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台灣大專生在以面對面與電腦媒介溝通混合式教學方式之 參與模式與其所呈現批判性思考之個案研究

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A case study of Taiwanese college students' participation behaviors and critical thinking in both face-to-face and computer-mediated communication modes.

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Abstract

With the rapid development of Internet in the past decades, computer-mediated communication (CMC) has been widespread in education. Previous studies have claimed that the text-based and asynchronous features of CMC facilitate students to develop deeper thinking and make better contribution to class discussions than in face-to-face mode. However, few studies have been conducted to explore how CMC may help ESL/EFL students develop higher-order thinking while learning the target language. The study attempted to examine college students' critical thinking performed through their English writing via various on-line tools.

This study was conducted in an elective English writing course at a public university. A Web-based learning system, Blackboard, was adopted as an alternative tool for 17 non-English majors to post their opinions on the issues discussed in face-to-face class sessions. The electronic transcripts from various sources (e.g. e-mail, on-line chat, and asynchronous forum), field notes from class observation, and a questionnaire were gathered and analyzed based on the "practical inquiry model" proposed in Pawan, et al.'s study (2003). The results showed that the college students not only practiced English writing but also developed explorative cognitive presence in the on-line discussions. The students' background knowledge and interests toward a specific issues affected their while interacting with class members on issue discussions. Pedagogical suggestions were also provided.

Introduction

In the past two decades, CMC has become widespread in education since its first implications of networked classrooms for teaching writing in the late 1980s (Herring, 1996). The synchronous (e.g. on-line chat or *InterChange*¹) or asynchronous (e.g. electronic mail or electronic forum) features of CMC have been credited to offer more equal opportunities for students to participate in class discussions as well as fewer physical boundaries and time limits than traditional face-to-face classroom learning (Kern, 1995; Warschauer, 1996).

In light of the language pedagogy in second and foreign language (SL/FL) learning, the paradigm shifts from the interaction between human beings and computers (e.g. traditional computer-based language programs) to the interaction between human beings has redefined the role of computer technology in language classrooms as mediation to "provide possibilities for new interpersonal contacts and communicative engagement" (Kern, 1995, p. 457). From theoretical perspectives of the Interactive Hypothesis and socio-cultural theory in second

¹ *InterChange* is a synchronous (real-time) electronic conferencing program. According to Kern (1995), "*InterChange* [allows] participants instance access to all messages as they are generated by the group. Students and teacher sit at individual computer terminals linked together electronically" (p. 458)"

language acquisition, the situated interaction generated in CMC helps language learners obtain comprehensive input, construct language acquisition, and then enhance their cognitive development. Previous studies have explored various issues regarding using CMC in L2/FL education (Beauvois, 1998; Chun, 1994; Gonzales-Bueno, 1998; Kern, 1995; Leh, 1997; Oliva & Pollastrini, 1995; Sotillo, 2000; Warschauer, 1996). These studies and theories have suggested that by providing authentic and situated communication through networked computers appears to be promising for EFL learning context, like in Taiwan, in which EFL students can hardly find practice opportunities out of their English classrooms and the language courses are usually constrained by limited class time (i.e. 100 minutes per week).

In Taiwan, with the rapid development and application of networked computers in education, more and more college courses in Taiwan begin to incorporate different types of computer technology as a medium for class activities. Many studies have also been conducted to examine the issues of involving CMC in EFL teaching and learning (i.e. Chang, 1992; Chen, 2003; Chen, Hsiao, & Lee, 1998; Huang, 1998; Liaw, 1998; Liaw & Chern, 2000; Liou, 2000; Shieh, Yang, & Katchen, 1998; Tang & Kao, 1998). However, few empirical studies to date have explored a wide range of issues and an in-depth understanding of the issues generated from the application of CMC in EFL classrooms in Taiwan. As Liaw (1998) claims, “a broad research agenda is therefore called for to gain more in-depth understand of the affective, cognitive, and social aspects involved in computer-mediated collaborative learning” (p. 338).

One crucial issue revealed from the studies of CMC in education is to examine how the text-based and asynchronous features of CMC facilitate students’ higher-order thinking and make better contribution to class discussions than in conventional face-to-face delivery mode (Garrison, Anderson, & Archer, 2000; Mikulecky, 1998; Warschauer, 1996). Interestingly, recent trends in L2 teaching have also paid much attention to students’ higher-order thinking as a major goal of L2 education (e.g. Atkinson, 1997; Davidson & Dunham, 1996; Stapleton, 2001).

To help EFL students develop critical thinking, a special instructional intervention was developed and employed in an elective English course. The major theory behind the instructional intervention is collaborative learning. By engaging EFL students in participating several collaborative activities (e.g. small group discussions, pro-con debate, role-play activities) via both face-to-face and on-line discussion modes, the intervention was expected not only to improve students’ English proficiency but also foster their’ critical thinking through meaningful interaction. Hence, the study purposes attempted to gain in-depth understanding whether the instructional intervention via both discussion modes helped to produce critical thinking as well as whether there are any differences between two modes. Based on the abovementioned two themes, the research questions are stated as follows,

1. How do EFL college students experience participation patterns performed in both

face-to-face and on-line discussion modes?

2. What level of cognitive presence do EFL college students perform in social interaction via CMC mode?
3. What factors may influence the level and type of communicative discourse among students via CMC mode?

Before describing the methods of this study, outline a brief review of previous studies examining related to this study.

Literature Review

According to Herring (1996), “computer-mediated communication (CMC) is communication that takes place between human beings via the instrumentality of computers” (p.1). Santoro (1995) defines CMC as “the use of computer systems and networked for the transfer, storage, and retrieval of information among humans” (p. 11). Warschauer (1997) further indicates five features to distinguish CMC from other communication media: (a) text-based and computer-mediated interaction, (b) many-to-many communication, (c) time- and space-independence, (d) long distance exchange, and (e) hypermedia links. Compared with traditional computer-based instruction (CAI), the role of computers in CMC has shifted from a processor to a mediator. Fundamentally, social interaction via networked computers is the actual activity embedded in CMC. From a sociocultural perspective, learning “is a process that takes place in a participation framework, not in an individual mind” (Lave & Wenger, 1991, p. 15). Donato (2000) further explored the view of learning as “a semiotic process attributable to participation in socially-mediated activities. Additionally, this mediation becomes the eventual means for mediating the individual’s own mental functioning” (p. 45). Hence, when the social interaction with certain groups in CMC has generated special virtual learning environment, apparently, social and cultural factors have impacted on learning in CMC model more than conventional computer-based instruction.

Previous studies have claimed numerous benefits of CMC classroom practices. First, CMC is credited with provide alternative opportunities for interactions among class members beyond time and physical constraint when compared with traditional face-to-face class discussion (Lowrer, Koneman, Osman-Jouchoux, & Wilson, 1996; Partee, 1996). Second, the feature of many-to-many interaction in CMC offers equal opportunities for class members to participate in class discussion (Kern, 1995; Lowrer, Koneman, Osman-Jouchoux, & Wilson, 1996; Sullivan & Pratt, 1996; Warschauer, 1996). Third, the synchronous (real-time) and asynchronous communication (delay-time) modes provide a less-threatening class atmosphere for students to express their thoughts than conventional face-to-face interaction. Through CMC, students, at their own pace, can spend more time constructing

their ideas to contribute to class discussion (Karayan, 1997; Lowry, Koneman, Osman-Jouchoux, & Wilson, 1994; Singhal, 1998; Warschauer, 1996).

In addition to exploring benefits from integrating CMC into classroom practices, a variety of issues between CMC and face-to-face class delivery media have been raised and examined. These issues involve students' performance, learning approaches, perceptions, or patterns of interactions (see e.g. Carnwell, Moreland, & Helm, 2001; Gaddis, Napierkowski, Harriet, Guzman, & Muth, 2000; Lindner, Dooley, & Murphy, 2001; Merisotis & Phipps, 1999; Russel, 1999; Shoefeld-Tacher, McConnell, & Graham, 2001; Tucker, 2000).

The growing phenomena of CMC in education also interested researchers in second and foreign language (L2/FL). Many CMC studies have explored how CMC benefits L2/FL education. From L2/FL perspectives, CMC is credited with facilitating L2/FL education in terms of (1) providing authentic interaction in the target language, (2) allowing more flexible interactive time frames, (3) enhancing the equality of L2/FL students' participation, and (4) creating a less-threatening class atmosphere (e.g. González-Bueno, 1998; Kern, 1995; Leh, 1997; Liaw, 1998; Warschauer, 1996). Hence, issues like how L2/FL education benefits from CMC have been raised. Kern (1995), for example, investigated the quantitative and characteristic differences of the language production between a synchronous CMC and an oral classroom discussion in a French course. He found that the FL learners obtained more opportunities to express their ideas in computer-mediated discussion than in oral discussions. Text-based CMC also led them to produce a greater variety of discourse functions and a wider range of morphosyntactic features of the target language than oral discourses. Warschauer (1996) further compared the equality of L2 students' participation in a hybrid residential class, where a synchronous CMC was employed as an alternative discussion medium. He found that the synchronous electronic mode provided a more equal opportunity for L2 students to participate in class discussion than face-to-face discussion. In brief, these studies have provided positive evidence of the benefits of CMC in L2/FL education compared with face-to-face environments.

In addition to comparing the differences between synchronous CMC and oral face-to-face discussion mode for L2/FL learners, some SL/FL researchers (González-Bueno; Gray & Stockwell, 1998; Leh, 1997; Liaw, 1998; Ruhe, 1998) are interested in exploring how e-mail, an asynchronous CMC tool, enhances SL/FL. For example, González-Bueno (1998) attempted to examine the effects of using e-mail to promote students' Spanish learning in and out of classroom. Working on dialogue journals via e-mail on arbitrary topics, the participants were offered opportunities to practice the target language with their instructor. By collecting and analyzing the e-mail transcripts, the findings showed that e-mail enhanced the quality of the students' participation and provided a better time and space management than paper-based dialogue journals. Leh (1997) conducted a study to examine the effect of using e-mail on nonnative speaking of Spanish students' language proficiency and cultural

acquisition. By collecting the data from multiple sources, including the participants' achievement test, class writing reports, oral examination, attitude surveys, questions, and interviews, the quantitative results revealed that students' language performance and confidence were not significantly different between the group who corresponded with native speakers via e-mail and those who did not. However, the qualitative results showed that the e-mail keypal project enhanced students' cultural learning and social presence.

In general, these studies, primarily drawn from practical application of CMC in SL/FL classroom settings, have provided evidence on the promotion of language production and positive attitudes toward using CMC as a learning tool as well as the analysis of the linguistic features in different CMC tools. In Taiwan, the development of CMC has also interested some EFL researchers. Several EFL researchers have conducted several issues (i.e. Chang, 1992; Chen, 2003; Chen, Hsiao, & Lee, 1998; Huang, 1998; Liaw, 1998; Liaw & Chern, 2000; Liou, 2000; Shieh, Yang, & Katchen, 1998; Tang & Kao, 1998). For example, Tang & Kao (1998) explored the application of using BBS, e-mail, and synchronous electronic conferencing for EFL classes in high school. Liu (2000) conducted another study to explore how college EFL students learned from using e-mail, World Wide Web resources, Web-based MOO, and other multimedia tools in three courses. Another study by Liaw & Chern (2000) investigated the efficacy of integrating the use of Internet in EFL classes in elementary schools. In general, these studies mainly explored the application of CMC in Taiwan's EFL education, either in elementary education or higher education, or examined the effects of using CMC on students' English learning

In addition to NSC projects, other EFL researchers in Taiwan also explore the issues of comparing two modes in EFL classes. For example, Huang (1998) compared Taiwanese EFL college students' peer response sessions through *InterChange* and in face-to-face settings. By analyzing 17 participants' transcripts in both modes in terms of the lengths and frequencies from a sophomore composition course, she found that CMC did not facilitate these students' writing in terms of producing speech and the frequencies of participation. However, another study by Liaw (1998) investigated how 26 Taiwanese college students perceive their participation in an e-mail exchange of a general EFL course. The results from survey and group interactions revealed that students perceived positively from the participants' attitude toward the use of e-mail in their EFL classrooms.

The markedly different results revealed from the two studies appear to involve multiple factors, like the research questions, the course designs, and the nature of the students. More importantly, they employed the two different CMC tools, *InterChange* (a synchronous program) and e-mail (an asynchronous communication system). According to Sotillo (2000), the synchronous and asynchronous CMC environments can develop different discourse functions and syntactic complexity of the target language. The synchronous

discussion is similar to the types of discourses functions found in face-to-face conversations, whereas more syntactic complexity is found in the asynchronous discussion.

In general, the research of CMC in EFL has gradually become a conspicuous field among computer-assisted language learning (CALL) research. When more and more EFL instructors integrate CMC as part of major class activities in their language classrooms, a wide range of issues needs to be explored to help EFL educators better understand the impact of CMC in EFL. However, to my knowledge, advanced issues like students' behaviors in asynchronous CMC environments or the influence of CMC environment on students' learning development have not been explored. Hence, the issues that the current study proposed become crucial in the field of CMC in EFL education. In the following section, the research method is described.

Method

This study attempted to examine EFL college students' interaction patterns in both CMC and face-to-face modes and their cognitive presence performed especially in on-line interaction. Case study methodology was adopted to address the research questions. A detailed description of the methods is described in the following section.

Setting and participants

The study setting was an elective English course offered for non-English undergraduates at a public university in Taiwan. To promote the application of e-learning in higher education, the university provided various electronic delivery platforms for teaching to reflect the growing trend of e-learning in the past few years. Instructors who are interested in integrating technology in pedagogy may conveniently access the facilities. The target course adopted one of the electronic platforms, Blackboard², as the major on-line delivery medium. The course met once a week for two hours in a regular classroom or a computer lab equipped with networked computers.

The study participants were 17 students who took this course during the data collection semester. Based on the English requirements in this university, each undergraduate student was required to take at least 3 English courses with 6 credits before graduation. In addition to two "Freshman English" courses (4 credits) at his freshman year, an undergraduate was required to take one more elective advanced English course to fulfill this graduation requirement. Hence, the 17 students took this elective advanced English course involved 1 graduate and 16 undergraduate students from different academic years except freshman. Their age ranged from 19 to 22. There were 14 male and 3 female students. Except one

² Blackboard is a multi-language learning system, developed by Blackboard Inc. For detailed description of the features, please refer to its Web site: <http://www.blackboard.com/highered/ls/index.htm>.

student majored in social science related field, the rest students majored in science and technology related fields.

The course design and class activities

While many English writing courses focus on grammatical rules, basic paragraph writing, and the structure of an essay, the target course emphasized on writing for communication. By integrating Blackboard, with weekly face-to-face class sessions, the students were required to discuss issues assigned by the instructor in class meetings and write their comments on the issues discussed/occurred in face-to-face discussions. This course was held in the first 18-week regular semester, 2005. Hence, the face-to-face and on-line activities were described, respectively.

Face-to-face class activities

The English writing course met once a week in a writing lab, in which students could easily interact with each other from different seats. Every two-week was regarded as one unit, in which two topics were provided by the instructor for the major theme of class activities. The topics included astrology and superstition, English education (GEPT), Hero (a movie), life plan, Frequency (a movie), Terri's case (a vegetarian's story), technology and life, educational inequality, and homosexual marriage. These topics were conducted in different formats: whole-class and small group discussion formats, pro-con debate basis, in-class hand-writing, and on-line chat. In addition to issue discussions, the class activities also included language practice, such as grammatical practice, writing problem diagnosis, co-writing, and co-editing.

On-line activities

After the class meetings, the students were required to participate in forum discussions in Blackboard. Starter and wrapper approach was adopted for the online activities. That is, in each week, one student was responsible to initiate the discussion based on the weekly theme by several questions. The forum lasted for one to two weeks, depending on the in-class activities. A wrapper was responsible to summarize the whole discussion.

Data collection procedure

A same course with the same title was first offered in the university right before the data collection semester. The instructor, also the researcher, designed several class activities and topics for 10 students taking the course. Their online transcripts were coded by the researcher and a research assistant who was a part-time English lecture in this university. Based on the coding results and teaching experience, part of the class activities or topics were adjusted to fit to the main study.

During the data collection semester, the researcher, also the instructor, not only conducted the class activities with various and appropriate topics fitting the participants' English levels and interests, but also collected data from tape-recording major in-class activities and field notes of the on-line interactions. Additionally, one research assistant observed in the weekly class meetings and took notes about the participants' interaction in class meetings. Each participant completed a questionnaire regarding to the overall class impression, the preference of discussion in face-to-face or on-line forum discussions, the difficulties participating in text-based on-line discussions, and their preference for the topics and class activities. The on-line transcripts were collected at the end of the semester and organized based on the topics.

Data analysis

To examine students' participation frequencies in both face-to-face and on-line discussion modes, the filed notes from class observation and on-line transcripts were reviewed and students' participation patterns were examined. Because most face-to-face discussions were small group discussion, it became difficult and meaningless to count students participation frequencies or they were compared with those in on-line mode. Hence, only the students' participation frequencies in on-line mode were counted.

To address the research question regarding students' cognitive presence in CMC mode, the inquiry model originally proposed by Garrison, Anderson, and Archer (2001) but later modified by Pawan, Paulus, Yalcin, and Chang (2003) was adopted. According to Garrison, et al., the model was developed to examine "the nature and quality of cognitive presence" (p. 8) within on-line text-based environment. In this model, four phases are identified to reflect an understanding of a critical thinking process, namely triggering event, exploration, reflection, and resolution. Figure 1 shows the circular process of a critical thinking process interwoven between personal and the situated context.

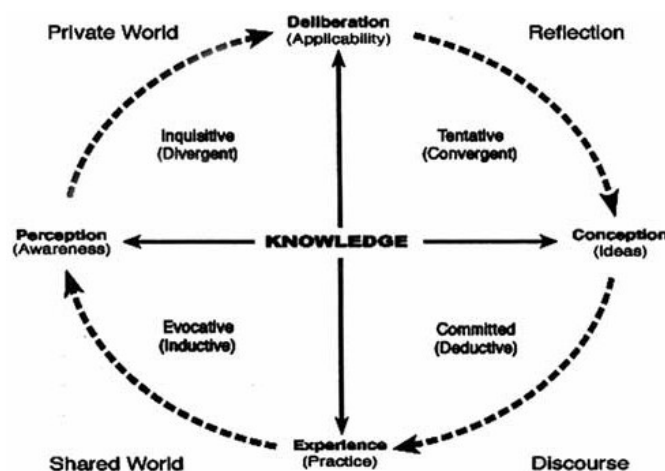


Figure 1 Practical Inquiry Model (Garrison, Anderson, & Archer, 2001)

However, when accessing outcomes of collaboration in on-line environment with the practical inquiry model as a coding scheme, Pawan, et al found several sociocognitive indicators did not exist in their data. Hence, they modified the detailed indicators and sociocognitive processes in the model, as shown in Table 2.

Garrison, et al used the complete messages as the unit of analysis. However, Pawan, et al found that the interaction-based on-line forum transcripts did not fit their study because “some messages contained several themes addressing different issues or questions raised during the discussion” (p. 122). To identify an appropriate unit of analysis, two coders (including the researcher) first identified the unit of analysis and found that similar to Pawan et al.’s study, a speech segment was the most appropriate unit of analysis for the coding with the practical inquiry model. Herni and Rigault (1996) defined a speech segment as “the smallest unit of delivery linked to a single them, directed at the same addressee (all, individual, subgroup), identified by a single type (illocutionary act), have a single function (focus)” (p. 62). Hence, two coders (including the researcher) first identify the speech segments of coding. Next, coders individually code the whole set of on-line transcripts with the coding scheme by content analysis approach. Then, they compared their coding results and discussed the disagreement. A third coder coded the disagreement segments and decided the final coding results. The Cohen’s Kappa coefficient of the interrater reliability was 0.86.

Table 2: Pratical Inquiry Model (proposed by Pawan, et al., 2003)

Descriptor	Indicators	Sociocognitive processes
Phase 1	Trigger events (evocative)	
	1.1 Recognizing the problem	1.1.1 Presenting background information that culminates in a question
	1.2 Sense of puzzlement	1.2.1 Asking questions 1.2.2 Messages that take discussion in new direction
Phase 2	Exploration (Inquisitive)	
	2.1. Divergence – within the online community	2.1.1 Unsubstantiated contradiction of previous ideas
	2.2 Information exchange	2.2.1 personal narratives/descriptions/facts(not used as evidence to support a conclusion)
	2.3 Suggestions for consideration	2.3.1 Author explicitly characterizes message as exploration—e.g. “Does that seem about right? Or “am I way off the mark?”

	2.4 Brainstorming	2.4.1 Adds to established points but does not systematically defend/justify/develop addition
	2.5 Leaps to conclusion	2.5.1 Offers unsupported opinions
Phase 3	Integration (Tentative)	
	3.1 Convergence	3.1.1 Reference to previous message followed by substantiated agreement, e.g., “I agree because....”
		3.1.2 Building on, adding to others’ ideas
	3.2 Convergence (Tentative solutions)	3.2.1 Justified, developed, defensible, yet tentative hypotheses
	3.3 Connecting ideas, synthesis	3.3.1 Integrating information from various sources—textbook, articles, personal experience
	3.4 Creating solutions	3.4.1 Explicit characterization of message as a solution by participant
Phase 4	Resolution (committed)	
	4.1 Vicarious application to real world	4.1.1 None
	4.2 Testing solutions	4.2.1 Coded
	4.3 Defending solutions	

Results

Participation frequencies and patterns

Table 3 shows an overview of posting frequencies under different topics. Most activities lasted for 1 or 2 weeks and sharing garden lasted through the whole semester. In total, the teacher and students posted 271 messages in discussion-based activities, 300 messages in total (a self-introduction activity). Posting numbers across activities range from 7 to 60.

Topics	frequencies
1. Astrology (discussion)	27
2. English Education & GEPT (discussion)	39
3. Reflection on Hero (movie reflection)	25
4. Pro-Con Debate (Terri’s case)	17
5. Life Plan (discussion)	19
6. Reflection on Frequencies (movie reflection)	34
7. Technology (Hi tech hell)	14
8. Homosexual marriage (co-writing)	16

9. Negative press (co-writing)	13
10. Educational inequality (discussion)	7
11. Sharing garden (free topics)	60
Total	271

Table 3 frequency of postings across different topics

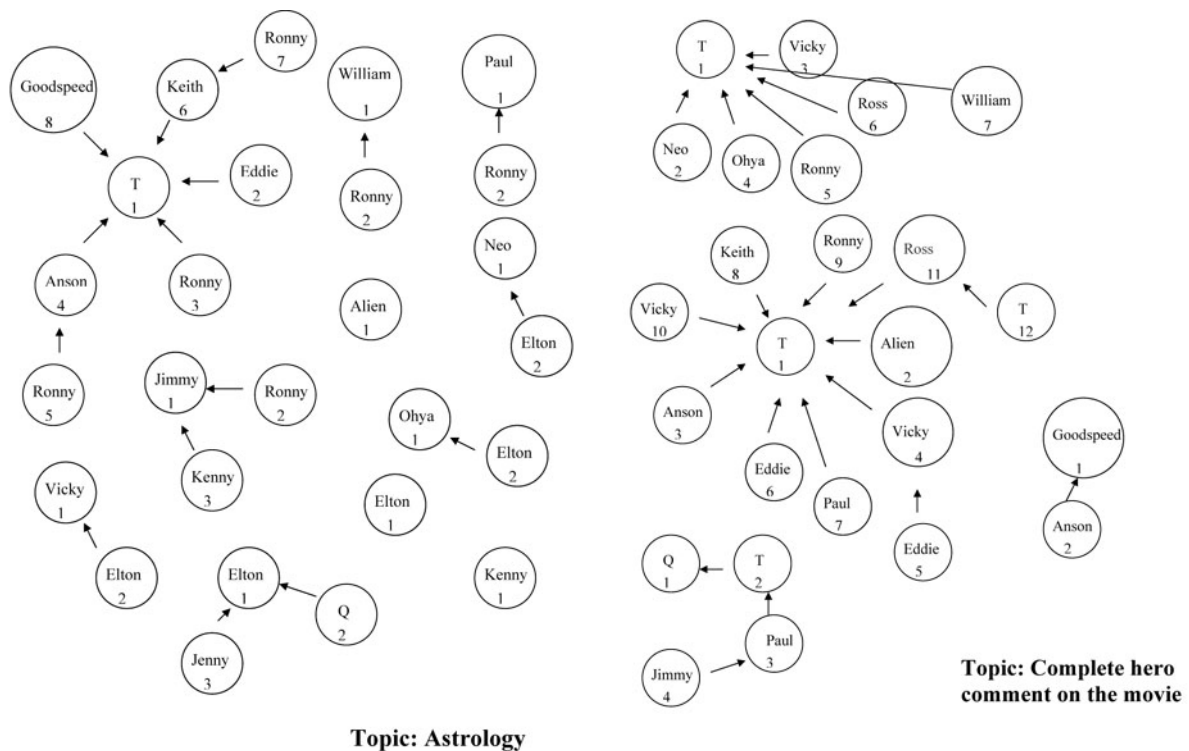
Table 4 shows the instructor and the students' individual posting frequencies. In average, everyone posted 15 messages in the semester; 25 messages were posted each week. The teacher posted 32 messages (11%), and each student posted 10 to 22 messages (3% to 7%) under 12 topics/issues. Most students' frequencies of postings reflected their participation mainly to meet the minimum class requirement (once a week). The time they spent in the course appeared to be limited. Most students tended to post more initial messages (their reflection on the issues discussions) than responding messages (comments on others' opinions).

Name	frequencies	Type of posting (initiation/response)	percentage
T	32	5/27	11%
William	22	12/10	7%
Elton	17	7/10	6%
Ronny	16	6/10	5%
Jimmy	21	11/10	7%
GS	17	10/7	6%
Eddie	16	10/6	5%
Q	15	10/5	5%
Ross	14	8/6	5%
Neo	15	8/7	5%
Anson	17	10/7	6%
Paul	16	12/4	5%
Ohya	14	10/4	5%
Keith	11	5/6	4%
Kenny	10	7/3	3%
Alien	16	11/5	5%
Jenny	15	7/8	5%
Vicky	16	10/6	5%
Total	300	159/141	100%

Table 4 individual's postings and the nature of postings

Restricted by time and space, participants showed fixed participation patterns in face-to-face discussion: In terms of interaction patterns, students tended to sit with those from the same departments or those who they knew very well. Hence, although the instructor did not set fix class seat, the students tended to show fixed interaction patterns in the classroom setting. In whole class discussion, the instructor usually initiated one or few discussion questions, and the students mainly commented on the issues. Since the students were required to participate in issue discussion in English, some students remained quietly but some students who were confident to their English oral proficiency tended to dominate whole class discussions. In small group, on the other hand, the students tended to participate more actively than in whole class sessions. Also, one or two students in a small group tended to facilitate the discussion; that is, they initiated the questions and asked others to comment on them. The instructor's influence apparently became minimal in small group discussion form.

Interestingly, the interaction patterns in on-line discussion broke the fixed interaction patterns as shown in face-to-face sessions. Retrieved from three topic discussions, Figure 2 shows the interactive maps under different discussion topics in the online mode.



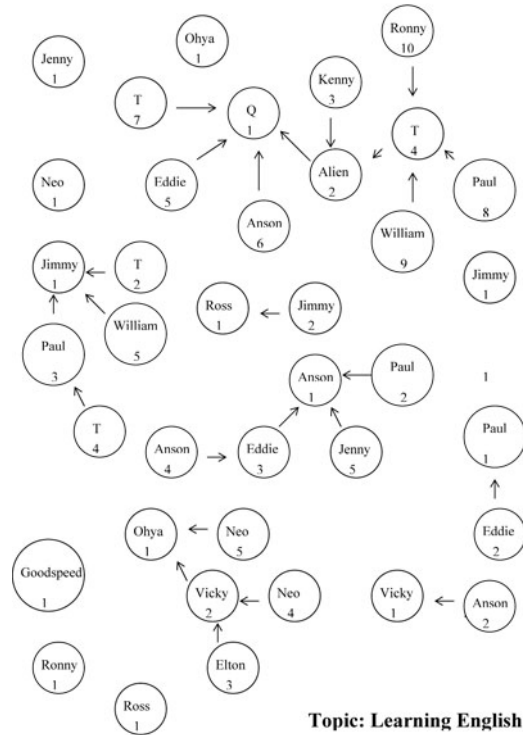


Figure 2 Interactive maps from different on-line discussion topics.

From these figures, students did not show fixed interactive patterns with specific group members. Their participation tended to be influenced by their posting time, the issues they were interested, and those who participated in the specific time.

Cognitive presence in the online discussion mode

Among the 11 discussion topics through the data collection semester, students posted 300 messages in the on-line discussion board. 396 unites were identified by the two coders and the distribution of the cognitive presence based on the practical inquiry model by Pawan, et al. Table 5 shows the coding results from the online discussion transcripts. As Table 5 shows, the CMC interaction mainly fell into the second stage (exploration) as information exchange (42%) and brainstorming (23%) on the issue discussion. Off-topic statements also dominate 15% of the postings.

Discussions

Participation patterns

Most students' frequencies of postings reflected their participation mainly to meet the minimum class requirement (once a week). The time they spent in the course appeared to be limited. Although the target course was an elective language course, it was assumed that students might have higher motivation than other required language courses. However,

students were still not treated this course as their major academic focus when comparing to the courses offered in their professional fields.

Also, the participation patterns in Figure 2 show that most issues discussions in the on-line mode did not fall into threaded discussions. That is may help to explain why most issues discussions did not form as threaded discussions. That is, very few follow-up discussions were found in specific postings.

	1.1	1.2	2.1	2.2	2.3	2.4	2.5	3.1	3.2	3.3	3.4	4.1	4.2	OT	T
Astrology	0	2	0	19	0	12	0	0	0	0	0	0	0	5	38
GEPT	1	6	2	13	1	25	3	4	1	0	0	0	0	2	58
Hero	0	6	1	16	0	2	0	2	0	0	0	0	0	10	37
Debate	2	1	0	5	0	10	1	0	1	0	0	0	0	5	25
Life Plan	0	0	1	14	0	4	0	0	0	0	0	0	0	7	26
Frequency	0	1	0	45	0	7	0	2	0	0	0	0	0	4	59
Technology	1	1	1	7	0	5	0	1	1	0	0	0	0	1	18
Homosexual	0	1	0	12	0	10	0	0	4	0	0	0	0	1	28
press	0	0	0	7	0	10	0	2	2	0	0	0	0	2	24
Edu. Inequal.	0	0	0	2	0	3	1	1	0	1	0	0	0	0	8
sharing	0	17	0	29	0	5	0	0	1	0	0	0	0	23	75
total	4	36	5	167	1	93	5	12	12	1	0	0	0	75	396

Table 5 cognitive presence in the on-line discussion mode

Cognitive presence (critical thinking)

As Table 5 shows, the CMC interaction mainly fell into the second stage (exploration) as information exchange (42%) and brainstorming (23%) on the issue discussion. Off-topic statements also dominate 15% of the postings. Few cognitive levels were promoted to the third phase—integration. No fourth phase—resolution was found from the data.

The finding is consistent with the findings from Garrison, et al. and Pawan, et al’s studies. Based on the practical inquiry model, the results appeared to be unsatisfactory since few integrative and resolution cognitive presences were found. However, different critical thinking coding schemes (e.g. Ennis & Weir’s critical thinking essay test, 1985; Johnassen’s mind tool, 1994; may be applied to assess the students higher-order thinking in order to gain various insights on the level of thinking that ESL students may imply to communication.

Factors influencing the online participation

As Table 5 shows and the data from students’ questionnaire, it appeared that the students’ specialized knowledge on the issues they were familiar (e.g. GEPT and frequency) may highly relate to critical thinking. This finding is consistent with Stapleton’s (2001) claim.

Also, the types of communication (threaded discussion) may affect the students' involvement of a follow-up on a specific issue. In this study, since most students engaged in non-threaded discussions, few integration results were found in their on-line discussion. Also, since the major class objective was to provide the students opportunities practicing their English via the on-line discussion. They were not especially asked to seek resolution for a specific topic or issues. Consequently, no fourth phase was found in the study. Finally, since the average length of discussion was two weeks for an issue, the students were not led to follow a issue beyond the required time. The limited time seems to affect their cognitive presence into higher phase.

Conclusion

The study attempted to examine EFL college students' participation patterns, cognitive presence in on-line discussions, and the factors affected their participation and higher-order thinking in on-line discussion mode. Through a case study from an elective English writing course at a public university, the case study showed that the on-line mode broke down the fixed interaction patterns in traditional face-to-face interaction mode. Several limitations were found to highly affect students' cognitive presence in the online discussion mode, such as the types of on-line tasks, the length of discussion, the learning goals of the course, the students' background knowledge, and the students' priority to the target language and course.

The instructional intervention and the study results provided valuable pedagogical implementations for EFL writing course as follows. First, the integration of both face-to-face and on-line discussion may create an effective English learning environment for students practicing English out of classroom settings. Second, the integration of the topics relating to students' background knowledge and their interests may inspire the students' high interests in participation. Third, starter-wrapper technique can be an effective technique for students' autonomy in on-line environment. Also, from initiation, summary, or even the process of facilitating the on-line discussion, these techniques and process may facilitate their higher order thinking. Fourth, teacher's high involvement in the online discussions not only may push students engage in on-line discussion but also can serve as a modeling for higher order thinking. Fifth, how to balance face-to-face and the online discussions may affect the learning outcomes. Hence, instructors may integrate discussion performance in on-line mode in face-to-face sessions or vice versa. Finally, engaging students in threaded discussion may help them focus on a specific issue and may promote advanced cognitive presences.

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