decision Tree Function

The ID3 algorithm is implemented and executed by clicking the Decision Tree

button, and the output of this process is shown in Figure 6.8.

Classifier output		
Id3		
LS - CE		
I PM = A		
I I Exper = Y: 3		
I I Exper = N: 3		
I PM = G		
I I Age = H		
I I I I.M - H: 1		
I I I LM = M: 6		
LM = L: 1		
I I Age - M: 5		
I I Age = L: 4		
I PM = T		
1 1 Cs = FD: 6		
1 1 Cs = FI: 2		
LS = RO		
I LM = H: 5		
I LM = M: 1		
1 LM = L: 1		
LS - AC		
I Sex = F		
I I Age = H: null		
I I Age - M: 3		
I I Age = L: 1		
I Sex = M: 4		
LS - AE		

Figure 6.8: The result of Decision Tree Construction

• Content Package Function

Finally, based upon the cluster centroid of each cluster which is corresponding to several learning patterns as sequencing rules in sequencing and navigation (SN) of SCORM 2004, a personalized activity tree is generated for each cluster. To implement our PATC algorithm, the SCO which is imported into SCORM RTE or others SCORM compliant LMS is needed to reorganize and reuse in order to generate a content package. Indeed, we never want to create a new content package instead of reusing existing materials. Therefore, we should know the structure of an SCORM content



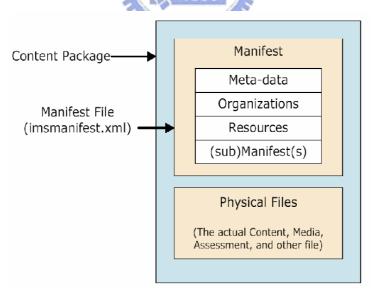


Figure 6.9: SCORM 2004 Content package Concept diagram

A SCORM Content Package contains two major components [2]:

- A special XML document describing the content structure and associated resources of the package called the manifest file (imsmanifest.xml). A manifest is required to be present at the root of the content package.
- The physical files making up the content package.

Therefore, we implement our PATC according to several steps in below:

(1) Getting the information of each learning material

As mentioned above, the granularity of learning material in our system is SCO. Fortunately, the SCORM RTE will store all information about SCOs, such as CourseID, ItemIdentifier, path, etc., it is that even if different SCOs in different Courses which may be imported into the RTE system by different authors. In other words, we really achieve the reusability by reorganizing different SCOs into one content package. Figure 6.10 shows the detailed information about SCOs in SCORM RTE. Then we can get the CourseID and its item identifier of each SCO.

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CourseID	OrganizationIdentifier	ItemIdentifier	Launch	Туре	Tit
Course-1	TOC1	INTRO	/adl/CourseImports/Course-1/intro.htm	asset	Introduction
Course-2	TOC1	INTRO	/adl/CourseImports/Course-2/intro.htm	asset	Introduction
Course-7	TOC1	INTRO	/adl/CourseImports/Course-7/intro.htm	asset	Introduction
Course-8	TOC1	INTRO	/adl/CourseImports/Course-8/intro.htm	asset	Introduction
Course-9	TOC1	INTRO	/adl/CourseImports/Course-9/intro.htm	asset	Introduction
Course-3	TOC1	INTRO	/adl/CourseImports/Course-3/intro.htm	asset	Introduction
Course-4	TOC1	INTRO	/adl/CourseImports/Course-4/intro.htm	asset	Introduction
Course-5	TOC1	INTRO	/adl/CourseImports/Course-5/intro.htm	asset	Introduction
Course-6	TOC1	INTRO	/adl/CourseImports/Course-6/intro.htm	asset	Introduction
Course-1	TOC1	LESSON1	/adl/CourseImports/Course-1/Lesson1.htm	asset	Lesson 1 Interface
Course-2	TOC1	LESSON1	/adl/CourseImports/Course-2/Lesson1.htm	asset	Lesson 1 Interfac
Course-7	TOC1	LESSON1	/adl/CourseImports/Course-7/Lesson1.htm	asset	Lesson 1 Interface
Course-8	TOC1	LESSON1	/adl/CourseImports/Course-8/Lesson1.htm	asset	Lesson 1 Interface
Course-9	TOC1	LESSON1	/adl/CourseImports/Course-9/Lesson1.htm	asset	Lesson 1 Interfac
Course-4	TOC1	LESSON1	/adl/CourseImports/Course-4/Lesson1.htm	asset	Lesson 1 Interfac
Course-5	TOC1	LESSON1	/adl/CourseImports/Course-5/Lesson1.htm	asset	Lesson 1 Interfac
Course-6	TOC1	LESSON1	/adl/CourseImports/Course-6/Lesson1.htm	asset	Lesson 1 Interface
Course-1	TOC1	LESSON2	/adl/CourseImports/Course-1/Lesson2.htm	asset	Lesson 2 Toolbox
Course-2	TOC1	LESSON2	/adl/CourseImports/Course-2/Lesson2.htm	asset	Lesson 2 Toolbox
Course-7	TOC1	LESSON2	/adl/CourseImports/Course-7/Lesson2.htm	asset	Lesson 2 Toolbox
Course-8	TOC1	LESSON2	/adl/CourseImports/Course-8/Lesson2.htm	asset	Lesson 2 Toolbox
Course-9	TOC1	LESSON2	/adl/CourseImports/Course-9/Lesson2.htm	asset	Lesson 2 Toolbox
Course-4	TOC1	LESSON2	/adl/CourseImports/Course-4/Lesson2.htm	asset	Lesson 2 Toolbox
Course-5	TOC1	LESSON2	/adl/CourseImports/Course-5/Lesson2.htm	asset	Lesson 2 Toolbox
Course-6	TOC1	LESSON2	/adl/CourseImports/Course-6/Lesson2.htm	asset	Lesson 2 Toolbox
Course-1	TOC1	LESSON3	/adl/CourseImports/Course-1/Lesson3.htm	asset	Lesson 3 Palettes
Course-2	TOC1	LESSON3	/adl/CourseImports/Course-2/Lesson3.htm	asset	Lesson 3 Palettes
Course-7	TOC1	LESSON 3	/adl/CourseImports/Course-7/Lesson3 htm	asset	Lesson 3 Palettes

Figure 6.10: SCO's information in SCORM's ItemInfo Table

(2) Parsing physical files of each SCO

Although we know the CourseID and identifier of each SCO, the physical files those make up this SCO material aren't still known. To get this information, the "imsmanifest.xml" file which is the main file in every imported course is parsed. Due to using XML, an existing parser, Xerces [1], is used. Therefore, all information of each SCO's physical files is obtained.

(3) Generating the main file: "imsmanifest.xml"

In this process, the main component of our activity tree: "imsmanifest.xml" is generated. W3C (World Wide Web Consortium) defines the Document Object Model (DOM) that allows programs and scripts to dynamically access and update the content and structure of documents. As a result, an xml file using DOM structure is created and added nodes with SCOs' information including metadata, organizations and resources. In additionally, we also add sequential rules defined in PATC in Chapter 3 to the "imsmanifest.xml" file.

(4) Zip them into one content package

Finally, a Zip package in JAVA is used to create a content package which use all

information mentioned above.

After generating personalized activity tree, this zip file is imported into SCORM RTE v 1.3 beta 3 to verify that whether it is compliant with SCORM standard or not.

Figure 6.11 shows the result of our finally content package be workable in RTE.

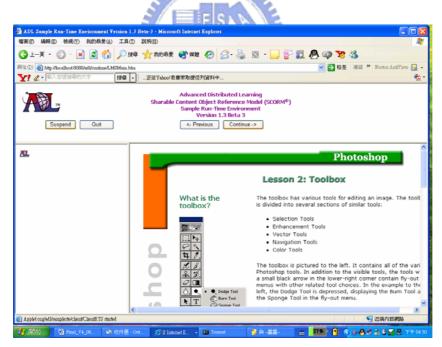


Figure 6.11: Personalized Activity Tree imported in SCORM RTE

Chapter 7: Experiment Design and Result Analysis

In this chapter, we describe the design of our experiment in Section 7.1 and the results are listed in Section 7.2. Finally, some findings are taken up for detailed discussions also in this Section.

7.1 Experiment Design

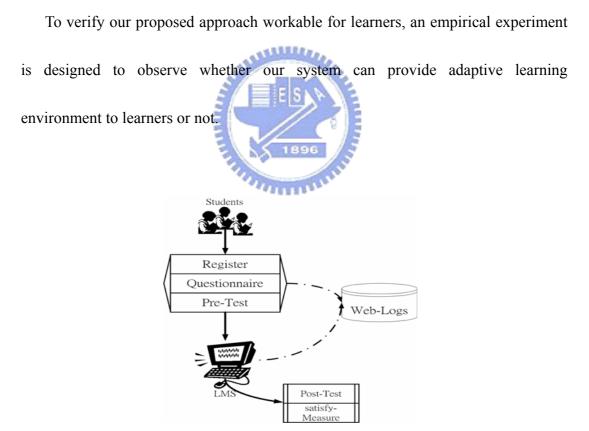


Figure 7.1: Test Processes of Experiment of Non-navigation Group

The LPM system was offered to the senior high school students in Taiwan. We divided those students randomly into two parts: 2/3 as Non-navigation Group and 1/3

as Navigation Group indeed. Figure 7.1 shows the processes of Non-navigation Group and Figure 7.2 shows the processes of Navigation Group. Both of those two groups have the processes of register, questionnaire and pretest. All of them will end with post test and satisfaction measure to the system.

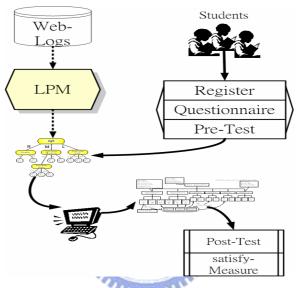


Figure 7.2: Test Processes of Navigation Group

As a result, the most difference between them is learning process. As these two figures show, Non-navigation Group students will have learned materials out of their choices without any navigation. On the other hand, the Navigation group students have learned and are navigated by the results of LPM according to their individual characteristics.

When students register to be members of our system, we will ask them to fill in

the values of their profiles for system need, such as ID, name, password, Email, Address, School, and class. Bedsides of those values, other categories such as education status, gender, and computer experienced and preferred media are asked to fill.

Four testing questionnaires are used in the questionnaire process. The first is the Group Embedded Figures Test (GEFT) [34], which is used to determine the cognitive style of the participants. In this test subjects perceived information (a series of simple figures) independently from larger complex figure in which the simple figures are embedded. This method can be used to divide the students into field dependent group (FD) and field independent (FI). The second questionnaire is learning style questionnaire [17]. This testing is used to divide the students into four groups of 411111 Concrete Experience (CE), Reflective Observation (RO), Abstract Conceptualization (AC) and Active Experimentation (AE) by using eighteen sub questions. The third questionnaire has five questions to determine the users' motivation of learning system (LS). Each sub question arranges from strong disagree to strong agree and we use these results to divide into three values: low, medium, and high. The fourth questionnaire is to determine the social status of the learners. We use the degree of their parents to inference the social status of the learners and label with low, medium and high.

The pretest is a quiz with 10 open-ended items, which is designed to determine the subject's prior knowledge with the domain. Finally, a posttest will immediately be done that includes a performance test with the same items as the pretest to verify any increase in understanding at the end of the instruction.

The finally process is the satisfaction measure. This questionnaire is an attitude and acceptance questionnaire for the students including items relating to the completeness and adaptivity and ease of use the systems.

7.2 Experiment Design Issues

The main characteristic of LPM is that it can provide adaptive navigation support that aims to help users to find an appropriate path according to their individual characteristics.

When the LMS system is implemented and used to make the experiment, there are many factors will be concerned. We list and briefly discuss them here:

• Participators:

Our experiment if offered to senior high school students in Taiwan. We choose two classes of students as our Non-navigation Group and another class as Navigation Group.

• Domain:

The domain of our experiment is the Physics course. There are fourteen learning objects in our experiment environment. As Table 7.1 shows, here are the names of each learning materials.

• Learning Object Relationship:

Because our approach wants to extract learning patterns from good students, the strong relationship among each learning objects is not necessarily used, such as math. For this reason, we choose the domain of Physics to verify our approach.

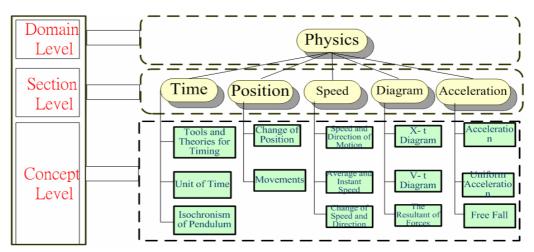


Table 7.1: Concepts List in Physics Course

Concept ID	Learning Concept
1	Tools and Theories for Timing
2	Unit of Time
3	Isochronism of Pendulum
4	Change of Position
5	Movements
6	Speed and Direction of Motion
7	Average and Instant Speed
8	X- t Diagram
9	Change of Speed and Direction
10	Acceleration
11	Uniform Acceleration
12	Free Fall
13	V- t Diagram
14	The Resultant of Forces

• Learning Object Presentation:

In Non-navigation Group process, the learning objects are represented as three levels concept diagram [28], there are domain, section and concept, shown in Figure 7.3. Furthermore, the granularity of each concept accords with the SCO in SCORM and only concept level has physical learning materials. In addition, the order of the presentation of each learning object is randomly provided in the level of concept level. For example, when a student chooses a virtue classroom in our LMS, the fist steps of learning materials is to choose the domain level. After choosing a domain, in Figure 7.3 is "Physics", the Section level is chosen, there five options in Figure 7.3. However, only Concept level has physical learning materials, the students must go down to the Concept level and in this level the concepts are provided in randomly order.



In this way, the learners are enhanced to choose the most prefer learning object.

Figure 7.3: The Concept Diagram of three level representaition

7.3 Result Analysis

As mentioned above, under such states, the LMS is used as learning environment and LPM is as mining tool. An empirical experiment designed in Section 6.2 is haven done.

The experiment results and analyzing description are as follows.

• The statistics of the Participators

We invited students in Kee Long senior high school as our participators. They are divided into two groups, Non-navigation Group and Navigation Group. The statistics of them are shown in Table 7.2.

Item	Non-navigation	Navigation
	Group	Group
Sample size	84	45
Female	40	25
Male	44	20
Age	17~19	17~19

Table 7.2: The statistics of the participators

• The statistics with different minimal support

minSupport Item	0.1	0.2	0.3	0.4	0.5	0.6	0.7	0.8	0.9
LargeItem	1022	178	90	25	13	13	10	4	0
MaxLength	6	4	2	2	1	1	1	1	0
IndependentSet	571	134	77	12	4	1	1	1	0
ClusterNum	2	6	7	9	2	1	1	1	1

Table 7.3: Mining results with different minimal support

After 84 learners of Non-navigation Group have finished the whole experiment, we analyze and count the total web logs which is stored in database. The total number of web logs is 36,659 which include login, logout, learning, selecting classroom, exam, etc. There are 14 learning objects (SCOs) and the minimal length of learning pattern is 5 and maximal is 14, the average length is 10. The top 2/3 of the Non-navigation Group is selected as training data in LPM. With inputting different minimal support, we can obtain different results of large item set, number of clusters, maximal length of learning sequences, and decision tree. The result shows in Table 7.3.

• The Result of pretest and posttest

After the students of Navigation Group have finished the learning experience, we compare the performance of students in Non-navigation Group with those in Navigation Group. We use pretest and posttest of domain knowledge as the performance of this learning experience. The total score of each quiz is 20 and this quiz is limited to 20 minutes. The result shows in Table 7.4.

	Non-navigation Group	Navigation Group				
Sample Size	84	45				
	Pretest					
Mean	4.2	4.5				
Standard Deviation	2.74	2.41				
Posttest						
Mean	14.3	17.5				
Standard Deviation	3.52	2.34				
Improvement(Pretest-Post)						
Mean	10.1	13.0				
South and the second se						

Table 7.4: Results with pretest and posttest



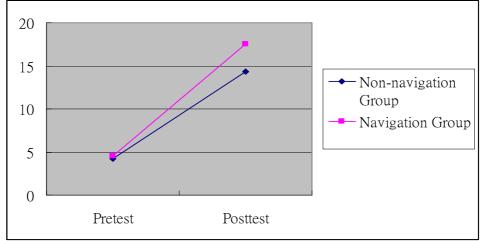


Figure 7.4: The Improvement of Non-navagation Group and Navagation Group

On the other hand, the difference of pretest and posttest can be treated as the improvement of this experience. Figure 7.4 shows the difference of these two groups about improvement of domain knowledge.

• The Result of satisfaction measure

Finally, we offered the learners with a questionnaire of satisfaction measure whose score extends agreement or disagreement with the following statements (appropriately phrased on a 1-5 scale where 1=strongly agree and 5= strongly disagree). As a result, the fewer score in the question item means the more satisfied with the system. Table 7.5 shows the results.

Question Item	Non-navigation	Navigation	
	Group	Group	
V1. Ability to use the system without additional help.	2.54	2.40	
V2. Degree of motivation infused by the instruction program to learn the material.	3.78	2.43	
V3. Comprehensiveness of the instructional material.	3.50	2.50	
V4. Enjoyment with the way the instructional material was presented.	3.73	2.24	
V5. Variety of display formats (text, graphs, etc.) used.	2.47	2.34	
V6. User-friendliness of the system.	3.42	2.21	
V7. Ease of use of the system.	2.65	2.41	
V8. Overall, I was very satisfied with the presentation of instructional material.	3.87	2.50	
V9. Overall, I was very satisfied with the system.	3.20	2.50	
V10. Overall, I have a very positive learning experience.	3.31	2.24	

Table 7.5: Results with satisfacti	10n measure
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• Discussion and Recommendations

The purpose of our study is to provide more adaptive and effective learning environment to learners. There are several interesting conclusions from results of this empirical experience.

- The mean value of Non-navigation group is similar to the one of Navigation Group. It means that those two groups of students seem to have the same prior knowledge.
- The result of the performance test indicated that subject's performance was increased after the illustration, both of Non-navigation group and Navigation group.
- However, the difference between the means of the pretest and the posttest showed that the students in Navigation group were improved more than Non-navigation group.
- Both of the Non-navigation and Navigation students show positive attitude to our system in satisfaction measure.
- The students in Navigation group show more adaptively with the environment than the ones in Non-navigation group.

In addition, they also felt that the system was clear and easy to understand and

they had a better understanding of what they have learned. Furthermore, most of them show that they want to use the system again and they are willing to use the system in other domain. However, they also made suggestions for the improvement of the system. Some of the more significant recommendations are summarized into the following points:

- They suggested that the system should have concept map and graphic path indicator to show the structure the knowledge domain of whether they have learned or not.
- They stated that the system should have more interaction with the system instead of only providing materials to learners.
- They also suggested that the LMS should have more other functions and could interact with other users.

These recommendations resulted from an empirical study, although they haven't a universal value of designing an adaptive learning system. However, we can design other features to enhance our LPM system to provide more adaptive and effective in accordance with these suggests in the near future.

Chapter 8: Conclusions and Future Work

With vigorous development of the Internet, e-learning system has become more and more popular. How to provide customized course according to individual learning characteristics and capability, and how to create the activity tree in SCORM 2004 with appropriate associated sequencing definition for different learners are two important issues. Thus, in this thesis, we propose a four phase Learning Portfolio Mining (LPM) Approach, which uses sequential pattern mining, clustering approach, and decision tree creation sequentially, to extract learning features from learning portfolio and to create a decision tree to predict which group a new learner belongs to. Then, in the last Phase, we also propose an algorithm to create personalized activity tree which can be used in SCORM compliant learning environment.

Then, we implemented a prototype of LPM system and used this system to make an empirical experience at senior high school. The experimental results show that our proposed approach is feasible for those students. In addition, the results also show that our system provide more adaptive to learners and is accepted by most users. In other hand, we also get some suggests about our system and we can design other features to enhance our LPM system.

In the near future, we will extend the user model definition and enhance our mining approach for providing learners with more personalized learning guidance. Furthermore, we will enhance the experiment design and utilize statistic tools to verify the significant difference of our experiment. The mined learning patterns could also be further evaluated by the learning results of students. These statistics information could feed back to each phase of our mining approach. Finally, we will use the results to modify the parameters of each phase to provide more adaptivity environment to learners.



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Appendix A: Learning Style Indicator

• What kind of learner are you?

Read each statement carefully. To the left of each statement, write the code that best describes how each statement applies to you.

Answer honestly as there are no correct or incorrect answers. It is best if you do not think about each question too long, as this could lead you to the wrong conclusion.

• SECTION 1

Place either an AE or a RO next to the statement below, depending upon which part of the statement mostly closely describes you.

- 1. _____ (AE) I often produce off-the-cuff ideas that at first might seem silly or half-baked. (RO) I am thorough and methodical.
- (AE) I am normally the one who initiates conversations. (RO) I enjoy watching people.
- 3. ____ (AE) I am flexible and open minded. (RO) I am careful and cautious.
- (AE) I like to try new and different things without too much preparation. (RO) - I investigate a new topic or process in depth before trying it.
- 5. _____ (**AE**) I am happy to have a go at new things. (**RO**) I draw up lists up possible courses of actions when starting a new project.
- 6. _____ (AE) I like to get involved and to participate. (RO) I like to read and observe.
- 7. _____ (**AE**) I am loud and outgoing. (**RO**) I am quite and somewhat shy.
- 8. _____ (AE) I make quick and bold decisions. (RO) I make cautious and logical decisions.
- 9. ____ (**AE**) I speak slowly, after thinking. (**RO**) I speak fast, while thinking.

Total of **AE**s - _____. Total of **RO**s - _____. The one that has the larger number is your task preference.

• SECTION 2

Place either an AC or a CE next to the statement below, depending upon which part of the statement mostly closely describes you.

- (AC) I ask probing questions when learning a new subject. (CE)
 I am good at picking up hints and techniques from other people.
- 2. ____ (AC) I am rational and logical. (CE) I am practical and down to earth.
- 3. ____ (AC) I plan events down to the last detail. (CE) I like realistic, but flexible plans.
- 4. _____ (AC) I like to know the right answers before trying something new. (CE) I try things out by practicing to see if they work.
- ____ (AC) I analyze reports to find the basic assumptions and inconsistencies. (CE) - I rely upon others to give me the basic gist of reports.
- 6. _____ (AC) I prefer working alone. (CE) I enjoy working with others.
- (AC) Others would describe me as serious, reserved, and formal. (CE) - Others would describe me as verbal, expressive, and informal.
- (AC) I use facts to make decisions. (CE) I use feelings to make decisions.
- 9. ____ (AC) I am difficult to get to know. (CE) I am easy to get to know.

Total of **AC**s - _____. Total of **CE**s - _____. The one that has the larger number is your thought or emotional preference.

Appendix B: Pretest attitude toward computers

Extent agreement or disagreement with the following statements (appropriately

phrased on a 1-5 scale where 1=strongly agree and 5= strongly disagree)

ATT1. Apprehensiveness in using a computer

ATT2. Positive experiences in using computer applications

ATT3. Belief of computers' role in education in terms of importance.



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ATT4. Belief of computers' role in business in terms of importance.

ATT5. Overall(positive) view of the role of computers.

Appendix C: the Social status Indicator

V1. What is the educational background of your father?

□ Doctor □Master □College □ Senior high school □ Others

V2. What is the educational background of your mother?

□ Doctor □Master □College □ Senior high school □ Others

V3. What is the income of your family each month?

 \Box \$0~\$1500 \Box \$1500~\$3000 \Box \$3000~\$4500 \Box \$4500~\$6000 \Box \$6000 up



Appendix D: the Satisfaction Measure Indicator

Extent agreement or disagreement with the following statements (appropriately phrased on a 1-5 scale where 1=strongly agree and 5= strongly disagree)

V1. Ability to use the system without additional help.

V2. Degree of motivation infused by the instruction program to learn the material.

V3. Comprehensiveness of the instructional material.

V4. Enjoyment with the way the instructional material was presented.

V5. Variety of display formats (text, graphs, etc.) used.

V6. User-friendliness of the system.

V7. Ease of use of the system.

V8. Overall, I was very satisfied with the presentation of instructional material.

V9. Overall, I was very satisfied with the system.

V10. Overall, I have a very positive learning experience.